

March 23, 2020

## CORONAVIRUS UPDATE – Arjo Inc.’s (“Arjo”) Essential / Critical Healthcare Support Staff during COVID-19 Response

To Whom It May Concern:

This Memorandum is Arjo’s official communication that Arjo Inc. is a **critical healthcare supplier** exempt from the local Shelter-in-Place Order recently issued by state authorities across the country. Arjo distributes FDA cleared medical devices including medical equipment for ICU operation & to aid pneumonia patients and provides services and supplies to hospitals and physicians. Arjo constitutes essential critical infrastructure as described in the Department of Homeland Security (DHS) *Memorandum on Identification of Essential Critical Infrastructure Workers During COVID-19 Response*<sup>(1)</sup> issued on March 19, 2020.

**The DHS Memorandum identifies the following as essential critical infrastructure:** manufacturers, technicians, logistics and warehouse operators, distributors of medical equipment, personal protective equipment (PPE), medical gases, pharmaceuticals, blood and blood products, vaccines, testing materials, laboratory supplies, cleaning, sanitizing, disinfecting or sterilization supplies.

The Arjo employee carrying this letter, confirmed by presenting a valid government-issued ID, an Arjo identification badge and a MEDICAL SUPPORT STAFF identifier, is required for Arjo to fulfil its mission as a critical healthcare supplier, installer and/or servicer of critical medical products.

Arjo is maintaining essential operations during the COVID-19 crisis. Although some Arjo employees can work from home and are doing so, other critical functions cannot be performed from home, and it is necessary for our field personnel to make deliveries, repair and clean and disinfect medical products.

If you have any questions concerning this communication, please contact Ruby Upadhyaya, Sr. Director QRC, Arjo North America at 630-334-6210.

With kind regards,



Anne Sigouin

President, Arjo – North America



### About Arjo

At Arjo, we are committed to improving the everyday lives of people affected by reduced mobility and age-related health challenges. With products and solutions that ensure ergonomic patient handling, personal hygiene, disinfection, diagnostics, and the effective prevention of pressure ulcers and venous thromboembolism, we help professionals across care environments to continually raise the standard of safe and dignified care. Everything we do, we do with people in mind.