



# CASE STUDY

## ABOUT B&G FOOD ENTERPRISES LLC

In 1982, Brenda and Gregory J. Hamer, Sr. created B&G Food Enterprises, LLC when they received a franchise from Taco Bell to operate a restaurant in Morgan City, Louisiana. Today, B&G operates over 140 restaurants with over 2,000 employees across Louisiana, Mississippi, and Texas. B&G is the largest Taco Bell Franchisee in Louisiana and maintain their Corporate Headquarters in Morgan City, Louisiana.



- Based In: Louisiana
- Industry: Restaurant
- Employee Count: 2,000+
- Previous Provider: **PAYCHEX**

## LIFE BEFORE NETCHEX

Before Netchex, B&G Enterprises was using Paychex for their payroll and human resources services. Their rapid growth meant their payroll and HR team was constantly in flux adding new locations and employees, and they realized that **Paychex just couldn't handle their needs**, from speed to functionality. In 2018, they started shopping other vendors who could handle and respond to their growing needs and additions - and they made the switch to Netchex, utilizing several of our robust, efficient tools to get the job done.



### Netchex Services:

- ✔ Payroll + Tax
- ✔ Employee Self-Service
- ✔ Manager Self-Service
- ✔ NetGuide
- ✔ NetBenefits
- ✔ Time & Attendance
- ✔ NetRecruiter
- ✔ NetInsight
- ✔ NetCOBRA
- ✔ E-Verify
- ✔ ACA Central

## WHY WE WERE (AND ARE) THE BEST SOLUTION

Brea is the Payroll Administrator for B&G Enterprises, so the bulk of her time is dedicated to **running payroll** and getting their 2,000+ employees paid. When it comes to functionality, Brea states that Netchex **“is a lot faster than Paychex.”** That means Brea has more time to dedicate to other aspects of her role, and a more efficient payroll process means she can maximize the time in her day.

When it comes to usability, Brea states that **“the layout is way better than any other payroll companies we’ve used (3 companies before Netchex).”** At Netchex, we develop and design our platform to be user-focused, and accomplish this by taking our client’s feedback seriously and deliberately when designing new upgrades and features. The combination of Netchex’s overall efficiency and usability makes it the most ideal platform for any Payroll and HR administrator to put time back in their day and get the job done accurately.

To put the cherry on top, Netchex’s service team is consistently rated higher than our competitors because of our personal, team-based approach. According to Brea, Netchex’s service team is **“Excellent, wonderful, and a great team!!!!”** (Yes - that’s multiple exclamation points). We’re more than a 1-800 number, and never transfer you from department to department. Our service team of FPC certified service associates are ready to answer your email or call with a smile, and the knowledge to get it done.

