

### ABOUT XPRESSDOCS

Xpressdocs is an on-demand marketing platform that helps hundreds of brands deliver consistent, brand-safe messages and experiences across all marketing channels and regions. Services include print and direct mail services, social media management, mailing lists, and promotional products. We work closely with Susan, their Payroll Administrator, with everything to onboarding to time and attendance.

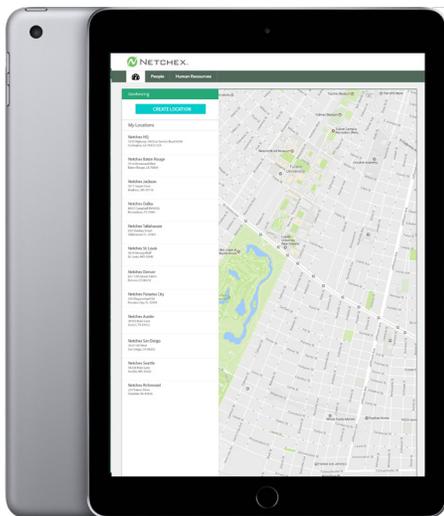


### LIFE BEFORE NETCHEX

Before Xpressdocs made the switch to Netchex in 2011, they were using Quickbooks to manage their internal HR processes. When looking for a new vendor, Susan was immediately impressed by the knowledge of her Netchex Sales Rep, and with that combined with us having the best prices for her company, her decision was made. For more than seven years, Susan and Xpressdocs have grown with Netchex, and according to her, **“Netchex is the best thing since sliced bread.”**

### WHY WE WERE (AND ARE) THE BEST SOLUTION

Susan’s favorite aspect of Netchex is hands down the **Service**. With our team-based approach, each client is assigned a specific service team dedicated to managing and servicing their account. These levels of attention and familiarity with our clients is what makes our service and efficiency unmatched in the industry. She states,



**“Netchex has always served us well and the customer service is top notch! They have the best Customer Service Representatives around. Very patient, funny, helpful ... Love them!”**

In addition to service, Susan has put hours upon hours of time back into her day by utilizing some of Netchex’s best tools, like **NetGuide** and **NetBenefits**. She states, **“After doing everything manually, this is amazing. Onboarding is my favorite.”** Within our NetGuide module, you can manage all of your employee information from hire to retire, paperwork to workflows. Plus, with NetGuide, you’ll take the weight of compliance off of your shoulders with the ability to complete and file I-9s, W-4s, and all state and federal forms, as well as have your employees sign non-disclosure and privacy agreements electronically.

Xpressdocs is a growing business with over 250+ employees, and Payroll Admins like Susan are always looking for ways to maximize their time to focus on the other important aspects of their job. With Netchex, they can accomplish this.



**Netchex Services:**

- Time & Attendance
- Employee Self-Service
- Management Self-Service

- NetGuide
- NetBenefits