Axios™
SYSTEMS
ITSM & ITOM SOFTWARE

Hardware and Software Management
Managing costs, compliance and security

Complete Visibility and Centralized Control

Get visibility of your datacenter and endpoint assets in one system.
assyst gives you the data to support strategic, compliance and security roles.

Hardware Discovery
Automated discovery finds all the datacenter and endpoint devices in your IT environment

Network Topology
Get a map of your networks, see real-time devicestatus, and drill down into configuration data

Service-Oriented View
Understand the links between devices and services to support impact and root cause analysis

Hardware Compliance
Automated detection and alerting of non-compliant devices

Discrepancies
See when unapproved devices are added to your network, or assets go missing

Software Discovery
Get a complete and accurate view of software and hardware dependencies

Normalization
Software Recognition Dictionary-identifies software to give you a consolidated view of installs

Blacklisting
Blacklisted software is automatically identified and removed to simplify security and compliance

Software Metering
See what software is delivering value and where it is being wasted

Compliance & Optimization
Get a clear view of your Effective License Position (ELP) showing owned versus installed software
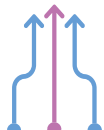
Axios assyst®

Benefits

Give end users the technology they need to excel in a rapidly changing environment.

Good data and processes enable high performance, security, and compliance.

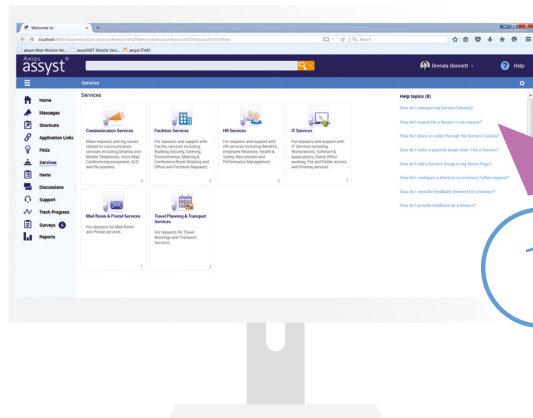Automating daily tasks frees up IT staff to support new digital initiatives.

Eliminate risk of disruptive software audits and penalties that hold back IT.

Enable rapid execution of digital projects in the strategic portfolio.

axiossystems.com/it-operations-management-product-overview

Full IT Asset Lifecycle Management
From request to disposal

1

2

Approval & Fulfilment

The *assyst* Workflow Engine drives the fulfilment and approval process to fit your unique needs. The drag-and-drop Process Builder lets you create processes involving both human and automated actions and approvals.

Asset Request

Users choose from a list of approved hardware and software in your Service Catalog/business app store. Users see only the hardware and software that are relevant to their roles, ensuring governance and cost control over assets.

4

3

Maintenance

As a unified ITSM and ITOM solution, *assyst* helps you manage IT operations actions across the lifecycle of the asset—including incidents and problems, upgrades and patches, moves and changes.
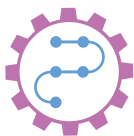
Provision & Deployment

Endpoint provisioning gets the asset to the user in a state that's ready to go. For hardware assets, process automation guides IT technicians through the steps to prepare the asset. Operating systems and software assets are automatically installed and patched to ensure the end user gets the latest, most secure version.

5

Retirement & Disposal

Whether the end user no longer needs the asset, the product is being replaced, or the vendor has withdrawn support, *assyst* enables efficient and secure retirement and disposal.

Across the Lifecycle...

Service Automation
Release staff from routine tasks with smart, end-to-end automation of the digital asset lifecycle.

Cost Tracking
Purchase, maintenance and support costs are recorded across the lifecycle, giving you accurate Total Cost of Ownership (TCO) information.
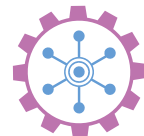
Full Audit Trail
Every action and detail is logged in the *assyst* CMDB, providing a full history of every asset, and enabling deep analysis and insight.

Transparency
End users have instant access to the status of their requests via the web and mobile portal—reducing calls to the service desk.
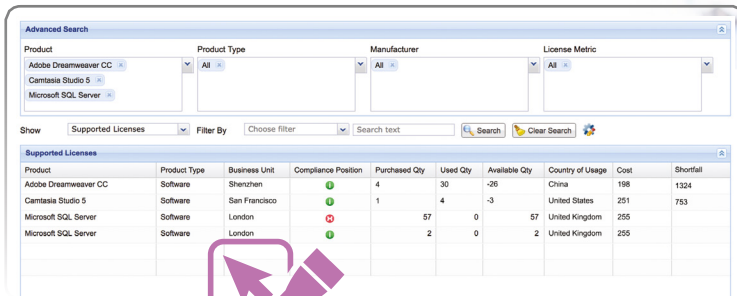
Central Deployment
Deploy operating systems, apps, software updates and patches from a central location—reducing cost and accelerating delivery.

5 Steps to Continuous Compliance
How to achieve stress-free license management

Compliance headaches? Regular software audits dragging you down? See how *assyst* **takes the stress out of managing your software assets and licenses.**

1

Software Discovery
Find what you have

The first step to software license compliance is knowing what you have. *assyst* scans your network to give you a complete inventory of hardware and installed software.

2
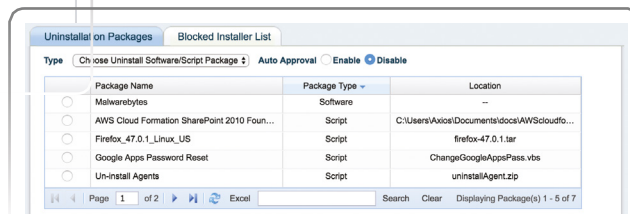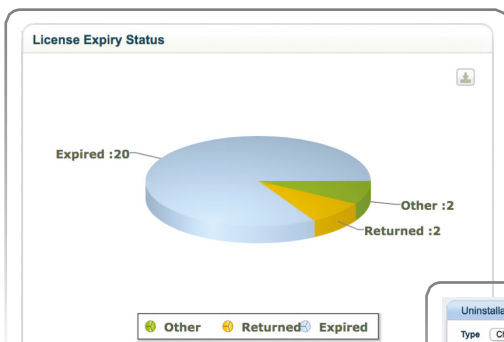
Normalization
See the truth

assyst ITOM uses a Software Recognition Dictionary to make sense of discovery data, identifying and correlating products to give you a clear view of your software portfolio. Visual reports give you real-time insights into software presence and consumption, helping you rationalize software and control costs.

3

Reconciliation
Compare entitlement with reality

Import license data and product keys into the License Repository for automated reconciliation between software installs and owned entitlements—taking into consideration downgrade rights and software assurance.

5

Continuous compliance
Automate policies for audit readiness

assyst patrols your software ecosystem, detecting and resolving non-compliance in real time (based on simple if/then rules) so you're always compliant—helping you simultaneously reduce risk and eliminate overspend.

4

Audit-Ready Compliance
Pinpoint and Resolve Non-Compliance

The *assyst* Compliance Engine creates reports and dashboards to demonstrate your Effective License Position (ELP), making it easy to spot and resolve non-compliance issues. When instances of non-compliance are found, *assyst* will notify you immediately via email

Cloud or On-Premise

assyst is available in the cloud, private cloud or in your datacenter

Public Cloud

Get the latest technology with a simple subscription model.

Private Cloud

Need more control? Deploy *assyst* with your cloud hosting partner of choice - and a choice of subscription or perpetual licenses.

On Premise

Need complete ownership and control? Deploy *assyst* as a web application running inside your datacenter..

البريد السعودي
Saudi Post

Assistant Technical Support Director at Saudi Post Saleh Alanzi said:

"We identified the need to move towards full automation of our processes to help boost our effectiveness across the organization. assyst has shown over the years that it is the solution that allows companies to maximize their potential. "The availability of a local, Middle East based team, flexibility and vendor engagement was something that really appealed to us and we are thrilled to enter this partnership."