

ABOUT ACCESS HEALTH LOUISIANA

Access Health Louisiana (AHL) is the largest network of Federally Qualified Health Centers in the state of Louisiana. They have a network of more than 90 providers that see more than 44,500 patients a year in eleven Louisiana parishes including: Orleans, Jefferson, St. Bernard, St. Tammany, St. Charles, Washington, Plaquemines, Tangipahoa, Iberville, Allen and Rapides. We work closely Alice, their Payroll Administrator for over 9 years, to ensure their 300+ employees get paid on time and accurately.



LIFE BEFORE NETCHEX

Access Health was processing their payroll in-house using basic financial software. That means their HR and Payroll teams had some manual work on their hands, opening them up to potential calculation errors and a longer than necessary payroll process. As they continued to grow in several parishes throughout Louisiana, they began to look for a better solution than their in-house processes. In addition to Netchex's advanced features and capabilities, an employee of theirs with Netchex experience praised Netchex so highly that it sealed the deal.



Netchex Services:

- Payroll + Tax
- Time & Attendance
- Employee Self-Service
- NetInsight
- Manager Self-Service
- NetBenefits

“Netchex brought us up to the level where we need to be with our constantly growing company.”

Alice Murphy
Payroll Administrator

WHY WE WERE (AND ARE) THE BEST SOLUTION

Multiple locations and hundreds of employees meant Access Health needed a more efficient way to process payroll, which they accomplish with Netchex. According to Alice, **“Payroll processing is extremely easy. Just really a matter of a few keystrokes.”** With the addition of Netchex **time and attendance**, they can easily integrate their employees' time card information directly into payroll, and pull insightful reports about overtime, scheduling and more with the integration of this information.

One of the biggest advantages of a single-source integrated system like Netchex is that the support teams are educated and knowledgeable on all products, from payroll to time and attendance to benefits. Alice states, **“The people have been awesome. I have had the privilege of working with some really awesome customer service reps over the years.”** With a team of FPC Certified service reps by their side, Access Health is fully equipped to handle any issues in an efficient, timely and professional manner.

