

On Point Custom Homes implemented DocuWare Cloud to secure data and ensure business continuity following a server crash that forced them back to paper-based files.



Earl Correll, President
On Point Custom Homes, Houston, TX

"The cloud solution was exactly what we were looking for. Knowing everything on the back end is taken care of, allows us to focus on our clients."



Location: USA
Industry sector: Construction
Deployment: Cloud
Department: Finance

On Point Custom homes constructs custom-built houses and is one of Houston's award-winning builders. They complete 20 homes a year ranging from design-built to remodels.

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In the construction industry, project managers spend much of their time on job sites, so the ability to review and approve invoices remotely is critical to keeping the job moving. On Point Custom Homes needed a cloud-based solution that was mobile ready and would allow employees to access data and review and approve invoices remotely from job sites. DocuWare Cloud was selected for the security, flexibility and mobile-readiness it offered.

With DocuWare Cloud, invoices and other supporting documents are processed, scanned imported and indexed by vendor name, invoice, amount, project and QuickBooks code. Electronic stamps are used to route an invoice through the workflow approval process.

This move to the cloud was prompted by a server and backup drive crash when On Point had to revert to a paper-based system for a few months while researching the best fit digital solution.

"After our server crashed, we temporarily had to revert to paper files which slowed down our business process."

Remote accessibility with DocuWare Cloud is a big plus

On Point Custom Homes employees love the transparency and ease of knowing where each invoice is in the approval process and that every document is accessible from anywhere at any time and within minutes.

DocuWare Cloud also makes it easy to settle payment disputes and resolve invoice questions, because the relevant staff has instant access to electronic notations made by project managers on each invoice.

"I was tired of living with piles of paper."



Working with DocuWare Cloud gives On Point Custom Homes both data security and accessibility without the hassle of maintaining their own servers. The result is improved workflows and employee productivity.



"I have one project manager that likes to do his paperwork from home. DocuWare lets him enjoy dinner with his family - he can keep the work moving forward after his kids are tucked in."



Discover more: docuware.com