



Pix4D Partner Portal Guide

Partner Portal – how to log in
Go to www.pix4d.com

Login to your account



Login



[Products](#) | [Solutions](#) | [Pricing](#) | [Services](#) | [Resources](#)

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Partner Portal – how to log in

The screenshot displays the Pix4Dmapper Partner Portal interface. On the left is a sidebar menu with the following items: a user profile for 'Caroline Bailey', the 'Pix4Dmapper' logo, 'Projects', 'Download Pix4Dmapper', 'Download Pix4Dcapture', 'Download Pix4Dfields', and 'Support'. The main content area features a blue 'NEW PROJECT' button at the top. Below it is a grid of project thumbnails. Each thumbnail includes a preview image, a status label (e.g., 'New', 'Processed'), a project name, a date, and an 'OPEN' button. A callout box in the bottom left corner contains the text 'Login to Partner Portal' with a green border and a green arrow pointing to a 'Partner portal' link in the sidebar menu.

NEW PROJECT

Caroline Bailey

Pix4Dmapper

Projects

Download Pix4Dmapper

Download Pix4Dcapture

Download Pix4Dfields

Support

Untitled-182959
Sep 28, 2017
OPEN

Forensics_Cloud
Feb 14, 2017
OPEN

forensics
Feb 13, 2017
OPEN

Mission_00001_half
May 15, 2016

Highway
Apr 6, 2018

Limestone Quarry
Apr 5, 2018

Login to Partner Portal

Partner portal

Partner Portal – Landing page

Caroline Bailey ▼

Pix4D Partners

Strategy

Licenses

My Orders

Partner Store

Marketing

Support

Communications

General Info

Legal Info

Announcements **NEW**

- **Strategy** Sales & marketing activity record
- **Licenses** All licenses (sold & trial) attached to Partner
- **My orders** All Invoices & Proformas (PDFs downloadable)
- **Partner Store** Buy licenses here with Partner discounts
- **Marketing** Links to printable marketing material
- **Support** Links to support site and training material
- **Communications** Archive of Partners newsletters
- **General Info** Contact info, link to contract, official logo & certificate
- **Legal Info** Complementary terms related to contract
- **Announcements** Information about important topics

Partner Portal – Strategy

Pix4D Partners | Strategy

Sales

Year	From	To	Target	Sales	% Achieved
2018			40000.0 USD	0 USD	0.0 %
2018	Oct. 1, 2018	Dec. 31, 2018	10000.0 USD	0 USD	0.0 %
	July 1, 2018	Sept. 30, 2018	10000.0 USD	0 USD	0.0 %
	April 1, 2018	June 30, 2018	10000.0 USD	0 USD	0.0 %
	Jan. 1, 2018	March 31, 2018	10000.0 USD	0 USD	0.0 %

Marketing, Advertising, Events

Please email information regarding your upcoming marketing activities to your Pix4D contact person

Name	Date	Location	Further Informations
InterGeo	Oct. 16, 2018	16-18 Oct 2018 Frankfurt, Germany	Booth XXX

Sales

Target versus Sales per year and per financial quarter

Marketing

Record of marketing and events done on behalf of Pix4D. Please inform us of your activities!

Partner Portal – Licenses

Page shows all licenses in which your company email address is the “reference user”.

- Search for specific license with license key/ user name/ organization name
- Create trial licenses for potential clients (max two per client)
- Export license data as Excel or CSV file

☰ Pix4D Partners | Licenses

Creation date: 0 ▾

Trials: -- ▾

Activated:

username,license key,organization,com

0 ▾

-- ▾







SEARCH



☰+ CREATE TRIAL LICENSE

Export:



Partner Portal – Licenses

- **Product code** = License type
- **Valid** =  license not expired,  license expired
- **Activated** =  license used,  license unused
- **Devices** = Number of devices (computers) in use out of possible total number
- **S&U** (Support & Upgrades) =  S&U valid,  S&U expired
- **End date** = S&U expiry date (if perpetual) or license expiry date (if rental)
- **Creation date** = license creation date
- **Final user** = Pix4D account email address of end user
- **License key** = Product certificate; click to download license PDF for client
- **Reference user** = Pix4D account email address of partner company
- **Company** = Partner company

ID	Product code	Valid	Activated	Devices	S&U	End date	Add-ons	Creation date	Final user	License key	Times open software	Reference User	Company	Comment
243785	Mapper-Bim-Otc			1 / 2	 Extend	S&U: 13 Sep 2018	Buy add-ons	01 Mar 2017 17:49	caroline.bailey@pix4d.com (243785) Caroline Bailey	90b4e173	3	joepartner@pix4d.com	Partner Co., Ltd.	ADD

Partner Portal – Licenses

S&U extensions are purchased from “Licenses” page, not “Partner Store”

- S&U can only be purchased after license is activated (used at least once)
- Click Extend and you will be send to the “Partner Store”
- Enter the quantity of S&U that you wish to purchase
- Click “Proceed to checkout”

☰ Pix4D Partners | Licenses

Click to buy S&U for a specific license

ID	Product code	Final user	License key	Times open software	Reference User	Company	Comment
243785	Mapper-Bim-Otc	caroline.bailey@pix4d.com (243785) Caroline Bailey	90b4e173	3	joepartner@pix4d.com	Partner Co., Ltd.	

Buy add-ons

01 Mar 2017 17:49

S&U: 13 Sep 2018

1 / 2

Extend

ADD

Partner Portal – My orders

Keep track of what you have ordered and bought through the Partner Portal

- **Type** = Pro Forma: license ordered (non-binding). Invoice: license ordered (binding).
- **Status** = Open: not paid. Paid: paid
- **Creation date** = date on which Pro Forma or Invoice was created
- **Download** = download Pro Forma or Invoice as PDF

Pix4D Partners | Orders

Download invoices

Id	Type	User	Company	Creation date	Products	Grand total	Curr		
201709-P-R-CH-001886	Proforma	Joe Partner		21 Sep 2017 - 17:03	1	374.25	USD	Open	Download Purchase Order: 1234abcd
201703PF-01095	Proforma	Joe Partner		01 Mar 2017 - 15:12	2	12180	USD	Open	Download pippo
201703R-10425	Invoice	Joe Partner	Pix4D S.A.	01 Mar 2017 - 15:08	1	2625	USD	Cancelled	Download pippo
201608PF-00501	Proforma	Gabriele Ruggiero		15 Aug 2016 - 18:05	1	8508.30	CHF	Open	Download


Partner Portal – Partner store: Choose products

- Perpetual and Yearly rental licenses: select number of licenses that you wish to buy
- Monthly rental licenses: select number of licenses & months per license that you wish to buy
- Click “Proceed to checkout”

Pix4D Partners | Product licenses

1 Choose products > 2 Payment > 3 Confirmation

Choose the licenses you would like to buy and then click on "P

Product	Devices	Licenses	Num	Suggested Retail Price	Partner price	Subtotal
 Pix4Dmapper - Monthly rental license	2	<input type="text" value="0"/>	1	350.00 USD	262.50 USD	0
Pix4Dmapper - Perpetual license	2	<input type="text" value="0"/>		8700.00 USD	6090 USD	0
Pix4Dmapper, Support & Upgrade - 1-year extension (after expiry)	-			1305.00 USD	1174.50 USD	0
Pix4Dmapper, Support & Upgrade - 1-year extension (before expiry)	-			870.00 USD	783 USD	0
Pix4Dmapper - Yearly rental license	2	<input type="text" value="0"/>		3500.00 USD	2625 USD	0

For S&U go to “Licenses”

Can only be added for a specific user/license. [Go to the licenses page.](#)

Can only be added for a specific user/license. [Go to the licenses page.](#)

Partner Portal – Partner store: Payment

- Check your order
- Note that VAT is not charged (0%) outside of Switzerland

Pix4D Partners | Store Payment

1 Choose products > 2 **Payment** > 3 Confirmation

Your order

Product	Quantity	Price per unit	Subtotal
Pix4Dmapper - Monthly rental license	Months: 1	262.50 USD	262.50 USD
Subtotal:	262.50 USD		
VAT (7.7%):	20.21 USD		
Total:	282.71 USD		

Partner Portal – Partner store: Payment (Credit/Debit card)

Pay via
Credit/Debit Card


Add note
E.g client/sub-dealer/ PO number


Pix4D Partners | Store Payment

Total: 282.71 usd

Payment method

We accept Visa, MasterCard and American Express.

Credit/Debit card  Wire transfer

 Secure server, PCI compliant

Card Number

Card Holder's name (as it appears on the card)

Expiration date

Add a note to appear in your invoice

PO number 7890efgh

BUY NOW

Partner Portal – Partner store: Payment (Wire Transfer)


Pix4D Partners | Store Payment

Product	Quantity	Price per unit	Subtotal
Pix4Dmapper - Monthly rental license	Months: 1	262.50 USD	262.50 USD
Subtotal:			262.50 USD
VAT (7.7%			
Total:			

Add note
E.g client/sub-dealer/ PO number

Payment method

We accept Visa, MasterCard and American Express.

Credit/Debit card  Wire transfer

To pay by wire transfer, click on "Order" here below to download your proforma invoice. Use the banking information of the invoice for your wire transfer.

E.g. Final user: Lorenzo Martelletti, Pix4D

Add a note to appear in your invoice

ORDER

Pay via
Wire Transfer

Partner Portal – Partner store: Confirmation


Pix4D Partners |

1 Choose products

2 Payment

3 Confirmation

Thank you

 Your order has been processed



Products

Your Pix4D products will be **ONLY** available upon reception of your wire transfer.

Invoice

A copy of your proforma invoice has been sent to you by email. You can also download it [here](#) or find it later on [My Orders](#) page.

Partner Portal – Partner store: Confirmation

- After placing your order, you receive automatic email confirming order.
- The new orders can now be viewed in “My Orders”



Dear Caroline,

We have successfully processed your order. You will find a copy of your proforma invoice in the attached document.

Please [use the banking information at the bottom of the invoice for the wire transfer.](#)

Your Pix4D products will be available upon reception of the wire transfer. Please take into consideration that the transfer may take a few business days, depending on the sender's country.

Always feel free to contact us at sales@pix4d.com for more information.

Kind regards,
Your Pix4D Team

Partner Portal – Marketing

Links to printable and digital promotional material to use on your website, at events and display in your office.



Pix4D Partners | Marketing

[Brochures](#)

[Logos](#)

[Presentations](#)

[Processed projects \(Sketchfab\)](#)

[Roll-up posters](#)

[Videos](#)

[Visuals](#)

Partner Portal – Support

Links to the Pix4D Support website to help you:

- answer technical FAQs / direct customers to our Technical Support team for help
- direct customers to our free downloads for trials
- direct customers to our and training options.



Partner Portal – Communication

Archive of all Newsletter communications. Please contact Pix4D to update your mailing list.

Pix4D Partners | Communications

Partner Newsletters

[September 2018 newsletter](#)
[August 2018 newsletter](#)
[July 2018 newsletter](#)
[June 2018 newsletter](#)
[May 2018 newsletter](#)
[April 2018 newsletter](#)
[March 2018 newsletter](#)
[February 2018 newsletter](#)
[January 2018 newsletter](#)
[December 2017 newsletter](#)
[October 2017 newsletter](#)
[September 2017 newsletter](#)

Other Official Communication

[Pix4Dfields launch, June 2018](#)
[Pix4D Partner Event 2018, Frankfurt](#)

Partner Portal – General Info

- General company and contact info
- Link to Partner contract, official certificate and logo

☰ Pix4D Partners | General Information

Partner Name: Partner Co., Ltd.

VAT Number: None

Postal Address: 1 Market Street
- San Francisco
United States

Billing Address: 1 Market Street
94105 - San Francisco
United States

Contact:

	Name	Email	Phone
Key contact	Partner Joe	joepartner@pix4d.com	None
Sales contact	Doe John	XX@X	XXX
Marketing contact	Doe John	XX@X	XXX

Contract: [see the contract](#)

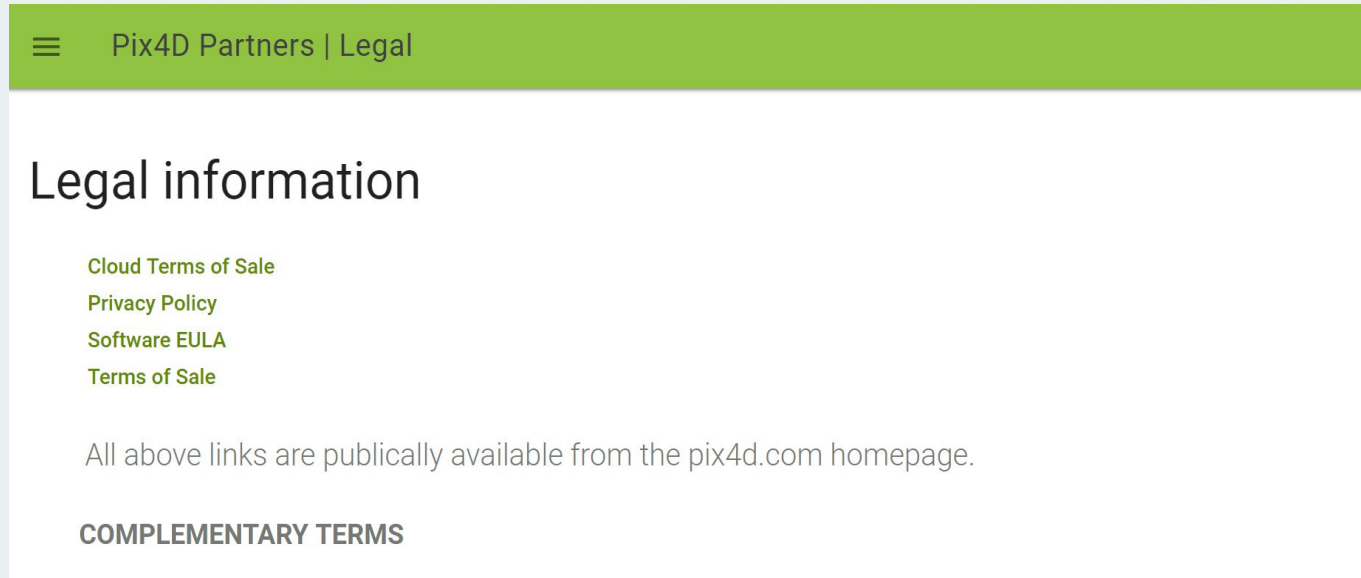
Certificate: <https://cloud.pix4d.com/partner/23/certificate/>

Official Certificate Logo: [See the logo](#)

Partner/Resseller
logo

Partner Portal – Partner store: Confirmation

- Links to legal info regarding product sale and usage
- Sales policy instructions
- Complementary Terms, related to Partner contract



The screenshot shows a web page with a green header bar containing a hamburger menu icon and the text "Pix4D Partners | Legal". Below the header, the main content area has a white background. The heading "Legal information" is displayed in a large, black, sans-serif font. Underneath, four links are listed in a smaller, green, sans-serif font: "Cloud Terms of Sale", "Privacy Policy", "Software EULA", and "Terms of Sale". A paragraph of text follows, stating "All above links are publically available from the pix4d.com homepage." At the bottom of the page, the text "COMPLEMENTARY TERMS" is shown in a bold, black, sans-serif font.

☰ Pix4D Partners | Legal

Legal information

- [Cloud Terms of Sale](#)
- [Privacy Policy](#)
- [Software EULA](#)
- [Terms of Sale](#)

All above links are publically available from the pix4d.com homepage.

COMPLEMENTARY TERMS

Partner Portal – Announcements

- Detailed information that you may need to refer to

Pix4D Partners | Announcements

Announcements

Partner licensing system transition: FAQs

CONFIDENTIAL

Pix4D has previously offered both perpetual licenses and subscriptions to our products. We are now moving towards a fully subscription-based licensing system.

This model is more predictable for both Pix4D and for our users. The subscription-based system allows more rapid technological innovation and the flexibility we need to introduce future products.

Throughout 2018 we are making efforts to introduce new clients to renewable yearly rental licenses (subscriptions) instead of perpetual licenses. On top of the other benefits, the subscription model tends to boost the lifetime value of our customers. We are asking our Partners to adopt the same sales approach.

We would like to address some of the Partner feedback we've had on this topic so far:

An aerial photograph of a large-scale construction or mining site, overlaid with a semi-transparent green filter. The image shows extensive earthworks, including deep excavations and large mounds of earth. Several pieces of heavy machinery, such as excavators and trucks, are visible across the site. The overall scene is one of active industrial or construction work.

Thank you
www.pix4d.com