



# InfoAccess.net

Solutions Provider

## InfoAccess.net Uses WebGrabber for Optimizing Accounts Payable Automation

### Overview

#### Summary

- InfoAccess.net serves a world-wide customer base with accounts payable solutions.

#### Challenges

- Service began to experience crashes and hangs, typically requiring restart of services or other manual intervention. High overhead associated with the cost of maintaining and supporting the software grew out of control.

#### Solutions

- ActivePDF's WebGrabber was easily installed and quickly implemented to handle all HTML-to-PDF requirements.

#### Results

- WebGrabber immediately helped reduce costs, speed up automation, and improve overall customer satisfaction.

### Executive Summary

Serving more than 2,500 customers in 20 different countries, InfoAccess.net is a leading global provider of accounts payable services and billing solutions. Specializing in customized electronic billing solutions, InfoAccess.net helps companies streamline accounting operations and eliminate paper waste through the automation of invoicing processes tailored to the unique needs of each business.

### Challenges

InfoAccess.net initially implemented Corda® Highwire, a 3rd-party server-side HTML-to-PDF conversion tool, that integrated into their accounts payable application to convert HTML invoices to PDF files.

The company began to experience crashes and hangs, typically requiring restart of services or other manual intervention. In other cases, the problems were more severe, causing the service to be down for several hours while InfoAccess.net developers worked to find a solution.

InfoAccess.net was also disappointed by the high overhead associated with the Corda solution in the cost of maintaining and supporting the software, as well as the loss of productivity dealing with customer support issues. The team needed a robust, stable solution that would provide the same quality output, while reducing the ongoing maintenance and support caused by the solution they were using.

## Solution

The search for a new HTML-to-PDF conversion solution became even more urgent when Corda announced a significant price increase. "Licensing costs were about to triple," recalls Randy Kula, Software Developer for InfoAccess.net.

Compounded by the projected ongoing maintenance and support expenses, the dramatic increase in licensing fees meant an unacceptable total cost of ownership.

With customer complaints mounting and the price increase looming, the new PDF solution needed to be robust and flexible, with a very short learning curve, allowing for both a seamless transition and speedy implementation. "We needed to find a replacement that was fast and easy to integrate," says Kula.

*"Once we found WebGrabber, we didn't need to look any further."*

~ Randy Kula, Software Developer  
InfoAccess.net

Following a brief product search, the team at InfoAccess.net downloaded and installed a fully-functional trial version of [ActivePDF WebGrabber](#).

"Once we found WebGrabber, we didn't need to look any further," states Kula, citing that not only did WebGrabber match the features of the old solution, it offered more stability at a lower price. "The cost of the ActivePDF solution is less than the initial cost using Corda Highwire," adds Kula.

Today, all invoicing documents are generated from purchase orders submitted by the customer, and are accessible in HTML format on the InfoAccess.net website. Each HTML invoice includes a "Create PDF" button which submits the page for conversion, providing users the ability to quickly generate a portable version for local saving or printing.

Upon submission, [WebGrabber](#) converts the invoice to PDF almost immediately. The final PDF is then

delivered to the user's browser for offline storage or printing.

## Results

InfoAccess.net's electronic billing solution has enabled thousands of companies worldwide to improve bottom-line operations by eliminating paper waste and streamlining accounting processes.

With the implementation of WebGrabber, InfoAccess.net has improved its account payable offerings by:

- Reducing total cost of ownership and improving total ROI from its software.
- Increasing customer satisfaction by providing a more reliable, dynamic PDF generation solution.
- Reducing the development time and resources required to maintain their application.

The solution using WebGrabber has met all of InfoAccess.net company requirements, allowing developers to quickly implement the software, with little additional maintenance required. "Integration to our systems was painless and installation was simple," says Kula. "Since installing WebGrabber, our system issues and maintenance have been reduced to basically nothing."

## Achieve Digital Transformation with WebGrabber & other ActivePDF Solutions

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