

# Three Must-Haves for Office-Based Labs Opening in 2020

# Are you getting ready to open, or currently operating, an Office-Based Lab (OBL) or Ambulatory Surgery Center (ASC)?

When you're unable to rely on hospital administration or a purchasing manager to oversee the business end of your practice, including purchasing, service contracts, staffing, reimbursement and more, it's imperative that you keep costs contained while simultaneously investing in equipment that will stand the test of time, supported by a reliable, all-encompassing service contract.

In this Cassling Trend Report, you'll discover three absolutely essential components for opening an Office-Based Lab or Ambulatory Surgery Center in 2020. After reviewing the healthcare market, we believe the OBLs and ASCs that have these three things figured out will be able to gain a leg up on the competition and carve out their own distinct niche in the healthcare space.

When you're getting ready to purchase equipment for the first time or replace the equipment you currently have, here's what you want to keep in mind.

#### 1. The Technology Itself

The equipment you purchase will be your first consideration. Ideally, you want to be able to make the purchase and then remove the worry from your thinking for the foreseeable future.

Siemens Healthineers and other imaging providers offer a variety of turnkey imaging solutions that have been built from the ground up with Office-Based Labs and Ambulatory Surgery Centers in mind. This equipment can enhance the effectiveness of your OBL by helping you reduce costs while increasing patient volume. With the effective treatment of your patients your top priority, you want products to support that goal no matter if you're performing advanced cardiac and vascular operations or general interventional procedures.

Here's how you can achieve that:



The first choice you'll want to make is whether to invest in a mobile or a fixed C-arm solution. We're seeing immense growth in the popularity of mobile, turnkey options due to the extended level of versatility they afford, particularly if space is at a premium.

The <u>Cios family of C-arms</u>, for instance, provides an array of options to suit your needs, combining cutting-edge technology with maneuverability and an extended field of view that supports you in successful interventional operations at your OBL. The full range of C-arms available from Siemens Healthineers can be used for multiple clinical applications, including complex vascular cases.





#### Ultrasound

Having the latest, most innovative ultrasound equipment is something that makes sense for your OBL or ASC. Many ultrasound solutions have been tailored to the outpatient space, offering a degree of mobility you may not get with other systems.

The latest ultrasound technology emphasizes portability and comfort for the provider or sonographer in a way that's unprecedented. With cordless transducers and wireless connectivity now par for the course, you can move your ultrasound equipment precisely where you need it to be to conduct imaging exams on your patients.

It's critical not to overlook these strengths. The <u>ACUSON</u> Juniper system boasts one of the smallest physical footprints ever for an ultrasound machine, while the <u>ACUSON Bonsai</u> combines power and portability to help you conduct cardiovascular exams whenever and wherever you need to. In addition, the ACUSON S1000 and P500 come standard on fixed and mobile vascular packages, respectively, giving you the opportunity to attain accurate images with equipment that's flexible and adaptable to fit your needs.





While mobility is certainly important in an OBL setting, we understand that there are offices where only fixed systems will suffice. The <u>Artis Interventional Angiography system</u> suits the outpatient space well, allowing you to meet all necessary clinical needs in the cardiology, surgery and radiology spaces.

And while we extol the benefits of a mobile C-arm solution, if you're performing advanced cardiac and vascular procedures, as well as interventional operations, you may consider installing a fixed C-arm vascular package as well. The floor-mounted Artis system provides radial, jugular and femoral access and enhanced visualization capabilities.

#### 2. Cost Control

One of the most appealing aspects of the Office-Based Lab setup is the potential cost-savings, which lets you invest in high-end technology that you might otherwise not consider.



Reimbursement, for example, can vary between a hospital and an OBL setting. Depending on the nature of your practice and a variety of other factors, it's certainly possible that you will experience higher reimbursement rates than what you had at a hospital. Understanding the additional level of reimbursement is critical, as it lets you worry less about the financial aspect of the business and frees you up to focus on providing the best care possible. After all, you want the highest possible ROI for your OBL and the best experience for your patients.

You can also reduce your overall cost if you're <u>upgrading or</u> <u>purchasing an entire fleet of systems</u> to deploy across multiple labs. If you're going to be opening multiple locations over the coming years, or you already successfully operate a handful of OBLs and want to conduct a wideranging fleet swap all at once, be sure to mention your overall plans to your vendor, as they may be able to get you better pricing via multi-system or group purchasing.

Lean on your vendor when determining how to keep costs under control. The right partner should be well-positioned to walk you through the potential financial hurdles and address any challenges early on, before the installation of any equipment has occurred. They'll help you discover the setup that's right for your practice and work together with your key stakeholders on a solution that makes sense.

#### 3. Service

The partnership with your vendor should include service considerations as well. In an OBL, you can't afford the extended downtime that you can get away with in a hospital setting, where there might be redundant equipment ready to go when a certain device isn't available for your use.

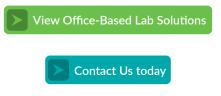
It's important to work together with your vendor to <u>establish</u> <u>an appropriate service agreement</u>, one that ensures a fast response time when a system isn't operating properly or goes down completely.

You need to be confident that your vendor is able to minimize downtime so that you're never left scrambling to reschedule appointments and procedures. A <u>high-level</u> <u>patient experience</u> is critical in the OBL and ASC spaces, where volume is critical. In a non-hospital setting, the

number of patients you're able to see on a daily basis is a critical driver of revenue, and a great service contract can therefore be the make-or-break aspect of your OBL.

### An OBL Without Trouble

Setting up an OBL or replacing equipment requires forethought and insight into the process on behalf of your vendor. You need someone who can partner with you to deploy equipment that makes sense given your patient base, available space and budget constraints. By looking at the three prongs of 1. equipment types, 2. cost control measures, and 3. service agreements, you'll get a better sense of the OBL setup that fits your needs. *Contact us if you have any questions, and let's get your OBL or ASC up and running and patients coming through your doors.* 



## **About Cassling**

Cassling is an Advanced Partner with Siemens Healthineers, providing comprehensive diagnostic imaging equipment sales and service to healthcare organizations. Founded in 1984, Cassling has built a strong reputation for excellence based on our commitment to customer service and dedication to improving community healthcare.

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13808 F Street | Omaha, NE 68137 | 800-228-5462 | 402-334-5000 | www.cassling.com

