

### ABOUT JM TEST SYSTEMS

JM Test Systems, Inc. was founded in 1982 to provide quality and expedient service to industries that need repair and N.I.S.T. traceable calibration of test and measurement equipment. The company has grown from a 2 person lab to their current status of over 300 plus employees and 6 laboratories.

We spoke with Wendy, the Payroll Administrator for JM Test Systems. She's worked there for over 13 years and made the switch over to Netchex in 2014. The company's exponential growth in just a short time had JM looking for a way out from ADP, whose systems couldn't handle what they needed. The lack of communication and support from their service team there made rolling out their solution difficult, and she knew they needed a new partner who could guide them through the system with proper training and customer support.



*Netchex Services:*

- ✓ Time and Attendance
- ✓ NetBenefits
- ✓ ESS / MSS
- ✓ NetCobra
- ✓ NetGuide
- ✓ E-Verify
- ✓ NetRecruiter

**“Netchex has saved us time in timekeeping, reporting, and several other areas. Netchex has better customer service and helps correct any issues as quickly as possible. They work with you to find the best solutions to any problem.”**

*- Wendy at JM Test Systems*

### WHY THEY MADE THE SWITCH

Understanding the importance of proper training for JM Test Systems' employees, Netchex introduced an on-demand learning management system as an immediate upgrade and replacement for the current training system used by their previous provider. JM Test Systems's managers were also able to better understand the workflow and functionality of applicant tracking capabilities, meaning the company could easily find the highly-skilled candidates they sought.

The single sign-on and clear communication of available benefit plans within NetBenefits made the rollout of online benefits a simple, streamlined process. Additionally, NetGuide's ability to alert individuals of upcoming reviews reduced the burden of manual alerts.

The Netchex customer service relationship ensures that JM Test Systems is dealing with an educated representative who is not only a Netchex system expert, but is also familiar with their industry and needs. We at Netchex continually strive to provide the best customer service to our clients and we are committed to providing the true difference in employee services.