

Position: Field Training Leader

The **Field Training Leader** will be responsible for successful delivery and implementation of training systems while working in a team oriented and value driven culture. Traveling 50-75% within the assigned territory to support training goals & initiatives in a multi-unit restaurant.

Responsibilities

- Partner with Business Unit Leaders to align training goals and improve restaurant and company performance.
- Responsible for Training Restaurant certification and annual re-certification process
- Ensure the highest levels of training standards at all restaurants
- Support pre and post New Restaurant Opening activities
- Identify training gaps and compose training plans with clear objectives, outcomes, and follow-up measurements
- Participate in train the trainer sessions for company roll outs
- Serve as the Subject Matter Expert [SME] for training system development
- Provide feedback on manager development plans

Required Core Competencies

- Excellent interpersonal and communication skills
- Ability to recognize problems and problem solve
- Ability to set goals and convert plans into action
- Exercises good judgment in decision making
- Open to feedback and to self-improvement
- Excellent speaking and presentation techniques
- Strong time management and organization skills
- Exceptional interpersonal skills, with the ability to effectively interact with at all levels of the organization
- Serves as a role model by demonstrating and up holding policies and standards

Qualifications

- Minimum of High School Diploma or equivalent required, college degree preferred
- 2+ years restaurant operations and 1+ year hospitality management experience
- Previous multi-unit training experience