

GSX Rolls Out Agentless Performance, Administration, and Usage Reporting for Microsoft Cloud Deployments

New release helps assure smooth synchronization between on-premises and Office 365 messaging platforms

BOSTON — Oct., 21st 2015 — [GSX Solutions](http://www.gsx.com) [www.gsx.com], the global leader in proactive, consolidated monitoring and reporting of enterprise collaboration environments, including [Microsoft Exchange](#), [Microsoft SharePoint](#), Microsoft Lync, BlackBerry Enterprise Server ([BES](#)), and [IBM Applications](#), announced today the release of GSX Monitor & Analyzer v11 with improved performance of hybrid and Cloud deployments. The new release is reinforcing the strategy of the company to support large customers with its messaging and collaboration applications, which reside in the cloud. Some synchronizations issues between on-premises deployments and Office 365 could cause interruption of the service, meaning the end-users won't have access to their mailboxes or shared documents stored on SharePoint Online or OneDrive.

With the new version of GSX Monitor & Analyzer, IT administrators can check both the system level and the synchronization status of the server as well as troubleshoot any performance issue and continuously track availability, server and SQL performance.

“Our latest release is our assurance to enterprises that, as they move to the Microsoft cloud, our support will come along with them,” said Antoine Leboyer, CEO of GSX. “We’ve come up with a global answer by combining Office 365 performance, usage, and enterprise management tools to help them secure and be more confident about their hybrid and Cloud infrastructures.”

Performance features include:

- Testing services with end-user scenarios
- Comparing services from multiple locations
- Detecting bottlenecks
- Sending alerts based on end-user statistics
- Troubleshooting service latencies

Reporting capabilities include:

- Availability and performance
- License usage
- Security settings
- Usage growth
- Message traffic
- Mobility connections and usage

Management tools include:

- Administering a large number of licenses
- Performing group actions
- Providing configurable access to help desks
- Tracking configuration changes

More information:

GSX Monitor & Analyzer v11 is available at <http://www.gsx.com>, where information on other GSX solutions and partner opportunities can also be found.

About GSX Solutions

GSX Solutions monitors collaboration projects and hundreds of millions of mailboxes worldwide. Whether for on-premises, cloud, or hybrid environments, GSX is the global leader in proactive, consolidated analysis and management of enterprise collaboration and messaging environments, including Microsoft Exchange, Office 365, SharePoint, Lync, BlackBerry Enterprise Server, and IBM Notes. GSX Solutions are designed to help administrators to meet their ROI goals, reducing complexity for seamless management of Office 365. GSX provides agentless, real-time monitoring and troubleshooting, advanced usage reporting, and simplified administration with automated user and license management. The company is a Microsoft Systems Center Alliance Partner, and a Microsoft Silver Partner on Messaging and Server platform competencies. For more product information and partner opportunities, please visit www.gsx.com.

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