

PEOPLE ARE TALKING:

HUMAN RESOURCES DIRECTOR POINT OF VIEW



6 I have had nothing but great experience with Netchex since day one! I had the pleasure of being trained bythe Sales Engineer. In our time with Netchex we have added on just about every feature they have to offer. NetBenefits has allowed our employees to be better in tuned to the benefits we offer and allows them to have a better understanding of what we offer as an employer.

They've helped PN go from an outside very manual process to a smarter electronic platform. Before Netchex payroll was run in Quickbooks and I could never run reports or have any electronic analysis because it was an outside company running the payroll for us. Now I have reports at my fingertips and if upper management or the board needs any reports I can run them in a matter of minutes. My favorite by far is the onboarding process, it has made our new employees onboarding process run much smoother. This is also enables the hiring mangers to begin training much sooner rather than having the new employees spending a lot of time filling out paperwork.

If someone asked me why they should do business with Netchex, I'd say because the customer service is ABSOUTLEY wonderful! The work to makes sure that my needs are satisfied to my sometimes difficult expectations. I think the pricing is very competitive and Netchex has improved processes and added features which makes the entire platform worth sticking around for. I receive 100% customer service and when I have any difficult technical questions I know if my CSR doesn't have the answer she will make sure she leads me in the right direction.