assyst ITAM suite

Axios SYSTEMS™

Client Management and Automation

Drive efficiencies and mitigate risks with automated IT Asset Management

assyst ITAM enables you to administer a variety of critical and often time consuming tasks, all from one centralized location.
It supports Power Management for your Windows devices, which generates substantial cost and energy savings for your organization, while also providing greater control and visibility over Patch Management from an intuitive user interface.
assyst ITAM allows you to easily deploy operating systems, software and execute scripts remotely to your Windows devices, and also has the ability to uninstall software. You can stay up-to-date and informed on all automation tasks through customizable notifications and alerts.

Patch Management

Full visibility and greater control over your Windows and Linux Security patches. Easily see the number of patches or service packs present or missing. Schedule scans or run on demand. Drill down for more details such as the severity, size and status of the patch, even the links to the knowledge article for each patch. Sort devices into logical patching groups and automate the approval and deployment of patches if desired.

Script Deployment

Deploy scripts in a variety of formats including BATCH files, VB scripts and BASH files to Windows and Linux environments. Script execution can be scheduled to run on a recurring basis if required. Receive notifications on successful script completion.

OS Deployment

Reduce the turnaround time and eliminate the associated costs of shipping equipment back to your main site for re-imaging by deploying the OS remotely to the device. Create custom images tailored to your organization's needs.

Power Management

Reduce unnecessary energy costs while helping the environment, by setting up a simple power management policy for your Windows devices. Generate significant cost savings for your organization. Create a power policy to turn off hard disks, monitors and schedule your systems to *standby* mode. Deploy your power policy to target devices.

Remote Control

Initiate remote control sessions directly from the *assyst* ITAM Suite or through *assyst* natively from the item form, the event monitor or any of the logging forms, for fast and efficient support to your end users.

Fault Management

Proactively manage your devices and applications by retrieving Windows Event logs, Linux Syslog's and Application logs and getting SNMP Traps. Raise events to Alert admins of potential issues before they impact your users.
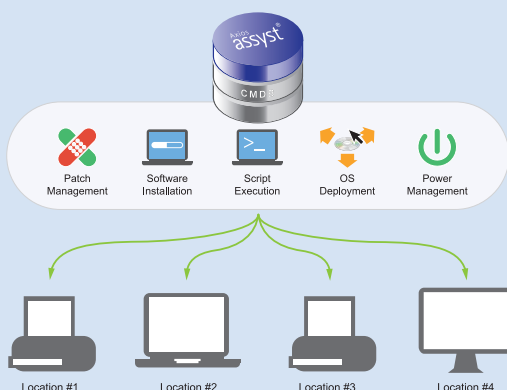
Process Flow

Create process flows based on a collection of automation tasks for software installs, new hire set ups, software reclaims, office moves and more. Automate processes to create users in Active Directory, setup default printers, create shortcuts, standardize image and installs.

IT Policy Management

Standardize configurations by creating policy rules, such as minimum patch levels, required service packs, minimum storage space, etc., and easily see which systems are non-compliant. Combine this with the above features, such as software installs, patch management and process flows to get your organization back into compliance.
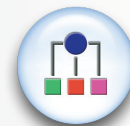
Managing USB Ports

Secure the information on your desktops and laptops through USB Whitelisting and Blocking.

IT Automation Highlights

- Multi-Time Zone Aware
- Greater control and visibility over Patch Management
- Quick and simple deployment of MSI and Executable software packages
- Ability to uninstall both MSI and non-MSI based software
- Faster turnaround for re-imaging Windows devices
- Capabilities which facilitate efficient Power Management

CMD

Patch Management | Software Installation | Script Execution | OS Deployment | Power Management

Location #1 | Location #2 | Location #3 | Location #4

Benefits of IT Automation with *assyst* ITAM

■ **Save money while helping the environment**

Take control of Power Management and deliver quantifiable cost savings, whilst empowering your organization to be environmentally responsible by reducing your carbon footprint and extending the lifespan of IT assets.

■ **Mitigate risk with increased security and compliance**

Security threats are a continuous concern for organizations around the globe. Automate Patch Management to address vulnerabilities and provide a higher level of security and compliance, reducing the risk of a security breach and associated problems, such as data theft, loss of data or legal penalties.

■ **Drive efficiencies in your ITAM practice**

Reduce deployment time and effort through automated OS Deployment, paving the way for standardized operating systems across the organization, thereby, reducing the support, training and management costs in maintaining them.

■ **Greater control over deployments within your environment**

Create your own software repository of approved software and scripts and easily control what is deployed and when. Stay in control by tracking the installation status and receiving notifications when tasks are complete.

Patch management

IT SERVICE MANAGEMENT & IT ASSET MANAGEMENT SOLUTIONS

An ITAM system, which automates and optimizes power usage, can yield cost savings of nearly $40,000 USD per year, according to research conducted by Axios Systems. In that scenario, you could also achieve energy savings of 422,000 kw/h per annum.

Axios Systems
This estimate is based on 1,000 standard Windows workstations and 250 advanced Windows workstations.
It assumes the PCs run for eight hours a day, five days a week.

Axios Systems provides rapid deployment of SaaS and on-premise IT Service Management (ITSM) and IT Asset Management (ITAM) software. Our service management software, *assyst*, is an out-of-the-box solution that transforms IT departments from technology-focused cost centers into profitable business-focused customer service teams.
assyst is accredited for all 16 PinkVERIFY™ ITIL® processes. We were the first technology vendor to achieve this.

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