





SUMMARY

As a non-profit organization, the YMCA was looking for a solution that was cost effective, provided better service than their current provider, and could still effectively manage over 600 employees. Netchex provided a single source solution that allows their employees to clock in and out to multiple departments with multiple pay rates via the web. They also struggled with tracking eligibility for the YMCA retirement fund. With a custom report we built, they can now simplify their process for tracking and participating in the retirement fund. The ACA created additional reporting and tracking requirements for the YMCA. They now have a system that can ensure they are ACA compliant with full-time equivalent tracking.

SERVICE SOLUTIONS









TESTIMONIAL

The move to Netchex has benefited our association in many ways. The most immediate benefit was a reduction of over 30% in our payroll processing costs. At the same time we enjoyéd a reduction in our costs, we also realized a vast improvement in service. With Netchex, we are assigned a client advocate we are able to contact for assistance and support. Our previous payroll processor did not offer this, and we frequently experienced difficulty with access to support. When we called their help line, we spoke to someone different every time; and it was often someone who could not provide the support we needed.

Netchex also worked with us to design a standard report to generate the data needed to track eligibility for the YMCA Retirement Fund. This has greatly simplified the process for processing retirement transmittals and participating in the YMCA Retirement Fund's eligibility tracking program in YERDI.

YMCAs typically have a large number of employees who work in a variety of different departments at varying rates of pay, and our association is no different. The Netchex product allows us to assign multiple departments and corresponding rates of pay to our employees. Employees clock in under the applicable department and pay rate, making timesheet approval simple for our supervisors, who are able to track and approve time electronically in Netchex.

Netchex has also provided our association with an incredible amount of support related to the Affordable Care Act. We are able to easily track hours worked for our seasonal and variable hour employees to determine eligibility for health insurance coverage. The Netchex product simplifies health insurance eligibility determination, compliance and reporting.

Finally, Netchex has been a good corporate partner. Much of what our YMCA is able to do for our community depends upon the generous support we receive from individuals and businesses. Netchex has always answered the call to support us in our mission work in the Greater New Orleans area.

Louis K. Ogle, Jr., Chief Administrative Officer, YMCA of Greater New Orleans