

# The Office 365 Service Delivery Management Solution

## Stuck in blame game?

How to keep users happy when part of your infrastructure is in the Cloud?

GSX isolates Office 365 problems that no one, even Microsoft, can address.



GSX provides the only solution to truly understand, troubleshoot and manage end-user experience across cloud or hybrid Office 365 deployment.

## Full Cloud & Hybrid Experience

- ▶ Test both Cloud & on-premises services
- ▶ Health of hybrid identities
- ▶ Network latency impact
- ➔ Understand your infrastructure's impact on end-user experience

## Put facts to emotions

- ▶ Perform real Office 365 scenarios;
- ▶ From each critical location
- ▶ True & unbiased performance data
- ➔ True end-user experience data

## Manage Office 365 service delivery

- ▶ Be aware of the issue before your end-user
- ▶ Troubleshoot faster
- ▶ Automated service delivery reports
- ➔ Instant ROI across your entire organization

Get a Free Trial at [www.gsx.com](http://www.gsx.com) | [sales@gsx.com](mailto:sales@gsx.com)

# Measuring & Improving Office 365 Service Delivery



**Free Office 365 Experience Assessment**  
Gain actionable insights into your end-user experience!

**Request your assessment!**



## GSX Robot Users predict end-user complaints

- ▶ Use the service continuously
- ▶ Alert when and where it matters



## GSX Robot Users allow you to troubleshoot faster

- ▶ Test everything that impacts the end-user experience
- ▶ Gather needed information on a single pane of glass



## GSX Gizmo enables trust between your users, IT department and Microsoft

- ▶ Unbiased data, no emotion, 100% facts, less frustration



## GSX Gizmo reduces your O365 service management costs.



# 30%

reduction of end-user complaints & escalation



# 50%

reduction of your mean-time-to-repair

Get a Free Trial at [www.gsx.com](http://www.gsx.com) | [sales@gsx.com](mailto:sales@gsx.com)