

WELCOME TO THE BIRCHWOOD CLIENT PORTAL



Personalized For You

From your portal, you have access to unique information and insights, account details, your investment dashboard, a document vault, instant access from any of your devices, and more.





Stay Connected to Your Financial Picture

| Home Page | At-a-glance view of pertinent account information |
|-----------------|---|
| Portfolio | Dynamic view of your entire portfolio |
| Vault | Easily keep track of and share your important financial and legal documents |
| Login Questions | Helpful hints |



Home Page

When you log in, you'll see your personalized home page. Across the top, you have quick access to the other pages of your portal.

Your accounts and total portfolio value are listed front and center.

You can stay connected to your financial team with clickable links to phone numbers, emails, websites and office locations.

You can also quickly contact your Advisor while on the go.





| Home Page | | View notifications from your advisor |
|--|----------------|--|
| MIKE DE | EMOTEAM | Back II V 3.0 |
| Good Afternoon, Mike! Quickly view your accounts | | Info@deliver.com № 1 (800) 555-5555 № 9000 Southside Blvd, Suite 7500, Jacksonville, FL, 32256 |
| Investment Accounts test account - XXXXXXX6726 XXXXXXXX6726 | \$0.00 | Our objective is to assist our clients in achieving their financial goals by employing a disciplined and simplified investment management approach. My Financial Team |
| test account - XXXXXXX0909 | \$0.00 | |
| test account - XXXXXXX4724 xxxxxxxx4724 | \$0.00 | Harvey Page Andre Horton Senior Advisor Senior Financial Planner mpersin@sscinc.com ahorton@deliver.com (555) 976-5135 (555) 987-0213 Contact information for Sonvice Specialist |
| Brokerage Accounts Williams Trust - PIMCO - XXXXX2303 XXXX2303 Trust Account | \$9,532,896.85 | Beatrice Clark Tex Advisor Tex Advisor |
| Williams Foundation - XXXX7621 XXXX7621 | \$6,436,044.19 | (555) 703-5405 (555) 321-9537 |
| Williams Rev Trust - XXXXX5416 X000005416 | \$3,600,058.85 | Top Holdings Updated Name \$864,881 DIAMOND REAL ESTATE PARTNE \$234,888 |
| Williams Managed Growth Fund - XXXXX2968 | \$1,703,995.18 | External Links Investor Information Integrations |
| BD CAPITAL PARTNERS - XXXXX6-AI XXXXXX6-AI | \$1,080,322.00 | Client Testimonials |

Portfolio

The Portfolio dashboard is where you can view additional details about your portfolio. The dashboard gives you a dynamic overview of your portfolio with performance cards highlighting key information of your portfolio.

To get even more detail, you can click on the title of each card. You can also use the drop-down menu to switch between the different cards quickly.

All of this is completely customizable using the filters to select specific date ranges, portfolios, or accounts.







Performance Card

View investment performance across your portfolio



Allocation vs Target

Compare your current allocation to your portfolio targets



Activity Summary View activity and changes in your portfolio or account balance



Transactions

View and filter the most recent transactions in your portfolio

Transactions >

| Date | Type - Symbol | Amount |
|----------|------------------------------|---------|
| 12/31/13 | Management Fee - CASH | -12,871 |
| 12/31/13 | Management Fee - CASH | -34,083 |
| 12/31/13 | Dividend - FTEXX | 3 |
| 12/31/13 | Management Fee - CASH | -37,311 |
| 12/31/13 | Income Reinvestment - SCHWAB | 0 |
| 12/31/13 | Management Fee - CASH | -325 |
| 12/31/13 | Interest - FCASH | 0 |
| 12/31/13 | Capital Gains - DXJ | 237 |
| 12/31/13 | Capital Gains - DXJ | 99 |
| 12/31/13 | Dividend - DXJ | 201 |
| | | |

| | Amount | | | | | | 00000000 | | | |
|---|--|--|---|---|---|--|---|---|---|---|
| | -12,871 | _ | | | | | | | | |
| | -34,083 | | | | | 5 | Supervised | All Assets | Only | |
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| | -37,311 | | | | | , I | Fransaction Type Filt | er | | |
| | 0 | | | | | 2 | Select filters to apply to data table (not applicable to the Dashboard Sum Select All - Deselect All | | | |
| | -325 | | | | | | Buvs | All Capital Gains | 5 Do | ontributions |
| | 0 | | | | | | Sells | Income | Income Withdrawals | |
| | 237 | | | | | [| Management Fees | | Alternatives Other | |
| | 99 | | | | | | | | | |
| | 201 | | | | | | | | Арр | y Cancel |
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| ME MY A /illiams Filter < Transa Date 12/24/13 | ACCOUNTS PORTFA Family Account Number XXXXX2303 | Account Name Williams Trust - PIMCO | Action Buy | Type Buy | MIKE DEMO TEAM | Symbol 313385RG3 | Units 200,000 | Year To D Price 100 | Back to D tate as of 12/3 Amount 199,988 | I/2013 Image: Constraint of the sector of |
| ME MY A /illiams Filter < Transa Date 12/24/13 12/24/13 | ACCOUNTS PORTFI | Account Name Williams Trust - PIMCO Williams Trust - PIMCO | Action Buy Sale | Type Buy Sale | MIKE DEMO TEAM MIKE DEMO TEAM Asset Name EDERAL HOME LN BK CONS DISC NOTES 0.000% 01/02/14 B/EDTD 01/02/13 FEDERAL HOME LN BK CONS DISC NOTES 0.000% 01/02/14 B/EDTD 01/02/13 | Symbol 313385RG3 313385RG3 | Units 200,000 200,000 | Year To D Price 100 100 | Back to D ate as of 12/3 Amount 199,988 -199,988 | I/2013 Image: Constraint of the sector of |
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Sort column headers to quickly organize your transactions

Vault

Securely sharing and managing documents is key to working with your wealth management team. The Vault page is where you can keep track of all your important financial and legal documents.

From here, you can organize your documents into folders, drag-and-drop to upload new documents, and easily move files from one folder to another.

The Vault is also an area where we can share documents with each other through the Shared Folders option.

From the Reports folders, you have quick access to view your quarterly performance reports.





Vault

| HOME MY ACCOUNTS PORTFOLIO | Securely store documents/files, share items with your financial team and view generated reports. | MIKE DEMO TEAM | | Back to IX 1.0 AIKE V |
|---|---|------------------------|---|-------------------------------|
| C My Files | My Files | | | Q Search |
| Shared With Me | | 🖉 Rename 📑 Share 📑 Mov | re 👕 Delete 🕁 Download 🛛 New 🗸 | Michael's Docume |
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| Drag and d files into document s uploa | rop your o the space to ad | | Quickly edit, move or downloa your files as needed | rd |

Mobile Application

Download the Client Experience from the Apple App Store or Google Play

Please click on the below link to download the Black Diamond app for your device:



Touch Icon



Login Problems

How to access your account if you have trouble signing in to the site





Your personalized Birchwood Client Portal keeps you connected to your financial life, your advisory team, and everything else you need for managing your wealth.





If you have any questions, please contact us. We are here for you.

952-885-9088