



YOUR BOARD'S GREATEST RESPONSIBILITY

The board of directors of a state chartered credit union like iQ is charged with two primary responsibilities. The first is to identify, hire and support the most outstanding candidate possible to serve as CEO and run the organization. The second is to develop and set the policies which guide the organization and ensure that it remains focused on the needs and interests of its member owners. At our annual meeting last year, we celebrated the 75th anniversary of our credit union - seventy-five years of successful operation and growth on behalf of our members. We also celebrated the end of a successful career for our President /CEO Roger Michaelis. After 30 years of distinguished service, Roger would soon be retiring. At that meeting, the Board announced the naming and dedication of our downtown administrative building as the Roger Michaelis Financial Center in his honor.

In my remarks last year, I mentioned that the Board had set in motion a process designed to identify and select a new CEO for the organization. A selection committee was appointed to manage the arduous task of reviewing resumes and evaluating the skills and experiences of interested candidates. The Board's charge to the committee was clear: identify an outstanding candidate with the skills and the commitment to lead our credit union forward into the future.

The committee worked diligently over several months reviewing the applications and resumes of more than 80 interested candidates. Paper screening and personal interviews were used to ensure selection of a candidate who would meet the Board's requirements of experience, proven leadership and dedication.

On May 8, 2017, a press release announced the Board's unanimous decision. Kelly Schrader had accepted our offer to become CEO/ President of iQ Credit Union.

Kelly's resume was truly impressive: a BS Degree in Business Management and a MBA Degree in Business Administration, 28 years of successful credit union experience beginning as a teller, working and her way up to serve as assistant branch manager, VP of lending, SVP of Member Services and Marketing, and finally SVP of Operations and Risk Management. Most of Kelly's career was in Oregon working for On-Point Credit Union, formerly Portland Teachers Credit Union. Kelly was well known in the financial industry. She came with stellar recommendations from credit union leaders throughout the region. Kelly had deep ties to her community serving as a Director for Doernbecher Children's Hospital Foundation and as a volunteer for Portland Public Schools SMART reading program. In short, Kelly was a perfect fit to serve as CEO for our credit union with its strong ties to education and its deep commitment of service to the community. Kelly began her work with iQ in June working in tandem with Roger for a month to learn the features that were unique to iQ and its operations.

As you will hear in other reports tonight, iQ has had a phenomenal year. I also recommend you visit our web site and read the written annual report for 2016 that is presented there. Under the leadership of our new CEO, the Board has established new goals for the credit union, including expansion across the river into Oregon. New and remodeled facilities are under construction to better serve members. New mobile technologies have been introduced to expand member options in how they interact with the credit union. I wish to close by sharing a comment from Kelly's six month evaluation recently complete by the Board. "Kelly's ability to transition into the CEO position has been remarkable. She has managed to join a seasoned team of executives and to hit the ground running. She has worked hard to gain the respect of her employees and the Board while moving the organization forward." Choosing a CEO is your Board's greatest responsibility - and we believe that job was successfully accomplished.

Dr. Jim Sork, Chairman