

past live streamed events FAQ

what devices do I need to stream a pre-recorded program?

The first item you need is a TV! The second item you need is a laptop through which to play a live event. The third item you need is a way to connect the two devices, which is typically an HDMI cord. If you can mirror your laptop directly to the Smart TV (through Chromecast or Apple TV), then you do not need the HDMI cord.

Plug one end of the HDMI cable into your TV and the other end into your laptop's HDMI port. This will allow you to send the event's video and audio directly to your TV for everyone to see and hear.

Please note that some laptops will require a fourth item to successfully connect with your TV, which is a HDMI cord converter. This is typically needed for newer laptops.

You can also stream from a tablet or phone ([following these steps](#)) but a laptop will give you the best quality.

[Click here for more information about setting up your TV to stream.](#)

how do I connect my Eversound headphone system with the TV and pre-recorded programs?

Connecting Eversound to your TV will allow you to use your TV at a normal volume while customizing the volume higher for folks who need it through your Eversound headphones. Using our technology with pre-recorded programs allows your residents to better engage with the topic!

Not sure what to do? Our team is here to help you set things up. Give your Eversound Community Success Manager a call **with your TV make and model number at the ready**. We'll look to see which of these solutions is the best fit for your TV. Please keep in mind that this process can take up to a week if you need cords that are not already included in your Eversound case.

Interested in learning more about our engagement system? [Click here for more information.](#)

my computer doesn't have an HDMI port, what converter do I need?

We've provided a list of possible converters and recommended links to purchase below. The links to purchase are under the images in our chart. Specialized HDMI cords are also available to eliminate the need for a converter but an HDMI cord and converter is typically the most economical suggestion. You're welcome to do what's right for your community.

| | |
|---|---|
|  <p>HDMI to HDMI</p> | <p>Basic cord for most live stream setups. Used with some Windows laptops and some Apple laptops. If your laptop doesn't have an HDMI port, you will need one of the converters below.</p> |
|  <p>HDMI female to USB-male</p> | <p>Needs basic HDMI cable. Used with most Windows laptops and some Apple laptops.</p> |
|  <p>HDMI female to USB-C Male</p> | <p>Needs basic HDMI cable. Used with some Android phones. Used with newer Apple laptops (2016 to present).</p> |
|  <p>HDMI female to mini-display port male</p> | <p>Needs basic HDMI cable. Used for older Apple laptops (2008-2015). There might be a less expensive option available but there is sometimes an issue of quality control outside of authentic Apple products.</p> |
|  <p>HDMI female to Lightning Connection male</p> | <p>Needs basic HDMI cable. Used for iPhones and iPads. There might be a less expensive option available but there is sometimes an issue of quality control outside of authentic Apple products.</p> |
|  <p>HDMI female to Micro USB male</p> | <p>Needs basic HDMI cable. Used with some Android phones.</p> |

how do I prepare hands-on experiences with past live streamed programming?

While you're welcome to view the program as is, we highly recommend enhancing the experience by incorporating other elements that residents might find meaningful.

Mainly, we encourage you to think about the chosen program and multi-sensory elements that might add more value. An example of how to lean upon our programming for ideas is below. Most events start 10 minutes after the hour to give you time to prepare!

Example: Center for Birds of Prey

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|----------------|--|
| 3:00 pm | Gather materials like bird feathers from your crafts box, have bird sounds playing from your TV as residents settle in. Recommendation: Youtube video "12 Birds Of Prey With Call" |
| 3:05 pm | Click on the event link to access Zoom Meetings in your calendar invite or email confirmation. Event starts at 3:10 pm. Watch your recorded program. |
| 3:25 pm | Halfway through, engage with your residents in some way! For a recorded program, pause the program for a few minutes as you do this! Continue the "12 Birds of Prey with Call" video for sound effects. |
| 3:40 pm | When the program ends, have residents all listen to a popular song about the topic that they can sing along to. Recommendation: Just for fun, try one of these top songs about birds that your residents might know |
| 3:45 pm | Ask residents follow-up discussion questions and share reactions with each other! |

how can residents with their own laptops/tablets access programming from their rooms?

Residents can view past live streamed programs using the same bookmarked website you use <https://memberspilot.eversoundhq.com/recordings/>