Mobile App Account Registration or Login using Single Sign On

Registering or logging into the RBdigital app through our single sign-on service (SSO) is only available to customers who have established a single sign-on integration. If you have not established a SSO integration please contact customer support for further information. Upon log in, available content formats will display in categories and in the menu. If your library setup does not offer mobile registration to set up your account – refer to the desktop options on the following pages.
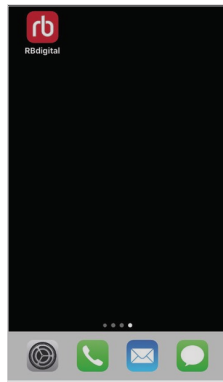
NOTE

If you don't see all content formats on your app, your library may have another RBdigital collection available. Go to eResources on your library's website for more information and set up another account to access additional RBdigital content. On mobile apps, you may access more than one account by switching your RBdigital profiles with My Account in the menu.

1
Download the RBdigital mobile app.

DOWNLOAD MOBILE APPS
App Store | Google Play | kindle fire
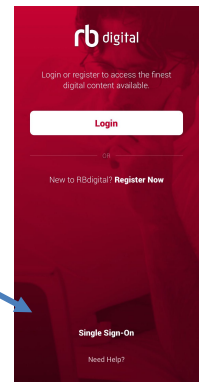
Tap on the icon to open app.

2
If you already created a RBdigital account on your desktop/platform site – tap login and enter your country and username or email credentials.

If your library has single sign on enabled tap Single Sign-On at the bottom of the app login screen. Otherwise, tap **New to RBdigital? Register Now.**
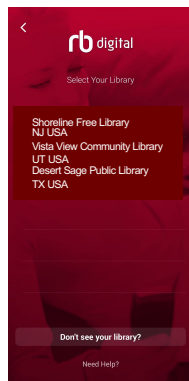

3
Single Sign On – New Registration
Scroll list of libraries.
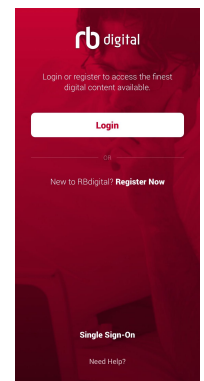Tap your library name.

Tap **Don't see your library?** if your library is not listed.

4
If you tapped **Don't see your library?** on single sign-on screen you can either **try again** or **login** with existing account or tap **New to RBdigital? Register Now.**
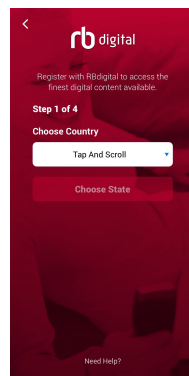

5
Selecting try again option will return to the login screen.

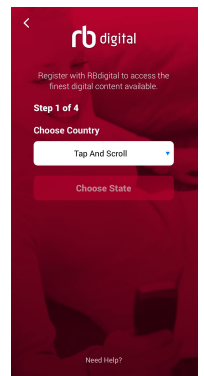Selecting Login button will display Country and Username fields.

6
Selecting New to RBdigital? Register Now link option will set up an RBdigital account using your library credentials.

The next page has your simple step by step instructions. If you have the app installed you start at step 3.

NOTE: Scroll through content formats and specific titles or services to view featured items. You may also search for additional items and/or tap on a title cover to open a detail page and complete checkout.

Mobile App Account Setup and Login

Register and log in to your mobile account and available content formats will display in categories and in the menu then check out and enjoy! If your library setup does not offer mobile registration to set up your account – refer to the desktop options on the next page.
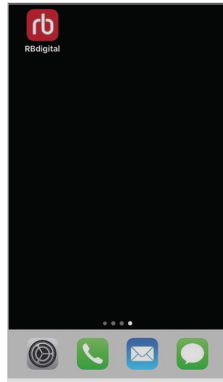
NOTE

If you don't see all content formats on your app, your library may have another RBdigital collection available. Go to eResources on your library's website for more information and set up another account to access additional RBdigital content. On mobile apps, you may access more than one account by switching your RBdigital profiles with My Account in the menu.

1
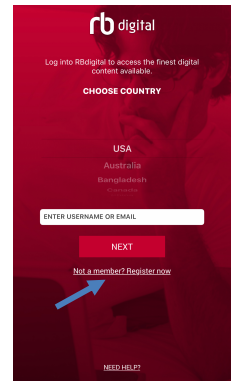Download the RBdigital mobile app.

Tap on the icon to open app.

2
If you already created a RBdigital account on your desktop/platform site – enter your existing username or email credentials.

Don't have an account yet? Tap **Not a member? Register now**.

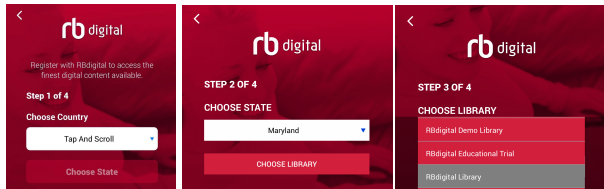**3**
TAP AND SCROLL to choose your country.
Tap **CHOOSE STATE** to select state or province.
Tap **CHOOSE LIBRARY** to select your library/branch.
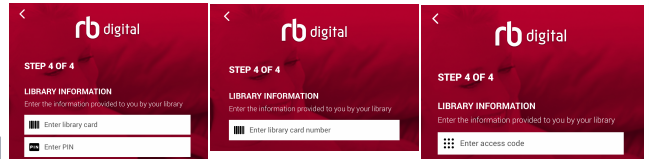Tap **CREATE ACCOUNT** enter your account information.

4
Enter **LIBRARY INFORMATION**. Your library information should be one of the three following options:
- Library card (barcode) and pin
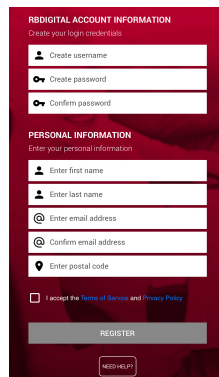- Library card (barcode)
- Access code (library specific)

5
Enter the **RBdigital ACCOUNT INFORMATION** and **PERSONAL INFORMATION**.

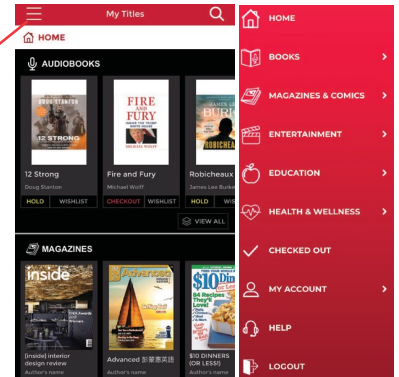Tap check box to accept the terms and conditions.

Tap **REGISTER**.

6
Your RBdigital app will open to the HOME screen.

Scroll for content or tap the menu in upper left corner of app for additional options.

NOTE: Scroll through content formats and specific titles or services to view featured items. You may also search for additional items and/or tap on a title cover to open a detail page and complete checkout.

Browser Account Setup and Login

Register and log in to your browser account on desktop or mobile and available content formats will display in categories and in the menu then check out and enjoy!
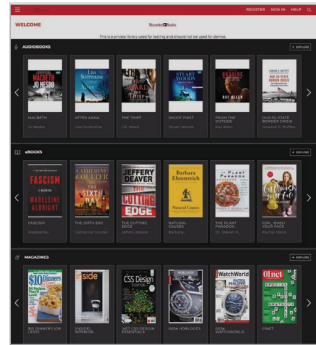
NOTE

If you don't see all content formats on your desktop, your library may have another RBdigital collection available. Go to eResources on your library's website for more information and set up another account to access additional RBdigital content. On mobile apps, you may access more than one account by switching your RBdigital profiles with My Account in the menu.

1
Access your library's RBdigital collection in a browser.

Choose **REGISTER** to create an account or sign in with an existing account.
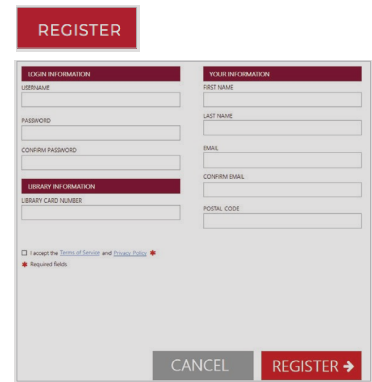
2
NEW USER:
Enter library and user information

Click check box to accept the terms and conditions.
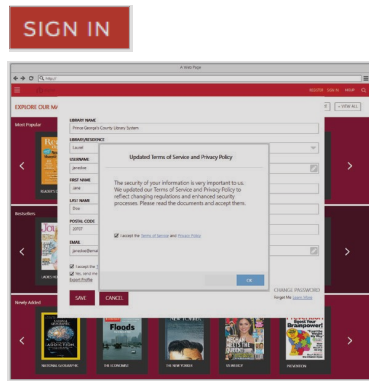
Click **REGISTER**.

3
EXISTING USER:
Click **SIGN IN**.

Review terms and privacy policy and click **OK**.
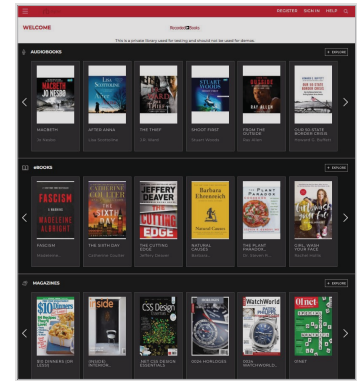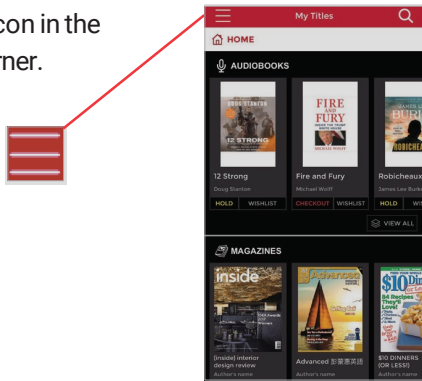
Click **SIGN IN**.

4
RBdigital will open to your library collection homepage.

Available content will display.

5
Select the **MENU** icon in the upper left-hand corner.
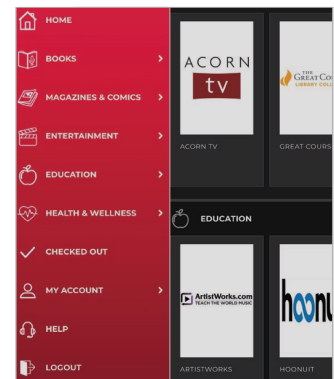
6
Scroll through the menu and select a category to view more content.

The menu will display content available at your library.

NOTE: Scroll through content formats and specific titles or services to view featured items. You may also search for additional items and/or tap on a title cover to open a detail page and complete checkout.

Help

Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!

NOTE: RBdigital organizes your personal checkouts, and personalized history with your library collection.
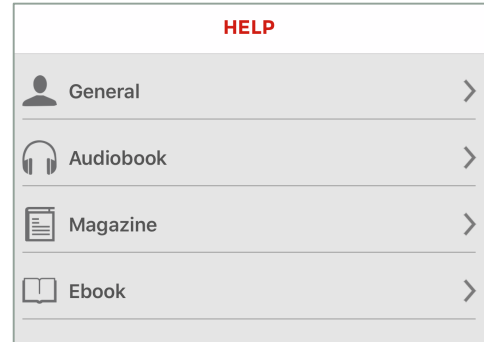

Help is offered in multiple ways.

In App with FAQs.

Phone support.

Email and Support Ticket.

1

HELP

General

Audiobook

Magazine

Ebook

2

RBdigital is a service made available through your local library for personal use on your mobile device apps and desktop-laptop computers.

Mobile Apps include:

3

Thank you for using RBdigital and supporting your local library.

4

NOTE: Need more help? Click on the Help link or contact your library Information Desk for assistance.

5

6

NOTE: Checkout and My Account tabs in RBdigital Menu are personalized by your checkout and wishlist experience.