COVID-19 Toolkit

Digital Solutions to Help Respond to a Public Health Crisis

Manage + mitigate the COVID-19 pandemic
while helping patients and families better
navigate these uncertain times

INSIDE
GetWell Loop
GetWell Rounds+
GetWell Inpatient
GetWellNetwork’s suite of solutions can play a critical role in scaling information sharing, guiding patients and easing the burden for your care teams.

**TRIAGE**
- Guide patients to appropriate actions based on pre-screener responses
- Triage patients needing a test, virtual visit or hospitalization

**REMOTE PATIENT MONITORING + VIRTUAL SUPPORT**
- Scale care team impact with digital care plans
- Intervene at the right time with real-time alerts triggered when health declines
- Reduce non-critical inbound patient communications

**ENHANCED COMMUNICATION + EDUCATION**
- Scale urgent communication efforts using systemwide in-room broadcasts
- Guide patients through treatment with health education content and care pathways
- Counter misinformation with direct in-room access to CDC or WHO resources

**INFECTION PREVENTION + CONTROL**
- Reduce exposure risk with proactive education prompts on handwashing, self-quarantining and other best practices
- Assess risk level with COVID-19 preparedness and hand hygiene audits

**COVID-19 Clinical Advisory Council**

Bringing together the collective expertise + insights of healthcare and health technology experts to connect current and evolving best protocols with the clinical guidance and care plans embedded in our tools.

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COVID-19 Toolkit
The GetWell Loop Experience

getwell | Loop
Digital care management

Remotely manage + monitor COVID-19 populations and mitigate system overload

Scale the impact of care, reduce anxiety, enable at-home acute care, and efficiently distribute vaccines with GetWell Loop™ digital COVID-19 care plans that provide patients with trusted resources and access to their care team.

PATIENT BENEFITS
- Self-monitoring + symptom self-management how-tos
- Safe best practices
- Up-to-date informational resources
- “Whole Person” + mental health support

PROVIDER BENEFITS
- Easy implementation + rapid scaling
- Remote patient monitoring + real-time alerts to escalating symptoms
- Triage process for prioritizing testing, virtual visits or hospitalization
- Inbound call reduction
- Broad-scale communication platform

COVID-19 CARE PLANS
1 / Active Symptom or Exposure Loop*
2 / Self-Monitoring Loop
3 / Healthcare Employee Loop
4 / Vaccine Loops
5 / Recovery Loop
6 / Surgery Preparedness Content
7 / Flu Prevention Content

Developed in collaboration with Froedtert + the Medical College of Wisconsin, The George Washington University School of Nursing, LifeBridge Health, and University of South Dakota Sanford School of Medicine

Based on U.S. Centers for Disease Control + World Health Organization guidelines

*Pediatric version available
COVID-19 Toolkit
The GetWell Inpatient Experience

getwell | Inpatient
Digital, scalable and personalized experiences

Empower patients to learn the signs, symptoms + best practices for preventing spread of the virus

COMMUNITY AWARENESS

- Provide direct link from promotional space to public health information + guidelines such as CDC and WHO sites
- Broadcast messages to patients in real time with custom, systemwide or localized content

INFECTION PREVENTION

- Deliver video education + on-screen reminders for hand hygiene and other infection-control best practices
- Engage patients in monitoring for hand-washing and cleaning of high-touch surfaces in their room
- Reduce in-room peripheral devices with the GetWell Remote™

CRITICAL COMMUNICATION

- Communicate vital information + precautions with GetWell Signal™, an interactive digital panel mounted at point of room entry
- Upload CDC-approved guidelines on personal protective equipment requirements
COVID-19 Toolkit
The GetWell Rounds+ Experience

getwell | Rounds+
Digital rounding + customizable surveys

Rapidly assess your organization’s management of a public health crisis with real-time data

COVID-19 assessments, facilitated by GetWell Rounds+™, help organizations and communities quickly gauge their preparedness for COVID-19, identify PPE shortages, and maintain a pulse on hospital sanitation practices.

PRIMARY COVID-19 USE CASES
- Vaccine readiness checklist
- PPE availability + shortages
- PPE compliance
- Work station sanitation monitoring
- Social distancing monitoring (work stations, common areas, etc.)
- Public health crisis preparedness assessment
GetWellNetwork’s interactive solutions engage patients and families, empower clinicians and deliver outcomes that matter. The global digital health company has been helping to unite providers and patients as partners in the healthcare journey for 20 years.

From inpatient to outpatient, our comprehensive cross-continuum platform bridges care settings to create a seamless experience for patients and their families.

For information on deploying a GetWellNetwork COVID-19 solution, contact your client services manager or contact us at covid19help@getwellnetwork.com.