

Windsurfer[®] CRS Enterprise Delivery-Advanced Email Templates

Effective Communications.

When you need attractive and branded email templates, our dedicated Implementation Project Managers are here to help. Cost-effectively priced, our experts will take care of HTML development, design, and layout for confirmation, modification, and cancellation emails. We do all of this with your hotel brand prominently featured to keep your guest experience seamless from screen to screen. Need a custom template that falls outside of the choices below? We can accommodate your request for a additional hourly development fee.





THE DELANEY

Dear \$Guest.Firstname\$ \$Guest.Lastname\$,

A memorable experience is about to begin!

We welcome you to The Delaney Hotel, where a Respite from the Ordinary is our tagline, and that's what we do. We invite you to take a break from your typical 9-to-5 and pamper yourself in lush accommodations, swanky service, and convivial ambiance in South Orlando's newest boutique hotel.

Thank you for making reservations at SHotel.NameS, Should you have any questions or require further assistance with your booking, please feel free to contact us. Please take a moment to review the following details & arrangements of your stay.

Sincerely,

The Ladies and Gentlemen of The Delaney Hotel

RESERVATION CONFIRMATION

Booking Reference:	\$Reservation.Confirm ationNum ber\$
Guest Name:	\$Guest.Firstname\$ \$Guest.Lastname\$
Dates of Stay:	SReservation.ArrivalDateS - SReservation.DepartureDateS
Room Type:	\$Reservation.RoomType\$
Package:	SReservation.PackageS

PAYMENT SUMMARY

Room Charges:	SCharge.SubtotalS SCharge.CurrencyAbbrS
Add Ons:	\$Charge.AddOnSubTotal\$ \$Charge.CurrencyAbbr\$
Taxes & Fees:	\$Charge.TotalTax\$ \$Charge.CurrencyAbbr\$
Total Cost:	SCharge.TotalS SCharge.CurrencyAbbrS
Check-in:	\$Reservation.ArrivalDate\$, 15:00
Check-Out:	\$Reservation.DepartureDate\$, 11:00

HOTEL POLICIES

General Policies: Please note that rates are subject to change without notice.

Cancellation Policy: You may cancel your reservation for no charge until 3PM, 72 hours prior to arrival, local hotel time. Please note that we will assess a fee of one night's room and tax if you must cancel after this deadline.

Pet Policy: The Delaney Hotel is happy to accommodate 1 pet per room (40 lbs max). A non-refundable deposit of 150 USD will be charged to your guestroom. A signed damage waiver will be required upon check-in.

Parking: Self Parking - 15.00 per night Valet Parking - 22.00 per night

Modify or Cancel your reservation by clicking here.

\$Hotel.Name\$ SHotel.Address\$ SHotel.Country\$ SHotel.Zip\$ Phone: \$Hotel.Phone\$ <u>www.staydh.com</u>

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CUSTOMIZABLE ITEMS IN THIS TEMPLATE INCLUDE:

- Message Text to guests informing them of features and amenities
- Border and Menu Name Colors
- External Links
- Logo
- Special Policy Text
 - We ask that you please send any text documentation to your Client Experience or Implementations Manager!





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SHR





Reservation Confirmation

Thank you for choosing Ocean Resort Casino for your upcoming visit to Atlantic City. We are looking forward to welcoming you to our new resort.

Your confirmation number is: \$Reservation.ConfirmationNumber\$

Room Type	<pre>\$Reservation.RoomType\$</pre>
Add Ons	\$AddOns:{\$it.Name\$, }\$
Name	\$Reservation.Name\$
Check-in Date	\$Reservation.ArrivalDate\$
Check-out Date	<pre>\$Reservation.DepartureDate\$</pre>
Number of Nights	Reservation.Night\$
Room Rates	\$Charge.Currency\$\$Charge.Rate\$
Add Ons	\$Charge.Currency\$\$Charge.AddOnSubTotal\$
Тах	\$Charge.Currency\$\$Charge.TotalTax\$
Total	\$Charge.Currency\$\$Charge.Total\$

Check-in time is between 4pm and 9pm (check in on Sundays will be 5pm-9pm). If you think you will be arriving later than 9pm, please contact the reservations department and we will note your reservation. Upon check in you will be required to present a valid photo ID and credit card. Check out time is farm.

If you find that you need to cancel your reservation, cancellations must be received 48 hours prior to arrival.

Valet parking is available for 55.00 per night and includes in and out privileges. Breakfast is served each morning from 6:00am until 10:30am and room service is available 24 hours per day.

If you have further questions, or need assistance in advance of your arrival please do not hesitate to contact us at <u>info@theoceanac.com</u> or call us at 609-783-8000. We are proud that you have chosen Ocean Resort Casino and we will endeavor to make your stay comfortable and memorable!

Plan Your Visit



From making dinner reservations at one of our exclusive restaurants, to finding out what's going on at Ocean Resort Casino during your stay, visit <u>www.theoceanac.com</u>

500 Boardwalk, Atlantic City, NJ 08401 (609) 783-8000 Main



Relax in our 32,000-square-foot facility featuring 32 treatment rooms, a mind body studio, and retail boutique. Book your reservation now!

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Exhale Spa



Relax in our 32,000-square-foot facility featuring 32 treatment rooms, a mind body studio, and retail boutique. Book your reservation now!

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500 Boardwalk, Atlantic City, NJ 08401 (609) 783-8000 Main 1-866-506-2326 Reservations info@theoceanac.com

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- Message Text to guests informing them of features and amenities
- Border and Menu Name Colors
- External Links
- Logo
- Lifestyle and Hotel Images
- Social Media Links
- Additional Links for a restaurant or spa
 - We ask that you please send any text documentation to your Client Experience or Implementations Manager!