

TRANSITIONS of CARE by CPS

An Impactful Solution for
Your Hospital



TELEpharmacy



Your hospital might be at risk for compromising patient safety. The numbers are real – and the facts don't lie.



- **20% OF PATIENTS** don't fill their prescriptions*



- 19% of Medicare discharges are followed by **AN ADVERSE EVENT (ADE) WITHIN 30 DAYS***



- **PATIENTS OFTEN LEAVE CONFUSED** and don't know how to take their prescriptions properly**



- **PATIENTS MAY DUPLICATE OR MISS PRESCRIPTIONS–** and may take treatments not in their care plan***

Transitions of Care – Our solution to supporting your existing admission, discharge and follow-up care routines. With our solution, you can:

- Reduce medication-related readmissions by up to 50% in high-risk populations
- Increase HCAHPS scores by 14.7%
- Decrease adverse events by improving medication reconciliation process with supplemental drug claims data and clinical pharmacist review
- Deliver 24/7/365 medication expertise and patient education
- Drive higher satisfaction for patients, caretakers, hospitals and medical staff
- Reduce nursing and physician burnout
- Improve outcomes through increased patient engagement and understanding of drug therapies
- Extend care services and patient support up to 30 days - addressing the criticality of the early post-discharge period

Manage Your Transitions of Care Program:

MEDICATION RECONCILIATION

- Reconciliation process including inpatient, mail order and retail prescription claim data
- Identification and correction of variances to make evidence-based recommendations
- Reporting to hospital care teams for therapy optimization and improved patient safety

POST-DISCHARGE SUPPORT

- Providing 30 days post-discharge support
- Providing 24/7/365 access to a clinical pharmacist via phone or multi-media communications
- Call scheduling to patient homes and text messaging are available

DISCHARGE COACHING

- Telephonic or video conferencing
- Providing pharmacist review of materials for discharge medication orders
- Access to web-based video content for enhanced education

POST-ACUTE REVIEW

Our clinical pharmacists:

- Review all medications and perform medication reconciliation
- Provide intervention recommendations to the facility
- Communicate via phone, fax, VPN or secure email
- Schedule follow-ups

COMPREHENSIVE PHARMACY SERVICES Founded nearly 50 years ago and employing over 2,500 pharmacy professionals, Comprehensive Pharmacy Services is one of the nation's largest provider of pharmacy services to more than 800 hospitals and healthcare facilities nationwide. CPS helps their clients tackle complex problems such as rising drug costs, specialty pharmacy, ambulatory/retail strategy, operational effectiveness and staffing efficiency. In addition, they address 340B programs, a variety of compliance concerns and much more. CPS helps pharmacy leaders drive cost, quality and safety improvements across the continuum of care.



Call us to find out how CPS Transitions of Care can help you:
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