






• **Baton Rouge, LA**

Industry	Company Size	Previous Provider
 Technology	 64	

SUMMARY

InforMD Solutions was seeking a time-efficient system with top-notch customer service. They were in need of a service provider that could provide accurate customized data and the ability to review it. Overall they were seeking better reporting because they were dissatisfied with the quality of reports from their previous provider.

SERVICE SOLUTIONS



Time & Attendance NetHire NetGuide NetBenefits & NetCOBRA NetBroker

WHY WE WON

Netchex's award-winning customer service coupled with web-based, integrated solutions provided InforMD Solutions greater access to their employee service data. Management can run common or custom reports in minutes upon request.

Gone are the days of relying on reports that were limited in how much they could be modified and/or edited. With robust, simple and comprehensive reporting, Netchex gives InforMD Solutions the ability to "mine" their data in order to make better, more timely decisions. The Netchex reports gave the InforMD team greater access to their data and ability to modify reports allowing their managers to be able to distribute accurate information.

The Netchex customer service relationship ensures that InforMD is dealing with an educated representative who is not only a Netchex system expert, but is also familiar with their industry and needs. Netchex continually strives to provide the best customer service to their customers. Our Customer Satisfaction Score of 4.6 out of 5, is proof positive of our commitment to providing the true difference in employee services.