



ABOUT THE COLONY ER HOSPITAL

The Colony ER Hospital provides a superior level of emergency care with radiology and laboratory on-site, giving quick test results in a comfortable, warm environment. With elevated medical capabilities such as pediatric emergency treatment rooms, advanced cardiac life support, inpatient care, and EMS ambulatory access, they are dedicated to treating every patient with respect and are attentive to their needs.

LIFE BEFORE NETCHEX

Before switching to Netchex in April 2019, the Colony ER Hospital was using ADP – and was not thrilled with their experience. As the facility administrator at their small business, Alexis found it impossible to manage and process payroll correctly with ADP in the event she had to trust another employee to do so. She did not find ADP’s flow of payroll to be user-friendly, often causing errors.



Netchex Services:

- ✓ Payroll & Tax
- ✓ Time & Attendance
- ✓ NetBenefits
- ✓ NetCOBRA
- ✓ NetInsight
- ✓ HR Support Center
- ✓ Employee Self-Service
- ✓ Manager Self-Service
- ✓ NetGuide
- ✓ NetRecruiter
- ✓ E-Verify

“I feel as though I am the only customer at time because I have immediately assistance whenever I need it! I have quick responses to emails or phone calls not a run-a-round on a tree phone line!”

Alexis Donnelly | Facility Administrator

WHY WE ARE THE BEST SOLUTION

Colony ER Hospital uses Netchex for so much more than just payroll. One of the biggest game-changers for Alexis and her team was adding our [NetRecruiter](#) tool. Previously, she was working manually with Indeed and outside HR support, going weeks at a time without hearing from them about candidates. Now, she’s able to see view and assess everything right from her NetRecruiter dashboard. This powerful applicant tracking system streamlines recruiting, interviewing, and candidate scoring, giving you the competitive edge you need when it comes to finding the right talent. Their team can post directly to popular recruitment sites directly through NetRecruiter, as well as archive any resumes that may come in handy for future employment.

Colony ER Hospital utilizes several of our tools, so they’re bound to have a few questions. One of Netchex’s greatest assets is our service department and the incredibly high satisfaction our clients have with our service model and performance. Typically, big payroll companies like ADP and Paychex have confusing call centers that their clients reach out to just to get passed around from department to department, from rep to rep, in order to get their problems solved. At Netchex, that’s not good enough. We use a team-based model where each client is assigned to a specific service team full of associates who understand each client’s needs and industry obstacles. This personalized attention and approach ensures our clients will always get an answer to their issues from one of our knowledgeable, FPC-certified members of our service staff.