



A Position Profile

Regional Vice President of Operations for Southern Illinois



SSM Health of Illinois
Centralia, Illinois
Mt. Vernon, Illinois

FurstGroup
Defining and refining leadership.

Table of Contents

SECTION 1

Overview

SSM Health of Illinois	1
Mission	1
Values	1
Strategic Vision	1
Quality Principles	1
Felician Services, Inc.	2
SSM Health of Illinois Statistics	2
SSM Health of Illinois Services	3
SSM Health Good Samaritan Hospital – Mt. Vernon	7
SSM Health St. Mary’s Hospital – Centralia	9
SSM Health	10
Executive Biographies	11

SECTION 2

Position Description

Reporting Relationship	12
Principal Accountabilities	12
Experience and Qualifications	13
Opportunity Assessment	13

SECTION 3

Community Information

Centralia, Illinois	15
Mt. Vernon, Illinois	17

SECTION 4

<i>Furst Group</i>	20
--------------------	----

SSM Health in Illinois



SSM Health in Illinois in partnership with the Felician Sisters, serves approximately 230,000 people in a nine-county area. As one of the largest healthcare organizations in southern Illinois, SSM Health in Illinois includes two regional hospitals, Good Samaritan Hospital and St. Mary's Hospital, located in Mt. Vernon and Centralia, more than 120 active physicians, 20 medical group offices, and two express clinics.

Health Medical Group offices provide family practice, pediatric, and specialty care services in the communities along the Interstates 64 and 57 corridor.

SSM Health serves the Southern Illinois region with locations in Benton, Centralia, Mt. Vernon, Nashville, Salem, and Wayne City. Its hospitals, medical group providers, home health, and convenient care services throughout the community are dedicated to providing exceptional healthcare services consistent with the SSM Health mission.

Mission

To continue the healing ministry of Jesus Christ by improving and providing regional, cost effective quality health services for everyone, with a special concern for the poor and vulnerable.

Values

As partners in the healing ministry, we are committed to: providing compassionate and competent service, acting justly, respecting the dignity of all and fostering a spirit of community.

Strategic Vision

SSM Health Illinois will be the provider of choice by providing a comprehensive regional network of quality health care services that will allow the patients within the area to receive a broader spectrum of services closer to home. Consistent with our mission, we will provide these services in collaboration with our medical staff, employees and organizations within our communities.

Quality Principles

- *Patients and other customers are our first priority*
- *Quality is achieved through people*
- *All work is part of a process*
- *Decision making by facts*
- *Quality requires continuous improvement*

Felician Services, Inc.

November 21, 1855 is the date of the founding of the Felician Sisters. The congregation's foundress is Blessed Mary Angela Truszkowska, and the order was established in Poland. Nineteen years later, in 1874, the Felician sisters were invited and sent to America. They arrived in Polonia, Wisconsin, and their main contribution of service was to the Native American Indians and to Polish immigrants. They continued their work by caring for abandoned children, the aged, the sick, and the poor.

Based on Franciscan values, the Felician Sisters have continued to grow their ministry. In 1939, the Felician Sisters were invited to take over the operations of St. Mary's Hospital in Centralia. Over the years, the Felicians have owned and operated numerous healthcare facilities across North America. In April 1997, Felician Health Care, Inc. was expanded to include all Felician-sponsored ministries in Chicago and was renamed Felician Services, Inc. This change provided an organizational structure that would sustain the Felician Sisters ministries into the future. Sister Mary Clarette Stryzewski was appointed the President and CEO of Felician Services, Inc.

Prior to her role as President and CEO of Felician Services, Inc., Sister Clarette served as President of St. Mary's Hospital. During her tenure at St. Mary's Hospital, she reached out to SSM Health to explore the idea of creating a regional provider of healthcare services to benefit the citizens of southern Illinois. After much discussion, in June of 1996, SMGSI was created as a joint venture between Felician Services, Inc. and SSM Health. This unique relationship between two healthcare systems continues to work today because of the common roots both organizations share honoring and living the values and principles of St. Francis of Assisi with a special concern for the poor and vulnerable.

In 2009, the eight North American Provinces of the Felician Sisters combined forces and became one province known as Our Lady of Hope Province, the Felician Sisters of North America. At this time, Sister Clarette and Felician Services were asked to provide oversight for all of the Felician-sponsored ministries in North America, which numbers around 30. Felician Services, Inc. continues this responsibility into the future.

SSM Health of Illinois 2016 Statistics

• Inpatient Admissions	13,284
• Outpatient Visits	162,429
• Emergency Visits	45,081
• Completed Medical Group Appointments	155,449
• Babies Born	1,453
• Outpatient Surgeries	3,545
• Home Care Visits	26,717
• Hospice Care Days	17,715



SSM Health of Illinois Services

Behavioral Health. Offering the most comprehensive, broad range of outpatient and inpatient behavioral health programs/services in south-central Illinois including Adult Inpatient, Adult “Turning Point” Outpatient program, Senior inpatient, and Individual Counseling.

Breast Care. Nearly 200,000 women are diagnosed with breast cancer every year. The solution...early detection and advanced treatments that are helping to save more lives than ever before. SSM Health in Illinois combine the powerful resources and expertise in the region to offer the best possible care, from screening and diagnosis to treatment and follow-up support. Patients can take advantage of advanced 3D mammography, Mayo Clinic-trained radiologist, and comprehensive breast care services – imaging, cancer treatments and surgery at St. Mary’s Hospital - Centralia and Good Samaritan Hospital - Mt. Vernon.

Cancer Care. SSM Health cancer care services provide the latest advances in cancer treatment as well as a supportive team of board-certified oncologists, specialists, and nurse navigators to help at every step.

Colorectal Surgery. The Mayo-Clinic-trained colorectal surgeon could be part of a patient’s preventative care plan, for tests such as colonoscopies, part of gastrointestinal care or cancer care plan.

Diabetes. SSM Health has physicians, endocrinologists, who specialize in treating diseases of the endocrine system, including diabetes, glands and hormones and can help one get started on a path to health and wellness. Because hormones control metabolism, growth and fertility, endocrinologists work with a broad array of diseases including diabetes. SSM Health offers one of the most comprehensive diabetes programs in southern Illinois with both SSM Health Good Samaritan Hospital - Mt. Vernon and SSM Health St. Mary’s Hospital - Centralia achieving the prestigious American Diabetes Association Recognition status.

Ears, Nose, and Throat (ENT). In addition to offices in Centralia and Mt. Vernon, Illinois, SSM Health Medical Group provides Ear, Nose and Throat or ENT outreach clinic locations in Flora and McLeansboro, Illinois.

Emergency Services. With emergency room locations at SSM Health Good Samaritan Hospital in Mt. Vernon and SSM Health St. Mary’s Hospital in Centralia, SSM Health of Illinois is staffed by experienced Emergency Department physicians trained in a full range of medicine, from trauma care to general pediatrics and adult medicine. Patients may access SSM Health Cardinal Glennon Hospital Telemedicine Services. There are designated ‘Stand-By Emergency Departments for Pediatrics’ by the Illinois Department of Public Health. Expert in providing consistent, quality treatment in critical situations, following national standards for heart failure, stroke and pneumonia. Also, Good Samaritan Hospital - Mt. Vernon is supported by board-certified specialists who consult on Cardiology, Neurology, Orthopedics, and Radiology patients.

SSM Health Good Samaritan Hospital - Mt. Vernon’s emergency heart-attack care is: Faster than the national standard in treatment of heart attacks by more than 20 minutes; the largest heart program in Southern Illinois, outside of Carbondale; the regional heart center for emergency departments in the area; home to four interventional cardiologists; have STEMI protocols in place that have led to fast, quality heart attack care.

Express Clinic. Patients are able to walk right in and get quick, quality medical care for non-life-threatening illnesses and injury at SSM Health Express Clinics in Mt. Vernon and Centralia. Express Clinic locations offer on-site X-ray, EKG, and lab services.

Gastroenterology Services. The team of gastroenterologists diagnose and treat a wide range of conditions and diseases that affect these important organs like your esophagus, stomach, small intestine, colon, rectum, pancreas, gallbladder, and liver. From digesting food in the stomach to addressing the liver's role in removing waste from the body, gastroenterologists help patients who have colon a variety of common conditions.

Heart and Vascular Care. Cardiologists and cardiovascular surgeons at SSM Health of Illinois offer world-class cardiology services. In fact, Good Samaritan Hospital - Mt. Vernon is the only local hospital performing open-heart surgery. Not only does SSM Health in Illinois provide one of Southern Illinois' largest heart programs, it is part of SSM Health and connected with advanced heart specialists in metro St. Louis. Cardiologists in both regions operate on the same electronic health record, which means you receive a safer and higher quality continuum of care.

Home Health. SSM Health at Home's highly skilled and experienced caregivers will partner with a patient's physician to provide exceptional support in the patient's home setting. To provide the best quality of life, it offers a wide spectrum of services in the convenience of your home and at affordable costs.

Hospice. The SSM Health at Home Hospice team understands the special skills needed to care for people with a limited life expectancy and to provide comfort and guidance to caregivers, family, and friends. SSM Health at Home Hospice emphasizes preserving dignity and improving quality of life through symptom management – which includes relief from emotional, spiritual, and physical pain. This service is Medicare- and Medicaid-certified.

The hospice services are a comforting alternative to the traditional hospital setting. Hospice services make it possible for a terminally ill person to remain in familiar home surroundings and faces. And, although the care is focused in the home, support during short-term hospitalizations is also available for periods of crisis.

Maternity Services. SSM Health St. Mary's Hospital - Centralia and SSM Health Good Samaritan Hospital - Mt. Vernon offer high-risk telehealth services, all-private rooms, level II nurseries, labor and delivery rooms designed for the birth of twins, all-private delivery rooms, c-section delivery rooms, certified lactation counseling, classes in childbirth, prenatal, sibling, breastfeeding, and free CPR for infants.

Medical Group. SSM Health Medical Group, a physician organization, coordinates care through the use of electronic health records and primary care specialists that coordinate with other SSM Health Medical Group as well as hospitalists and physicians at any SSM Health hospital in Southern Illinois and in metro St. Louis.

Nephrology. SSM Health St. Mary's Hospital - Centralia and SSM Health Good Samaritan - Mt. Vernon provide inpatient dialysis services. With four independent rooms at Good Samaritan and two at St. Mary's, this inpatient program ensures that patients at either SSM Health Illinois facility will never have to leave the hospital to receive the dialysis treatment they need.

Neuroscience. SSM Health's Neurosciences Program in Southern Illinois provides testing, diagnoses and treatment for a number of disorders that afflict the brain and nervous system,

including stroke, spine ailments, epilepsy, Parkinson's disease, Alzheimer's disease, multiple sclerosis, and more. With a multidisciplinary approach including neurologists, anesthesiologists, and neurosurgery, the comprehensive Neurosciences Program is unique to this region.

Occupational Medicine. SSM Health Occupational Medicine provides comprehensive medical and rehabilitative services to help injured workers return to work and avoid re-injury. SSM Health works to help safeguard the good health of a company's workforce by ensuring prompt access to care and reducing lost time. The goal of the program is to ensure that lost time from an accident is guided into a plan for job re-entry through intensive work conditioning, job simulation, and patient education about prevention of injury. Therapists ensure a smooth transition back to the workplace.

Orthopedics. SSM Health Orthopedics can work with a patient to help regain strength and mobility. A broad range of diagnostic and treatment technologies are offered to address a wide range of orthopedic problems, from simple to complex.

Pain Management. SSM Health recognizes that managing chronic or severe pain is an important part of providing healthcare and improving your daily life. Treatment options include cryodenervation, epidural steroid injection for lumbar, thoracic or cervical, facet joint injection, intercostal nerve block, intrathecal pain pumps, kyphoplasty, radiofrequency denervation, sacro-iliac joint injections, selective nerve root block, spinal cord/peripheral nerve stimulation, sympathetic nerve blocks, trigger-point injections, vertebroplasty, and kyphoplasty.

Palliative Care. Palliative Care enhances an individual's overall well-being by addressing physical, emotional, social and spiritual needs. Palliative Care strives to relieve suffering and ensures quality of life for you and your loved ones. Palliative Care team members visit on a regular basis to assess and review your plan of care. Referrals that enhance the quality of care provided to you and your family are made when needed.

Pediatrics. As part of SSM Health, both Good Samaritan Hospital - Mt. Vernon and St. Mary's Hospital - Centralia have telemedicine capabilities with specialists at our sister hospital SSM Health Cardinal Glennon Children's Hospital in St. Louis, Missouri.

Primary Care. SSM Health Medical Group has primary care doctors, pediatricians and family medicine providers throughout Southern Illinois in Benton, Centralia, Mt. Vernon, Nashville, Salem, and Wayne City.

Pulmonology. Pulmonologists specialize in diseases of the lungs and bronchial tubes. In many cases, these conditions also involve the upper respiratory tract and heart. Among the diseases pulmonologists treat are pneumonia, asthma, tuberculosis, emphysema, chronic obstructive pulmonary disease (COPD), and complicated chest infections. Pulmonologists work to keep airways open and diagnose diseases using specialized tests and imaging studies.

Rehabilitation Services. SSM Health's rehabilitation services are designed to help patients overcome the physical and psychological challenges associated with disabling injuries. To achieve this goal, the program combines a variety of medical backgrounds to treat different areas and needs. The team includes physicians, nurses, dietitians, psychologists, social workers, and a diverse range of therapists.

Senior Health. SSM Health locations in Illinois have caring doctors and staff who specialize in keeping senior healthy. The team will work with the patient to develop a personalized plan to manage health and prevent disease.

Sleep Services. Specialists at the Sleep and Neurology Centers are trained to identify and diagnose sleep-related disorders and facilitate effective treatment. Studies are conducted by a qualified Sleep Technologist and interpreted by experienced physicians who have completed specialized training in sleep medicine. Staff utilizes sophisticated equipment for monitoring sleep patterns, blood oxygen levels, and body movements. Sleep services are located at SSM Health Medical Group Neurosciences in Mt. Vernon, and Centralia.

Stroke. Stroke is the No. 4 cause of death and the No. 1 cause of long-term disability in America. SSM Health recognizes that every minute counts to help reduce the long-term damage associated with stroke. Emergency Medical Service (EMS) is the “First Point of Medical Care.” EMS providers not only initiate treatment, they will also alert the emergency department at SSM Health Good Samaritan - Mt. Vernon or SSM Health St. Mary’s Hospital - Centralia so that medical staff can prepare for arrival. This leads to quicker diagnosis and treatment.

Surgery. About 10,000 surgeries are performed each year at SSM Health Good Samaritan Hospital - Mt. Vernon and SSM Health St. Mary’s Hospital – Centralia, offering minimally-invasive technology through the DaVinci robot, laser, and endoscopic surgeries that minimize pain, scarring and recovery time for our patients. Additionally, emerging technology allows for many procedures to be conducted on an outpatient basis.

Urology. Advanced urology care is available in Southern Illinois with SSM Health Medical Group in Mt. Vernon. Urologists are trained as both a physician and surgeon to evaluate, treat and manage conditions affecting the genitourinary tract, which includes the kidneys, ureters, urinary bladder, and urethra in men and women, and the reproductive system in men.

Weight Management Services. SSM Health Weight Management Services is committed to relieving suffering from clinically severe obesity. The comprehensive weight-loss surgery program has the ultimate goal of helping people live better quality, healthier, and longer lives. Healthy weight management needs are addressed leading up to and following bariatric surgery and offer support groups. All aspects of this program are conveniently located on the campus of SSM Health St. Mary’s Hospital - Centralia.

Women’s Health. At SSM Health, caring for women is our specialty. The medical team cares for women with individual attention and expertise. Providers deliver comprehensive medical and preventive care with a compassionate approach and where the patient always comes first. From conception to menopause, the physicians, nurses, educators, and support staff work together to provide quality care close to where patients live and work in all aspects of women’s health.

Wound Care. SSM Health Wound Centers specialize in treating acute and chronic hard-to-heal wounds. Many conditions can prevent a wound from healing, such as diabetes, vascular problems, medications, infections and poor nutrition. The SSM Health Wound Centers are hospital departments of SSM Health St. Mary’s Hospital - Centralia and SSM Health Good Samaritan Hospital - Mt. Vernon.

SSM Health Good Samaritan Hospital – Mt. Vernon



SSM Health Good Samaritan Hospital – Mt. Vernon, operating in partnership with the Felician Sisters, is a beautiful, state-of-the-art facility, built in 2013. With 134 inpatient beds and eight observation beds, it is the only hospital with an open-heart surgery program in the region. In 2015, the hospital launched a new pediatric emergency and NICU telemedicine program in conjunction with the physicians at SSM Health Cardinal Glennon Children's Hospital.

History

In 1888, Mt. Vernon, Illinois, was struck by a devastating tornado that highlighted the community's need for a hospital. The following years saw a string of short-lived hospital efforts in the community that faltered from financial problems, fires, or the start of World War I. Then, in 1919, Dr. Thompson opened the seven-bed Mt. Vernon Hospital, also known as Thompson Hospital. Within its first year, the hospital expanded to 24 beds.

Mt. Vernon Hospital continued until 1934 when Dr. Thompson and his son, Dr. Harry Thompson, requested assistance from the Belleville Diocese to locate an order of Catholic Sisters to take over. The Sister of St. Francis began negotiations in 1939 to lead the hospital but stalled over the next years. In 1943, the hospital was forced to close due to Dr. Thompson's declining health, inadequate staffing, and high costs.

Welcome Sisters of St. Francis

Mt. Vernon Hospital was then purchased by Carl Schweinfurth, a Mt. Vernon businessman, who gifted it to the Sisters of St. Francis.

In 1944, the Sisters of St. Francis renamed the hospital to Good Samaritan Hospital. Later that year, the hospital was recognized in the American Hospital Association Registry. And by December of the same year, the hospital was designated a depot for storing and distributing penicillin by the Office of Civilian Penicillin Distribution of the War Production Board.

Soon, the hospital expanded from 23 to 32 beds, and plans were underway for additional expansion and remodeling.

In 1946, Good Samaritan Hospital became a member of the Illinois Hospital Association and was incorporated as a not-for-profit. The Hills Burton Funds of \$700,000 were approved and allowed for the creation of a new hospital. Good Samaritan was the first hospital in the nation to be approved by the U.S. Surgeon General and first approved by Illinois under the Federal-State local share-cost program. This meant that the hospital and/or local community

were responsible for a third of the construction bill while federal and state would each be responsible for another third.

In 1950, the cornerstone for the new hospital was placed and the facility opened with 100 beds on April 27, 1952. Good Samaritan continued to grow and expanded its capacity again in 1962 with a third-floor addition that added 10 beds and 10 bassinets. By 1968, the hospital was fully accredited with The Joint Commission.

In 1971, Good Samaritan Hospital was designated an area-wide Trauma Center by the state of Illinois, one of the first states to award this designation. By 1980, funds were again being raised for additional building efforts. Then, in 1983, Good Samaritan Hospital became the first small hospital in Southern Illinois to be accredited by the Illinois State Medical Society to grant CMW credit for its programs in education.

Enter SSM Health

In 1987, Good Samaritan Hospital signed a brief lease agreement with AHM, which had been running the hospital. Ties were broken in 1988, and Good Samaritan Hospital joined the SSM Health, a Catholic system headquartered in St. Louis, Missouri. It was renamed Good Samaritan Regional Health Center.

In 1990, the hospital went tobacco free as part of the Great American Smokeout.

In 1991, the Sisters of Saint Francis of the Providence of God left the hospital. Then in 1996, Good Samaritan and St. Mary's Hospital entered into an agreement to create an integrated healthcare organization in the region.

Awards and Recognition

For three consecutive years, Healthgrades has presented SSM Health Good Samaritan Hospital with the Patient Safety Excellence Award. In 2014, Quest by Premier, Inc. recognized SSM Health Good Samaritan Hospital with the Citation of Merit Award for Outstanding Patient Care.

SSM Health St. Mary's Hospital - Centralia



SSM Health St. Mary's Hospital – Centralia, operating in partnership with the Felician Sisters, has over a 100-year history in serving the community. The hospital is currently going through a \$21 million renovation to better serve its patients. The facility is a 124-inpatient bed hospital (including behavioral health), specializing in cancer care.

History

Founded in 1909, St. Mary's Hospital got its start when Father J.H. Burns, pastor of St. Mary's Church, and a group of city fathers undertook a project to build a hospital. Located on the corner of Noleman and Elm Streets, the new hospital opened its doors Thanksgiving Day 1909. The Poor Handmaids of Jesus Christ, who had been in Centralia since 1889, were asked to manage the hospital. In August 1939, the Poor Handmaids of Jesus Christ elected to give up the management of the hospital, so Bishop Henry J. Althoff asked the Felician Sisters to take over its management and 19 sisters arrived from Chicago. The Felicians have ministered in the community ever since. In 1947, they purchased 20 acres of land on Pleasant Avenue, where the present hospital now stands. That new facility welcomed its first patients in 1958. In 1996, SSM Health and the Felician Sisters entered into an agreement to create a regional partnership serving the people of Southern Illinois.

Awards and Recognition

For six consecutive years, Healthgrades has presented SSM Health St. Mary's Hospital – Centralia with the Outstanding Patient Experience Award and with the Critical Care Excellence Award. In 2014, Quest by Premier, Inc. recognized SSM Health St. Mary's Hospital – Centralia with the Citation of Merit Award for High-Value Healthcare.

SSM Health

SSM Health is a Catholic, not-for-profit health system serving the comprehensive health needs of communities across the Midwest through one of the largest integrated delivery systems in the nation.

With care delivery sites in Illinois, Missouri, Oklahoma, and Wisconsin, SSM Health includes 20 hospitals, 63 outpatient care sites, a pharmacy benefit company, an insurance company, two nursing homes, comprehensive home care and hospice services, a technology company, and two Accountable Care Organizations. With more than 9,500 employees on its medical staff and more than 34,124 employees in four states, SSM Health is one of the largest employers in every community it serves. An early adopter of the electronic health record (EHR), SSM Health is a national leader for the depth of its EHR integration.

History

Prior to 1985, most of the facilities that would become part of SSM Health were sponsored by the Franciscan Sisters of Mary but were not operated as a unified healthcare system. That changed in 1986 with the creation of SSM Health as a system of hospitals, nursing homes, and health-related businesses. The system is governed by a board that consists of members of the Franciscan Sisters of Mary, SSM's founding congregation, and laypersons.

Sister Mary Jean Ryan, FSM, was named the first president/CEO of SSM Health Care in 1986. Under her leadership, the system focused on constant improvement through continuous quality improvement; nonviolence as expressed through preservation of the Earth's resources; and diversity. In 2000, following a year-and-a-half process, SSM adopted its 13-word mission statement for the system: "Through our exceptional healthcare services, we reveal the healing presence of God." Nearly 3,000 employees participated in the creation of the mission statement.

In 2002, SSM became the first health-care organization in the country to receive the prestigious Malcolm Baldrige National Quality Award, the nation's highest award for quality. Today SSM operates in four states – Wisconsin, Illinois, Missouri and Oklahoma. With more than 33,000 employees, SSM consists of 20 hospitals, various outpatient sites, physician offices, nursing homes, home care, hospice, a pharmacy benefit company, an insurance plan, telehealth and a technology company. In 2011, William P. Thompson succeeded Sister Mary Jean as president/CEO.

In November 2014, SSM Health Care began unifying all of its hospitals and healthcare services under one name: SSM Health.

The move to SSM Health reflects the organization's commitment to an exceptional patient experience. That means delivering high-quality healthcare that is affordable, sustainable and convenient to every patient. Over the next few years, SSM will integrate its new name, look and promise into all of its locations in Wisconsin, Illinois, Missouri and Oklahoma.

Executive Biographies

Kerry Swanson

President of Hospital Operations

SSM Health of Southern Illinois Region

Kerry Swanson assumed the role of President of Hospital Operations for SSM Health's Southern Illinois region in April 2017. As President of Hospital Operations, Ms. Swanson is responsible for the strategic growth and management of SSM Health's integrated network of services across the region, including SSM Health Good Samaritan Hospital – Mt. Vernon and SSM Health St. Mary's Hospital – Centralia.

Ms. Swanson was previously the president of SSM Health St. Mary's Hospital – Janesville, Wisconsin. Ms. Swanson led a team that planned, built, and developed operations for the new St. Mary's Hospital – Janesville that opened in January 2012. Under her leadership, SSM Health St. Mary's was awarded a Level III trauma designation, chest pain accreditation, and the Women's Choice Award in Obstetrics and Emergency Services in 2015 and 2016. She also oversaw a capital project to create a new state-of-the-art radiation oncology services addition, which opened on the Janesville campus in August 2016.

Ms. Swanson has held various executive and clinical leadership roles over the course of her career. Prior to joining SSM Health in 2009, she served as the Chief Operating Officer for Alliance Community Hospital in Ohio from 2006 to 2008, after leading nursing operations as the hospital's Chief Nursing Officer for the previous four years.

She holds a Master of Science in Health Administration from Warren National University in Wyoming and a Bachelor of Science in Nursing from Malone College in Ohio.

John Sigsbury

President

SSM Health St. Mary's Hospital – Centralia

John Sigsbury joined SSM St. Mary's Hospital in January 2015 as President of SSM Health St. Mary's Hospital in Centralia. He is responsible for ensuring quality healthcare services and the continued strength of the mission of St. Mary's Hospital.

Prior to joining St. Mary's Hospital, John served as President and Chief Executive Officer of Emanuel Medical Center in Turlock, California, where he oversaw a 408-bed medical center with acute, skilled-nursing, and assisted-living care. During his time at Emanuel, John implemented a medical staff development plan which led to the recruitment of more than 60 physicians. He oversaw significant growth, including construction of a critical care tower and Emanuel Cancer Center. He also developed a cardiovascular services division and recruited an experienced cardiovascular team.

Prior to Emanuel, John served in various leadership roles at Frederick Memorial Healthcare System in Frederick, Maryland; Delmar Community Health System in Geneva, Illinois.; and St. Anthony's Medical Center in St. Louis, Missouri.

John received his Master's degree in Hospital and Healthcare Administration from Saint Louis University and his Bachelor of Science in Biology from Wheaton College in Illinois. He is a member of the American College of Healthcare Executives

Position Description



The Regional Vice President of Operations is responsible for assuring effective and efficient operational processes for the assigned departments within the Southern Illinois region in accordance with the Philosophy and Mission of SSM Health. This key executive is responsible for the following areas: environmental services, nutrition services, plant operations, security, print shop, telecommunications, master facility planning (Good Samaritan campus only), child care, environment of care, radiology, laboratory, neurology joint venture, pharmacy, radiation oncology, Oza Cancer Center joint venture, therapy services (PT/OT/speech)

Reporting Relationship

The Regional Vice President of Operations for Southern Illinois reports to the Regional President of Southern Illinois and the President of SSM Health St. Mary's Hospital.

Principal Accountabilities

- Demonstrates and imparts the mission, philosophy, values, and vision of SSM Health in daily activities and into operational functions, processes, and the environment. Works effectively as a team member in a dynamic executive environment where collegiality, subsidiary, and sharing responsibility is required and highly valued within a matrix organization. Promotes teamwork within and across the region by maintaining positive and productive intra-entity and intradepartmental relationships and utilizing effective problem-solving skills. Adheres to the SSM Health Standards of Ethical Conduct, displaying, as applicable, ethical behavior in the areas of business ethics, legal compliance, confidentiality, conflicts of interest, vendor relationships, and the reporting of questionable activities.
- Develops and implements strategic business plans within nursing to achieve regional outcomes. Participates in the development and implementation of the strategic, financial, and human resource planning process for the region. Assumes fiscal responsibility through budgetary planning and implementation for assigned area(s).
- Incorporates CQI principles into daily activities, focusing on process improvements, patient safety, and premier patient satisfaction. Partners with executives to identify common opportunities for improvement across the region. Establishes processes to assure safe and quality patient care is provided on a daily basis. Supports infection prevention strategies to achieve organizational goals. Establishes and implements key quality metrics as a means to evaluate the quality of patient care. Participates in ongoing continuous quality improvement education and training.

- Develops, implements, and evaluates nursing policies, procedures, processes, and standards of practice to assure the provision of safe and quality patient care. Maintains knowledge and achieves compliance with federal, state, and local regulatory requirements, licensure, accreditation requirements, record procedures, and internal controls.
- Creates a culture of employee engagement through commitment and accountability as a means to continuously improve patient safety and a performance-oriented culture. Ensures human resource policies are enforced and administered consistently without favoritism or discriminatory influence. Utilizes timely and effective means of informing and updating staff on organizational, system-wide, and industry issues. Encourages and provides opportunity for staff input and feedback regarding improvement opportunities. Facilitates an environment that promotes team building and collaboration. Motivates, encourages, and empowers staff to achieve personal, team, and organizational goals. Recognizes individual and team accomplishments. Organizes nursing through appropriate structure and delegation of functions. Mentors management in career growth and actively cooperates in succession planning. Creates an environment that supports shared decision making by team members.

Experience and Qualifications

- Five or more years of experience in acute care administration with demonstrated administrative competency in a health system.
- Master's degree in Healthcare Administration or Management, Business Administration, Public Health, or a related field.
- Seeking a diverse background that includes a successful track record in running the day-to-day hospital operations in a complex, matrix setting, including researching, planning, and implementing clinical and business strategies with quality, financial, and operational impact within a region.
- Strong critical thinking skills coupled with the ability to drive implementation of operational initiatives with demonstrated success of positive, impactful change.
- Ability to build and maintain collaborative relations among physicians and hospital administration, and other clinical and non-clinical staff/leadership.
- Knowledge and experience with facilities management.
- Prior experience developing and managing joint venture relationships.
- Ability to negotiate and manage a variety of contracts including vendor contracts, physician contracts, etc.
- Prior involvement in using influencing skills to change or shape a culture.
- Able to demonstrate savvy communication skills, tact, and diplomacy to deal effectively with a wide variety of internal and external stakeholders in each hospital and across the region and system.

Opportunity Assessment

The Regional Vice President of Operations for SSM Health Illinois is a critically important role tasked with providing operational leadership for the clinical, ancillary, and support services across two campuses. Reporting to both the Regional President for SSM Health Illinois and the President of SSM Health St. Mary's Hospital, this executive must be able to work collaboratively in a dynamic, matrix environment where mission, accountability, and building relationships is paramount.

The Regional Vice President of Operations will assure effective and efficient operational processes are being enhanced and maintained, and will be responsible for creating a culture of employee engagement that drives continuous improvement toward organizational performance and patient safety.

The success of this individual will depend upon his/her ability to facilitate an environment that promotes cross-campus team building and synergies while empowering staff to achieve personal, team, and organizational goals.

Community Information



The Regional Vice President of Operations of Southern Illinois position will spend equal time between the organization's Centralia and Mt. Vernon, Illinois, locations. As you will read, Centralia and Mt. Vernon are communities of choice for many good reasons.

Centralia, Illinois

Centralia is located in south central Illinois. In 2016, the population was 13,032. Centralia was founded in 1853 by the Illinois Central Railroad's (from which it derives its name as the center of the rail system in Illinois) passage through this area. Centralia was also a coal mining town almost from the first years of its existence. The development of the Junction City Mine led to Centralia's first oil boom. The community was built on agriculture, railroad, coal, and oil, and is uniquely located within four counties – Clinton, Marion, Jefferson, and Washington. Centralia is no longer solely a railroad community, although over 60 trains still pass through on a daily basis and Amtrak makes four stops daily.

About the Community

Three major rail lines serve Centralia: Norfolk Southern Rail, Burlington Northern Santa Fe, and Canadian National Rail. The downtown passenger depot allows for Amtrak passenger service four times daily. Combined with easy access to the interstates, rail service makes Centralia an ideal distribution point.

Parks

Moreover, its community's parks and recreation facilities are among the best in Southern Illinois. Fairview Park has baseball and softball fields as well as swimming, tennis, basketball, and a skate park. Centralia Recreation Complex is a 60,000-square-foot multi sports facility located downtown, featuring an elevated walking track, oversized gym, fully equipped fitness room, 130-foot waterslide, spa, family pool, six-lane competition pool, conference center, and an activity room. Foundation Park is a scenic beauty – a 250-acre nature park offering miles of hiking, nature trails, sheltered picnic areas, gazebo, outdoor amphitheatre, catfish pond, 27-hole disc golf course, and Chapel in the Woods.

Historical Attractions

At the Centralia Area Historical Society Museum you can experience the area's rich railroad history through vintage pictures, tools, clothing, and even a tour of a real caboose. Civil War items, military uniforms, equipment, ration books, flags, awards, and other artifacts mark special times in the history of this country and the Centralia area. Centralia is rich in mining history, and detonators, lunch buckets, rescue equipment, and newspaper reports of the #5 Mine Disaster can be viewed at the Museum. The experiences you can have here are too numerous to list, but we know you won't want to miss the history of this unique area.

The Centralia Carillon

Come see and hear the distinctive sites and sounds of the Centralia Carillon, towering 165 feet high above the city. The Centralia Carillon, the sixth-largest bell tower in the world, is played by a professional carillonneur who climbs 173 steps to play the bells in concert. The base of the tower contains a small museum, and tours of the Carillon are available.

Fairview Park

A must-see attraction at Fairview Park is the historic 2500 Steam Engine, which is on display at the park. Tours can be arranged of this authentic steam engine once used by the Illinois Central Railroad. Another attraction at Fairview Park is the rare Republic F-105 Thunderchief #318. The late Lieutenant Colonel William Pachura earned two Distinguished Flying Cross awards while operating this aircraft, known as the “Red River Queen,” during the Vietnam War.

Education

Providing educational quality and availability to residents is a major priority for Centralia. Centralia City Schools, Centralia High School, and Kaskaskia College (KC) afford each student the opportunity to acquire a well-rounded education. Arts are also offered to all ages through the Centralia Cultural Society, which has been serving children and adults alike for over 30 years.

As it prepares to enter its seventh decade, KC has gone from a regional college to a “world-class” institution of higher education, meeting the needs of its residents in providing the education and skills to enhance their quality of life. Located west of Centralia, KC’s main campus is near Centralia, with a new branch campus in Vandalia and Education Centers in the communities of Nashville, Salem, Greenville, and Trenton, as well as the Kaskaskia College Crisp Technology Center and a business incubator in Centralia, fulfilling KC’s mission of providing education to residents at times and places convenient for them.

For more information about Centralia,
please visit the following website:

<http://cityofcentralia.org/>

Mt. Vernon, Illinois

Mt. Vernon, known as “Festival Arts City,” is the county seat of Jefferson County, Illinois. As of 2016, the estimated population of Mt. Vernon was 15,137 according to the U.S. Census Bureau. Mt. Vernon was founded in 1817 by Zadok Casey, who was elected to the State Senate in 1822 and was elected Lieutenant Governor in 1833. He served in the U.S. Congress between 1833 and 1843. The town was named for George Washington’s plantation, Mt. Vernon, which was named for Edward Vernon, a British naval hero.

After the state capitol was moved to Vandalia in 1819, it became apparent that a road to Vandalia was needed. After the Vandalia Road was built, Mt. Vernon was “on the map” and was officially incorporated as a city in the State of Illinois. The bridge across Casey Creek and the Vandalia Road provided a much shorter path across Jefferson County than the original Goshen Road. The new Goshen Road soon captured most of the traffic, and Mt. Vernon became an important stop on the road west.

In 1848, the Illinois Supreme Court was relocated to Mt. Vernon at what is currently 14th and Main Streets. The 5th District Appellate Court was constructed in 1854 according to the National Register of Historic Places and is still in use as the Appellate Court House. When the Supreme Court was in session, the important lawyers in Illinois, including Abraham Lincoln, gathered in Mt. Vernon to argue their cases. The lawyers gathered at the Mt. Vernon Inn, owned by Angus McNeil Grant and his in-laws, the Andersons. This building has been on the National Register of Historic Places since July 2, 1973.

About the Community

Mt. Vernon hosts a 48-acre facility for Continental Tire of North America. It is also home to major distribution centers for NAPA, National Railway Equipment (NREC), ALCO and IPT (subsidiaries of NREC), and Walgreens. According to Mt. Vernon’s 2014 Comprehensive Annual Financial Report, the top five employers in the city are:

1. Continental Tire the Americas	3,200 employees
2. Walgreens Distribution Center	1,500 employees
3. Good Samaritan Hospital	1,130 employees
4. Crossroads Community Hospital	325 employees
5. Mt. Vernon City Schools, District 80	260 employees

Cedarhurst Center for the Arts

In the past 40 years, Cedarhurst has grown into a cultural mecca spread over 90 acres. The original two-room museum has expanded into a 33,000-square-foot cultural center with four galleries (one of which exhibits works from the Mitchell collection), an interactive family learning center, and an acoustically sound performance hall. The campus is also home to the Shrode Art Center, which includes a gallery, classrooms, and studio space; the historic Mitchell Home and Schweinfurth House, used for special events and meetings; and the Goldman-Kuenz Sculpture Park, which boasts one of the finest outdoor contemporary sculpture collections in the United States. The Mitchells’ legacy is one to be celebrated and enjoyed by all who visit southern Illinois.

Mt. Vernon Market

The city is host to an event the first Saturday of each month from May through September called Market Days. This is an outdoor flea market and vendor fair which includes antiques,

collectibles, handmade items, plants, jewelry, blacksmithing, baked goods, kettle corn, and crafts.

Mt. Vernon Aquatic Zoo

The Mt. Vernon Aquatic Zoo Waterpark is fun for all ages. The facility features: two 30-foot slides, a 112-foot body slide, a 266-foot dual rider tube slide, two diving boards, a children's splash pad, interactive voice and light features, a lazy river, a zero depth entry leisure pool, and concessions.

C.E. Brehm Memorial Public Library

Mt. Vernon's public library features one of the largest circulating genealogy collections in the nation. The library also houses the Illinois State Organization National Society of the Daughters of the American Revolution Library. Special programs geared toward children and adults are held at the library throughout the year. The grounds of the Brehm Library feature a bronze statue honoring women veterans, which was dedicated by the Illinois Daughters of the American Revolution.

Veterans Park

Relax outdoors or observe nature from the island gazebo. A memorial to Veterans from all U.S. conflicts is located at the park entrance. The Mt. Vernon park also offers basketball courts, six lighted tennis courts, playgrounds, horseshoe and washer pits, walking paths, and picnic facilities. The Community Building is available to rent for events and meetings.

Education

The mission of Mt. Vernon City Schools, District 80 is to challenge all students to seek a brighter future. Its vision is "Always seeking, always learning." The school district is comprised of four schools: Dr. Any Hall Early Childhood Center, Dr. Nick Osborne Primary Center (K-3), J.L. Buford Intermediate Education Center (4-5), and Zadok Casey Middle School (6-8). and an after-school program – 21st Century STARS Academy, which provides expanded learning opportunities for students. Program activities include: academic skill building and homework assistance; sports and recreation; exploration of special interests such as technology, crafts, games, etc.; cultural activities; and college and career exploration.

Mt. Vernon Township High School has an enrollment of approximately 1,300 students. The high school occupies 80 acres of land and consists of seven buildings, an excellent athletic field complex, and a large theater.

Mt. Vernon High School, governed by a seven-member Board of Education, is a comprehensive high school and offers a varied curriculum to serve the needs and goals of its students. Courses and programs are available for a wide range of special needs students from the mentally and physically challenged to the exceptionally gifted and talented. Independent study programs are established if students have special needs for programs of studies not normally offered in the curriculum. Advanced Placement courses in calculus, American history, biology, literature and composition, and English language and composition enhance the school's many offerings along with a number of dual credit courses.

The district has implemented a comprehensive technology plan that provides every classroom with access to an integrated voice video and data communication system. All classrooms are equipped with one or more computers, and high-speed Internet access is available in all classrooms. The school's library/media center serves students before and after school as well as during the school day. There, students may use computer technology to locate books and materials in the school's library, in the library system, or in any other library participating in inter-library loan. The school library houses over 8,000 books, 125 magazines, five daily newspapers, microfilm, CD ROMs, videos, and more than 60 computers with Internet access.

Area Career Center

The Area Career Center located on the "New" campus of Mt. Vernon Township High School was established in 1966 to help meet the needs of students in the region who desired training in the Career and Technical Education Programs.

Realizing that one school district can seldom provide all the desired programs, the Boards of Education and the administrators of several districts chose to participate in an area career center concept. Mt. Vernon Township High School was chosen to serve as the host school because of its past leadership in Career and Technical Education, its location, as well as its existing facilities and equipment.

The Mt. Vernon Area Career Center was established to help prepare as many students as possible for their entrance into the world of work. The Center was established also to furnish more skilled and semi-skilled personnel to serve the needs of business and industry in the region.

The new Area Career Center is designed specifically to facilitate 21st century rigor of study, multi-disciplinary engagement of students, and real life applications of learning through a design of efficiency and flexibility for the future.

For more information about the community of Mt. Vernon, Illinois,
please visit the websites below:

<http://www.mtvernon.com/>
<http://www.enjoymtvernon.com>
<https://sites.google.com/mtv80.org/public/>
<https://www.mvths.org>

Furst Group



Furst Group is in its fourth decade of providing leadership solutions for the healthcare and insurance industries. Our experience in evaluating talent, structure, and culture helps companies align their organizations to execute their strategic initiatives.

Our talent and leadership solutions provide a comprehensive array of retained executive search and integrated talent management services, from individual leadership development to executive team performance to organizational/cultural assessment and succession planning.

Our clients include hospitals and health systems, managed care organizations, medical group practices, healthcare products and services companies, venture capital- or equity-backed firms, insurance companies, integrated delivery systems, and hospice and post-acute care businesses.

Furst Group recognizes partnerships are the cornerstone of our business. In today's competitive talent environment, having a defined process that provides clients and individuals with clarity and feedback throughout the entire job search is paramount to our business model.

We take extra steps to ensure candidates:

- Understand the nuances of a particular position or organization.
- Are prepared for interviews and conversations.
- Have access to interview and travel schedules.
- Are provided timely feedback.
- Remain in our database for future contact.
- Value diversity and the principles and ethics practiced by our client organizations.

We look forward to working with you as a potential candidate for the Regional Vice President of Operations of Southern Illinois position for SSM Health in Centralia and Mt. Vernon, Illinois.

For additional information on Furst Group, please visit our website at www.furstgroup.com. To learn more about this particular position, please call (800) 642-9940 or contact:

Jessica Homann jhomann@furstgroup.com

Beth Martin bmartin@furstgroup.com

Mary Plese mplese@furstgroup.com

NOTICE: The "position profile" information contained in this document has been created by Furst Group based on information submitted and/or approved by its client. As such, the position profile should not be viewed as constituting an all-inclusive description of the subject position's functions and/or responsibilities. Similarly, any information provided in the position profile regarding the community in which the client resides, the client's market, products, and/or services and its environment or culture is provided only as an overview on such matters. In submitting this position profile, Furst Group makes no representations or warranties regarding the completeness and/or accuracy of the duties, functions, environments, etc., that are described. Specific information regarding the position's requirements, compensation, benefits, and other terms and conditions must originate directly from the client (including any resources that the client may make available; e.g., handbook, job descriptions, benefit booklets, etc.). This position profile does not constitute an offer of employment and should not be construed as such.