GSX
www.gsx.com

Office 365

Manage Office 365 Performance Issues

Your customers count on you to deliver Office 365 services and keep them running optimally for maximum worker productivity.

GSX allows proactive monitoring and troubleshooting of common issues to ensure overall customer satisfaction, while decreasing your support costs.

Value for your Company

Get real insights on the quality of service delivered at the location level.

▶ Manage customers' expectations.
▶ Increase user satisfaction.

Catch problems before the business-lines, with full service tracking and fast troubleshooting.

▶ Decrease the number of support tickets.
▶ Decrease mean time to repair.
▶ Reduce your overall Office 365 support costs.

Value for your Customer

▶ Ensure business-line satisfaction with optimal service delivery and performance.
▶ Significantly lower Total Cost of Ownership and risks associated with Office 365.

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Measuring & Improving Office 365 Service Delivery

Outlook is slow!

End-User Scenarios

Network Diagnostics Latency

Applications Performance

The core of GSX's mission is the end-user experience, ensuring smooth and uninterrupted service delivery.

GSX Solutions provides exceptional user satisfaction within complex hybrid and cloud scenarios by providing IT teams with deep insights into the end-user experience.

GSX Monitoring at a Glance

- Fast deployment & configuration with our support team;
- No PowerShell skills required;
- Monitor every part of the infrastructure between the users and the servers;

- Get real-time statistics from multiple locations;
- Check application performance, simulate end-user scenarios, and diagnose network latency;
- Provide a single dashboard for instant troubleshooting and to pinpoint service delivery issues.

Online | Online | Online | OneDrive | ActiveSync | Network

Active Directory | ADFS | Azure AD Connect | IronPort | airwatch | BlackBerry

Contact Us Today!

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