

Olive Cloud Managed Service Platform



Your quick guide to delivering simply brilliant customer service through the power of technology.

The Olive Cloud Managed Service Platform is multi-cloud at its best - a single place where you can consume best-of-breed technology solutions and put them to work in your business hassle-free. Drive your productivity and customer experience to a new level without worrying about costs, infrastructure, or licences.

What you get:



Best of breed technology & hyper-personalisation



World-class productivity tools



All the tools you need to deliver brilliant customer experience – including workforce optimisation, operational efficiencies and performance analytics

Available via the Olive secure and resilient cloud environment. Delivered to your users via bespoke individual profiles.



Olive Connect

- » UC & Collaboration
- » Enterprise Mobility
- » SD WAN
- » Internet
- » SIP



Olive Consult

- » Day in the life
- » Workflow & Customer experience
- » Digital engagement modelling
- » Operational assessment
- » Continual Improvement



Olive Cloud

- » Microsoft 365
- » Microsoft Azure
- » AWS
- » VDC and Co-Location
- » Back up services & storage



Olive Contact

- » Digital customer engagement
- » Omni-channel
- » Workforce optimisation
- » Analytics
- » Automation, Speech & AI



Why Olive

Working with strategic partners including Mitel, Vodafone and Microsoft, Olive brings you global experience and a track record of delivering industry-leading solutions designed to improve customer experience.



Who we work with

Working with a number of global customers within retail, legal, financial, professional services, construction, private healthcare and leisure and hospitality, led to the opening of Olive in Brisbane, Australia to enhance the existing 24x7x365 support offering.



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Your opportunity to find out more

Discover how AI, IoT and cloud-based technologies are transforming the way we work. Organisations face increasing pressure to invest in the solutions needed to survive. Competition is fierce, and business leaders are realising the importance of combining technology with talent in order to drive digital transformation, and a culture capable of adapting quickly to change.

Discover the impact of emerging technologies and unified communication in Olive's 'Workplace of the Future' eBook [here](#).

