

PEOPLE ARE TALKING:

HUMAN RESOURCES DIRECTOR POINT OF VIEW



Our Company has been with Netchex since 2011, and since that time Netchex has done everything short of a miracle to provide the products and services needed for our expanding concept. Throughout that time Netchex has created some exceptional products that coincides with the demanding needs of the Hospitality Industry. The restaurant industry faces payroll and tax situations that border on the highly unusual.

Examples of these would be earnings below minimum wage, tip reporting and multiple job codes within the same pay cycle. Netchex has adapted to our companies needs and has created an import directly pulled from our Point of Sales System, allowing for accurate and easily managed payrolls.

The launch of NetGuide has really changed the efficiency and compliance for our companies Onboarding process. With the electronic tax and I-9 capabilities, our company has virtually eliminated manual employees files. With everything being stored through Netchex and the Cloud, Federal and State compliance is no longer a concern or an issue.

In an industry that preaches hospitality, the service department of Netchex is unmatched. Netchex's incredible adaptability with clients has put them in a league of their own when it comes to customer service. There one on one interaction and quick case reporting makes Netchex specialists available to you at the drop of the hat. There is no waiting on hold to talk to a nameless rep that may or may not be able to solve your issue. This company is a close knit set of individuals who take pride in their job and who take tremendous care of their clients.