



# CASE STUDY

## ABOUT BRIAN HARRIS AUTOMOTIVE

Based in Baton Rouge, Louisiana, Brian Harris Automotive ensures each individual customer's needs are treated with paramount concern. Knowing that car buyers have high expectations going into the sales process, they enjoy the challenge of meeting and exceeding those standards each and every time. Whether you're browsing online inventory, scheduling a test drive or investigating finance options, Brian Harris Automotive is here to help.



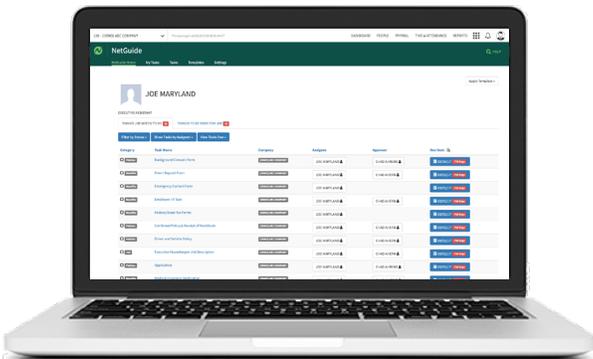
## LIFE BEFORE NETCHEX

Brian Harris Automotive was previously using ADP, and were driven to look for other vendors for multiple reasons. One of their biggest struggles was dealing with disjointed systems and programs not talking to one another. That, in addition to sub-par service and general ledger integration errors, drove them to the edge. They switched to Netchex in 2016 to ensure their reporting was accurate, systems were connected, and compliance a non-issue.



**Netchex Services:**

- Payroll + Tax
- Employee Self-Service
- Manager Self-Service
- NetGuide
- NetInsight
- NetRecruiter
- NetBenefits
- NetCOBRA
- Time & Attendance
- HR Support Center
- ACA Central
- E-Verify



## WHY WE WERE (AND ARE) THE BEST SOLUTION

With Netchex, Brian Harris Automotive has their payroll connected to their onboarding, time and attendance, employee self-service portals, benefits and more. Having everything in one place saves them time and eliminates risk of manual errors they were encountering with ADP. Plus, with everything tied together, their reporting options are significantly more robust than before, allowing them insight into labor analytics, benefits costs and more.

When you don't have sufficient reporting and a single-source system, you put yourself in a position to be non-compliant and subject to large fines. With ADP, Brian Harris didn't have a solution for Affordable Care Act (ACA) compliance and were stuck with manual reports. Netchex's ACA Dashboard gives Brian Harris full transparency on all things ACA and their company, eliminating any fears of compliance fines and potentially saving their company large sums of money.

Not only does Netchex provide an efficient toolkit for onboarding, recruiting, benefits and more, but the service experience is second-to-none. At Netchex, our approach to service is team-based where each client is assigned a specific service team to understand and guide their account to success. There are no call centers or individuals you're assigned to in fear of them being away from the office and your issues stuck in limbo. Our FPC-certified service staff is always ready and willing to take your emails and calls in a professional, efficient and friendly manner.