CONVERGEONE MICROSOFT UC PRACTICE

Why ConvergeOne for Your Microsoft UC Needs

ConvergeOne integration specialists average more than 20 years of experience with communication applications including messaging, voice, video, instant messaging, presence, and mobility solutions.

Microsoft Credentials

> Microsoft Gold Communication & Silver Messaging Competency Partner

> Microsoft National System Integrator (NSI) in FY 2014

> Two Microsoft Lync Masters on staff (less than 30 in U.S. outside Microsoft)

> Dedicated Microsoft Program Manager

> Certified Microsoft Lync MCITPs & MCSEs on staff

> Addressing complex deployment and interoperability scenarios with Avaya and Microsoft Lync / Skype for Business / Exchange UM / Office 365 (and others)

DELIVERING BEST-OF-BREED MULTI-VENDOR UC SOLUTIONS LEVERAGING MICROSOFT, AVAYA AND OTHER LEADING MANUFACTURERS

ConvergeOne

> Microsoft Lync Certified Support Partner – Lync / Skype for Business Day 2 support

> Maintenance, monitoring, support

Questions We Would Like to Discuss with You

> What is your current voice and/or voicemail environment? (Avaya, Microsoft, Cisco, other?)

> What is the current UC strategy?

> Do you need to lower the Total Cost of Ownership (TCO)?

> Do you need to increase team collaboration and efficiency?

> What is the current voice and audio conferencing solution?

> What is the current voicemail solution?

> What is the current email solution?

> Are you currently using or supporting an instant messaging / presence client? Click to call functionality?

> Are you currently using a Web Conferencing solution?

> Are you currently using a Video Conferencing solution?

> Are you leveraging Lync today?

> If so, have you heard about Skype for Business and would like to know more?

> What Microsoft Licensing do you already own? (MSFT Enterprise Agreement? Lync Enterprise or Plus CALS?)

ConvergeOne Microsoft UC Practice Offers

> Avaya / Microsoft Lync / Skype for Business (Skype 4B) Integration
  > PBX Integration
  > Lync / Skype 4B Audio Conferencing
  > Migration Scenarios
> Microsoft Exchange Unified Messaging (Voicemail) Implementation and Integration
> Lync / Skype 4B Enterprise Voice
> Microsoft Office 365 Integration with On Premise UC Architecture (Avaya and Microsoft)
> ConvergeOne Ovation Managed Services Microsoft Support for Microsoft Lync / Skype 4B Voice and Exchange Unified Messaging (day 2 Support)

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