

Code of conduct



Collaboration

Collaborating with others, we always act cooperatively, fairly-mindedly and reliably. We put great emphasis on constructively resolving conflict situations.

Open communication

We advocate an open and objective dialog with all involved parties and make sure that our mutual communication is comprehensive, accurate, promptly conducted and clearly comprehensible.

Human resources

Highly qualified and equally motivated employees are the source of our success. Our employees show a very high level of motivation, commitment, loyalty and are characterized by their excellent qualifications as well as their identification with our corporate goals. All interactions are marked by fairness, team spirit and mutual respect.

Non-discrimination

We greatly respect and value diversity and highly appreciate each individual, regardless of their gender, skin color, nationality, ethnical background, religion or beliefs, handicaps, age, sexual orientation or identity. We firmly reject any form of discrimination, bullying or sexual harassment.

Customers

We pursue a high level of customer orientation and offer our customers excellent service and competence, which guarantees a consistently reliable performance.



Confidentiality

We follow strict guidelines in regard to customer-specific data and are always intent to protecting it and keeping it secure.

Compliance with the law and contract fidelity

We comply with all applicable laws and honor and fulfill our contractual agreements.

Corporate ethics

We strongly oppose any form of corruption or bribery and tolerate no unfair commercial practices. We commit ourselves to the principle of human rights and respect the dignity of each human being. We highly object child and forced labor and expect our business partners to adhere to those values in equal measure.

Suppliers

We treat our suppliers with fairness and aim for a cooperative partnership.

Competition

We foster fair competition.

Sustainability

We are committed to the principle of sustainability and use all resources entrusted to us responsibly.