

The leading provider of Service Management Technology

Since its inception nearly three decades ago, Axios Systems has been 100% focused on IT Service Management (ITSM) and IT Operations Management (ITOM) solutions, its rhythm of innovation leading the way through the evolution of ITIL®.

Global customers, benefit from the constant introduction of firsts.

The first product to achieve BS15000, introduce gamification to service management and achieve accreditation for all 16 ITIL processes by PinkVERIFY™.

Axios is consistently featured in the Gartner Magic Quadrant, listed as a Contender in the Enterprise Service Management Forrester Wave and placed as enterprise Champions by Info-Tech.

Gartner

Magic Quadrant

Consistently featured in the Gartner Magic Quadrant for ITSM Tools



Verified by Pink (first to be accredited for all 16 processes within a single solution)

FORRESTER

Listed as a Contender in the Forrester Wave for Enterprise Service Management



Positioned as a Champion in the Info-Tech Enterprise Service Desk Software Vendor Landscape report

How we help our global customers



ROI

\$4.7m

savings

(Global customer)



Service Improvement

8x

rise in self-service contact*

(Government body)

*within 2years



Efficiency

50%

reduction in logging times*

(Global investment bank)

*incidents and problems



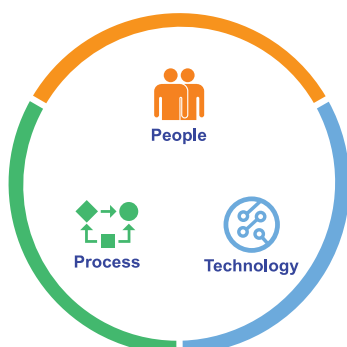
Customer satisfaction

82%

of respondents were happier with ICT services

(Government body)

Why should you choose Axios Systems?



Implementing world class IT Service Management needs the right mix of people, processes and technology.

At Axios Systems, we combine all three to get you the results you're looking for.



Axios are customer-centric. They are an organization staffed with people looking to enable me, wanting to help and enhance our working life and effectiveness. They are brimming with ideas and make sure they understand my challenges.

Network Rail

Arcadia

BRITISH AIRWAYS

FedEx
Express

GRUPPO AZIMUT
AZIMUT

NetworkRail

WILLIAM GRANT & SONS
ESTABLISHED 1827

Xentrall
Shared Services
Delivering Excellence for All



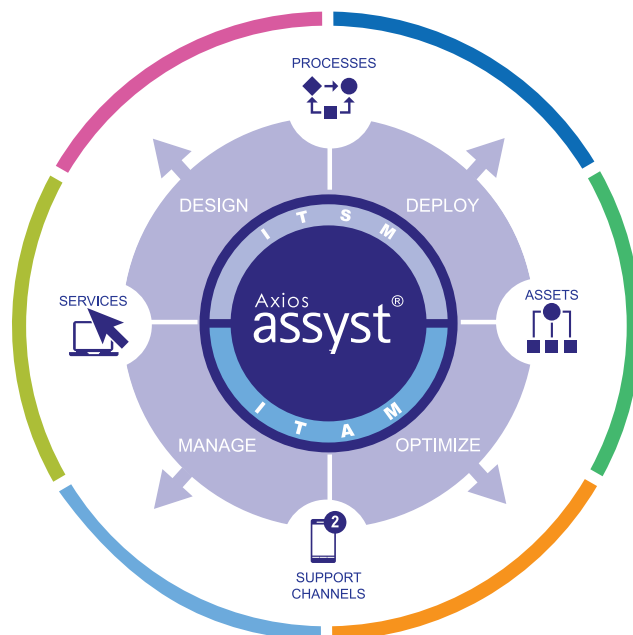
ОНЛАНТА



The *assyst* Service Management and IT Operations Solution

Scalable, intuitive and easy to use. *assyst*, our ITSM and ITOM solution, helps you design, deploy, manage and optimize your processes, assets, services and support channels in one comprehensive solution.

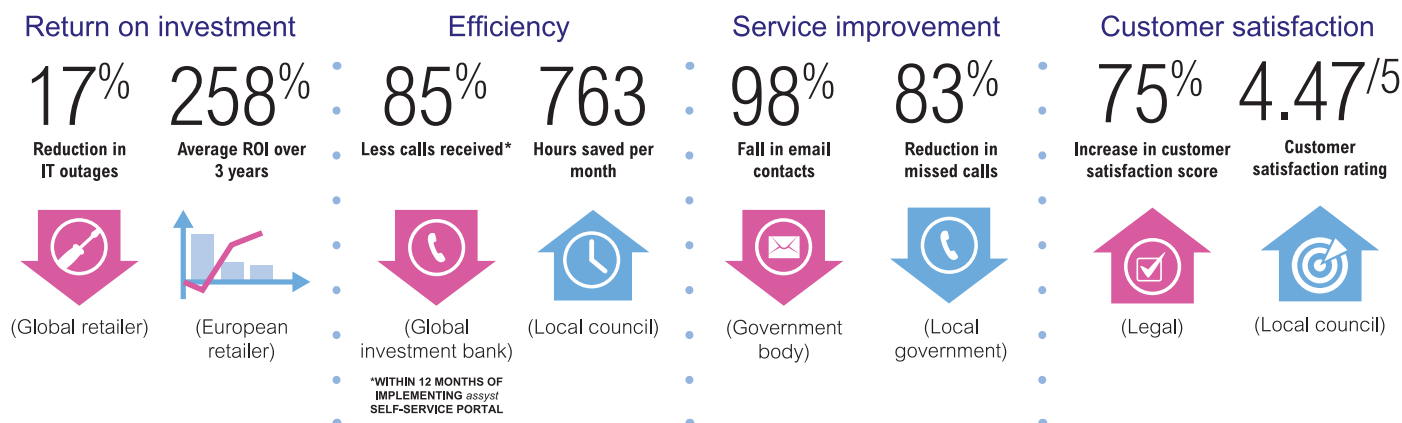
-  **Scalable** ITSM and ITOM software in one easy-to-manage solution
-  **Drag-and-drop** design tools and wizards
-  **Flexibility** through configuration, not expensive customization and development
-  Modern, clean and intuitive **user experience**
-  **SaaS or on-premise** delivery provides the same rich features
-  Ease of migration through **seamless upgrades**



Delivering on promises - every time

We're not just about selling tools; we work with our customers throughout their ITSM journey. We help turn your ITSM roadmap into a reality, delivering long-term value that makes a real difference to IT – and delivers lasting success for the business.

Our delivery approach has been proven in more than 1,000 implementations, with a 100% success rate.



05 17 DS Corporate Overview v2.1

Find out how *assyst* removes the pain of solution upgrade & replacement

www.axiossystems.com/video-landing-page

