

## ABOUT HP Hotels

HP Hotels is a third-party management group with a portfolio of more than 40 hotels in 17 states comprised of Hilton, Marriott, InterContinental, Choice, and Independent full-service, lifestyle and select-service hotels. With significant expertise in operations, asset management and profitability, HP has earned preferred hotel management company status with name brand hotel chains and currently ranks as the 35th largest hotel management company in the United States.

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Based In:  
Georgia
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Industry:  
Hotel Hospitality
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Employee Count:  
300+
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Previous Provider:  
In-House



## LIFE BEFORE NETCHEX

HP Hotels was handling their human resources in-house. That meant that as they expanded they found themselves struggling to maintain above property processes and consistent management across their hotels. The growing labor demands made it necessary for HP to be able to manage labor in real time in order to properly manage budgets. Additionally, General Managers had to tackle up to 4 hours every 2 weeks to manually run general ledgers and reconcile all applicable information.



### Netchex Services:

- Payroll + Tax
- NetHR Support
- Employee Self-Service
- NetRecruiter
- Manager Self-Service
- NetBenefits

**“The technology Netchex has in place and their ability to integrate with M3 is outstanding. With Netchex, payroll is done in the system and one of the benefits is you give up the frustration of running manual GLs. This saves our GMs alone 4 hours every 2 weeks.”**

*Kerry Ranson  
Chief Development Officer*

## WHY WE WERE (AND ARE) THE BEST SOLUTION

Netchex’s single-source platform means HP Hotels never has to enter data more than once and their systems are always updated with accurate information. HP Hotels utilizes Netchex’s integration system to ensure they can track labor costs accurately and in real-time. Netchex integrates with M3 to give HP Hotels metrics on critical data such as cost-per-room and room turnover rate. The reports show HP where they are succeeding and where they need to improve to run more efficiently. **“We chose Netchex because unlike many other providers, they understand the challenges of the Hospitality industry,”** said Kerry.

Netchex’s system also helps ensure that HP Hotels is always in compliance with government regulations. Netchex monitors compliance around the clock and provides updates when regulations change. If HP Hotels goes into a new market or reaches a size where they have new forms or reports to complete, Netchex has them covered. Not to mention Netchex’s dedicated support is always ready if they have questions or need help.

