

CASE

SharePoint Online Migration for Valley Bank

ABOUT VALLEY BANK

Valley Bank is one of the most trusted and respected banks in the industry with approximately \$30 billion in assets and over 200 locations throughout New York, New Jersey, Florida and Alabama. Since 1927, the Bank has never produced a losing quarter. Even during the most challenging economic times, they have never stopped lending to customers.

ABOUT CALANCE

Calance is a global IT Services firm operating in the United States, Canada and India. Calance provides end-to-end SharePoint solutions to improve the ROI of the software for its users. With a long history of success, Calance is dedicated to improving project efficiency.



CHALLENGE

USAmeriBank was a financial services firm that was merged into Valley National Bank which is now known as Valley Bank. It provides banking services which include online banking, business loan, saving accounts, debit card, mobile banking, checking accounts, personal loans, e-statement, direct deposit, real estate loans, and insurance services. USAmeriBank was merging with Valley National Bank and wanted to migrate from one tenant of SharePoint Online to another. **The primary challenge was to complete the migration with users and permissions unaffected, which meant no change to user ID's or passwords and content unaffected.** In addition, a Homepage for internal users was required for marketing purposes.

SOLUTION

Calance worked with Valley Bank to migrate the content from one environment to another. This was completed without any impact to users and with user ID's and permissions intact. Less than 5 issues were identified during and following the migration; the issues identified were specifically page layouts which were addressed within a few hours of being reported.

Calance worked with the Marketing Department to design and develop a Homepage to communicate with internal users. The Homepage is currently used by the merged institution's almost 3000 employees across multiple states.

RESULTS

The Valley Homepage in SharePoint is active and Calance continued to work with the Marketing Department to develop content and to re-design the page as needed for a year after the migration to develop new departmental pages and content. Valley Bank's Marketing Rep. Jennifer Bublitz, explained, **"Calance did a great job with migrating our SharePoint online site. [Calance] stayed on schedule and the go-live went without any hitches."**