



# CASE STUDY

## ABOUT ST. JAMES PLACE

From engaging social activities to bucket list travel opportunities, St. James residents have more time to pursue personal interests and enjoy an active lifestyle living stress-free and maintenance-free. Situated on a beautiful stretch of 52-acres once known as the Duplantier Plantation in Baton Rouge, Louisiana, the community takes pride in providing the perfect setting to Live Life Well.



## LIFE BEFORE NETCHEX

When they were processing in-house, St. James Place realized they had a problem on their hands when small tasks kept piling up, keeping them from their real priorities. Recruiters were spending more time doing paperwork than actually recruiting. The software solutions they were using did not provide notifications for missed punches or upcoming performance reviews. In addition, the finance department had to manually process paper checks for employees not on direct deposit and cut garnishment checks. When they switched to Netchex in 2014, St. James Place was able to get their staff back on track and focusing on what they were hired for, rather than the minutiae.



**“I love using the Netchex system. It is very easy to use and train.”**

Donna Tabor | Accounting Manager

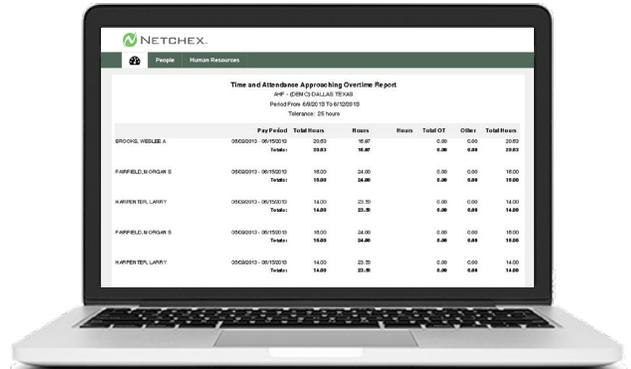
## WHY WE WERE (AND ARE) THE BEST SOLUTION

When asked about her experience with Netchex, Donna, their Accounting Manager, is quick to mention the usability and functionality of the entire Netchex system. Our intuitive platform makes it easy for Donna to train her managers and employees, whether they're onboarding a new employee with [NetGuide](#) or simply punching in for the day.

As a single-source solution, Netchex provides St. James with the integrated systems they need to stay cohesive and efficient. Before, they were experiencing burdens on their finance team because several employees were not on direct deposit. With Netchex's Pay Cards, they're able to distribute those to employees without direct deposit, paying them with ease.

Their benefits team was constantly bogged down with manual, time consuming processes, which run the risk of human error and compliance. With our services like NetBroker and 401(k), their benefits administration and reconciliation is now electronic and automated, eliminating the possibility of human error.

Lastly, as a senior care facility with a staff of over 300 employees, St. James Place needed a better way to track time off requests and missed punches. With the Netchex [Time and Attendance](#) system, their overall efficiency has increased with real-time visibility of their staff's timesheets and schedules, as well as in-depth reporting to assist with labor cost management. With more transparency, control and efficiency of their HR, payroll and time and attendance, St. James Place knows they can rely on Netchex as their HCM partner.



Netchex Services:

- Time & Attendance
- Employee Self-Service
- Management Self-Service

- NetCobra
- NetGuide
- Paycard