

Product Materials Engineer

We are looking for a qualified engineer to oversee and address our customers' technical needs. You will provide accurate technical service before and after the point of sale, ensuring customer satisfaction.

As a product materials engineer, you should be a tech-savvy professional, able to discuss the civil engineering technical details and requirements of a project. You should also be results-driven and aspire to achieve specific goals.

Ultimately, you should be able to provide technical, product and business knowledge to support sales process and strengthen customer relationships.

Ultimately, you will boost sales and contribute to our long-term business growth.

Job Duties:

- Provide technical support for customers to support pre-sales and post-sales processes
- Apply engineering principals in a construction quality control environment
- Conduct on site investigations and analyze data
- Comply with guidelines and regulations including accreditation, DOT standard specifications, laboratory test method and safety
- Carry out technical and feasibility studies that satisfy local technical specifications
- Develop, configure and optimize quality processes from inception through to start up and ongoing process improvement
- Provide process documentation and operating instructions
- Maintains professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; benchmarking state-of-the-art practices; participating in professional societies.
- Address all product-related queries on time
- Train customers to use products effectively
- Liaise with the sales department to win new business and increase sales
- Manage customer implementation projects
- Contributes to team effort by accomplishing related results as needed.

Qualifications:

- Minimum of 3 years in construction materials/ construction industry
- BS in Civil Engineering
- FE/PE Preferred
- Experience reading construction specifications
- Presentation Skills, Client Relationships, Emphasizing Excellence, Independence