

ABOUT CROSS KEYS BANK

At Cross Keys, we spoke with Claire Rosenzweig, the Assistant Controller at their community bank. She is married with 2 children, loves spending time with her family and reading in her spare time.

Cross Keys Bank is located in St. Joseph, Louisiana, and has been serving customers since 1902. Their core values are service with honor and integrity, and their mission is to help their customers succeed in managing their finances and banking.

LIFE BEFORE NETCHEX

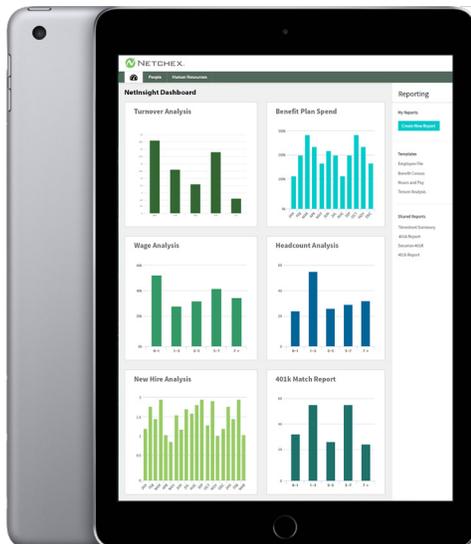
Cross Keys Bank became a Netchex client in 2016, and previously worked with Newtek. Claire noticed the stark difference between Netchex and Newtek right away. Through automation, Netchex removes much of the unnecessary work involved in the process, making her life easier and increasingly more efficient.

In her position, payroll isn't the only duty she's responsible for. The ability to make payroll easier and more automated has helped carve out extra time in Claire's day for her to focus on the other responsibilities she needs to dedicate time to.



Netchex Services:

- Time and Attendance
- Employee Self-Service/Manager Self-Service
- Pay Card
- NetHR Support
- NetBenefits
- The Work Number
- NetCobra
- Accruals
- E-Verify
- NetGuide
- NetRecruiter



LIFE WITH NETCHEX

Since Cross Keys Bank switched to Netchex, the amount of time Claire spends on payroll has been greatly reduced with the help of automation. Had they not chosen to go with Netchex, she would be spending way too much time running payroll.

Overall, Cross Keys was impressed with what Netchex had to offer in comparison to other HCM vendors. Along with automation, Netchex's reporting capabilities were also a standout feature that helped them make their decision. And customer service? "Wonderful!", according to Claire. If her team has an issue, they get their response quickly from one of Netchex's dedicated client advocates. Their demeanor is always friendly and helpful.

WHY YOU SHOULD CONSIDER NETCHEX

According to Claire, she would **"absolutely recommend Netchex to anyone looking for an HCM solution. We have been very pleased the last 2 years. I plan on sticking with Netchex for many years to come."**