

## Comprehensive End-to-End Supply Chain Insight, Operational Intelligence and Decision Support



### Single Point of View to Manage and Configure Systech Environments

Systech360™ delivers insight to your organization across your Systech packaging, serialization, authentication and traceability solutions.

In addition to real-time information, data storage and recovery features, Systech360 provides organization-wide analytics to meet technical and business objectives.

As part of your Systech annual maintenance agreement you are entitled to utilize Systech360's Service Foundation.

#### Quick access to basic information

- including system health, product updates, regulatory changes and support cases to stay informed

#### Making informed decisions

- from accurate information with minimal response time resulting in smooth operations

#### Assessing change requests

- to plan schedules and resources to deploy changes then validate and record

#### Save time

- Get real-time status on demand
- Automate data collection
- Streamline communications
- Reduce requests for information

#### Improve output

- Address events when they happen
- Monitor progress as it happens
- Make corrections based on real-time data

#### Reduce risk

- Setup backup policies so you're ready just in case

#### Leverage investment

- Focus resources on execution not data collection
- Get the most of your packing infrastructure
- Reduce multi-system integration costs

#### Collecting critical data

- with minimal effort for long-term storage accessible by the organization

#### Backing up critical systems

- on a fixed schedule stored in a secure location to ensure efficient and accurate recovery

#### Analyzing historical data

- to identify trends which can be used to make improvements or changes in the organization

#### Maintaining test environments

- accessible to multiple users for data simulation, configuration verification and training



## Systech360 Service Foundation Features:

### Organization topology

- A graphical view of your organizations, sites, environments, data sources and packaging line systems

### Real-time system status

- Get on demand status information for individual systems.
- See if systems status is available (i.e. out of lot or idle), active (i.e. in lot or processing job queue) or offline and if a system is in a maintenance, warning or critical state

### User defined scenes

- Users create personalized scenes based on the organization topology and can interact with nodes for real-time status updates or to execute actions

### Online technical documentation

- The entire Systech technical documentation library at your fingertips
- Technical Guides, Setup Manuals and Operations Manuals organized by solution and topics

### Online regulatory updates

- Systech's take on regulation requirements and how they affect your solutions

### Systech GAMP document templates

- VQ, URS and Traceability Matrix templates for use in deploying your Systech solutions

### Customer support case history

- Your customer support case history online.
- Check status on open cases and review closed cases for one site or across all sites

### Account renewal information

- Renewal dates and information for your support maintenance and/or SAAS annual fees

### Customer support live chat

- Open a live chat session with a customer support representative

### Training schedules and videos

- Find upcoming training classes and review course descriptions
- Watch unrestricted training videos or opt in for full access to all training videos

### System details: software, hardware, etc.

- Software versions and system health information collected directly from the source

### Software downloads

- Download full and patch installation packages from a secure location

### Secure file storage and sharing

- Files are saved in a secure location and only accessible by individuals you share with
- Share files with Systech customer support or project teams instead of email

### On-demand diagnostics

- Launch a diagnostic on a remote system and review the results from your office
- Send diagnostic results to Systech customer support for faster assistance

## Add-on modules will be available to provide additional value across your organization.

### Operations

Single point of management to help you stay on schedule.

### Change Control

Software versions and OS security updates reporting for improved planning.

### Data Management

Automated data collections keep systems healthy and reduces local manual tasks.

### Intelligent Recovery

Recover with confidence.

### Analytics

Use history to improve the future.

### Data Connectors

Bridge the gaps between stakeholder systems.

### Enterprise Rework

User interfaces for rework from any location.

### Enterprise Logistics

User interfaces for logistics operations.



Systech is the global technology leader in supply chain security and product authentication. For more than 30 years, we have defined supply chain best practices across industries. Systech pioneered innovations in serialization, machine vision and packaging line inspection.

Today, Systech is revolutionizing brand protection. Our software solutions ensure products are authentic, safe and connected—from the factory floor to the consumer's hands.

US Headquarters: +1 800 847 7123  
UK Office: +44 1482 225118  
EU Office: +32 2 467 03 30  
India Office: +91 22 4541 1400  
China Office: +86 21 51798418

[SystechOne.com/UniSecure](http://SystechOne.com/UniSecure)  
[Sales@SystechOne.com](mailto:Sales@SystechOne.com)

