

NCC Cloud Assurance

Working together to assure your business continuity

At **awareX** we value our customers and work hard to deliver software solutions which meet your key business requirements and build strong relationships based on trust.

We recognise that we have a responsibility to help ensure the long-term performance and availability of your **awareX** software and ultimately, to assure your business continuity.



AWS SaaS Escrow Solutions

Inbuilt business continuity assurance

That is why we are working in partnership with global information assurance and cyber security expert NCC Group, to offer you business continuity protection through an AWS SaaS escrow solution.

NCC Group currently protects over 7,000 business critical software applications under comprehensive escrow agreements, on the behalf of licensees worldwide.

Under the terms of the SaaS escrow agreement, we will supply NCC Group with Access Credentials to your instance of the application within AWS, which they will store securely on your behalf. In the unlikely event that we ever become unavailable to meet our contractual obligations, NCC Group will release the Access Credentials to you so that you can take-over the AWS relationship and continue to access the production environment to ensure continuity of service and prevent business disruption.

NCC Group are a Technology Partner with AWS and will lean on this relationship to produce documentation as part of the AWS SaaS Operational Maintenance Verification test which will document all of the processes to be followed in order to maintain the AWS environment and ensure the service remains fully operational.

However, please do not hesitate to contact our NCC Group relationship manager directly if you have any queries regarding your cloud assurance protection.

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