

2017 KLAS Report



Security Audit Manager™

Leader in Patient Privacy
Monitoring

#1 for the last 3 years

Iatric Systems Security Audit Manager was named the top-rated healthcare patient privacy monitoring solution in the 2017 Best in KLAS Awards: Software & Services report.

This prestigious Best in KLAS Report annually ranks healthcare technology products based entirely on feedback from healthcare professionals. Security Audit Manager received the highest overall score, 90.2, in the Patient Privacy Monitoring market segment.

Iatric Systems is proud to be recognized as a KLAS Category Leader for the third year in a row because it reflects customers' confidence in the value Security Audit Manager brings to their healthcare organizations.

According to Anonymous Customer Feedback

(The following are selected commentaries that may not represent the whole of provider sentiment related to this product or service. Visit KLASResearch.com for a complete view.)

Functionality

"I like Security Audit Manager. It has been very good for us. We had another system for a while, but we turned it off because we were not having as much luck with it as we were having with Security Audit Manager. Security Audit Manager is easy to use. When we first got it, we could not get any other feeds into it except for one vendor's systems. That has since changed, and we have been much happier with the functionality and ease of use."

– CIO, January 2016

"We really needed something that would give us visibility into user activity within our main system and the ability to observe patterns of behavior. Before we had this tool, we didn't have a way to run regular reports or to schedule reports on specific patients or categories of activity. Other products on the market that would allow us to do this seemed very expensive. Security Audit Manager is an easy-to-implement tool that gives us better insight into the behavior of our users. It has helped us identify bad behavior in the organization and to improve that behavior, which I think is good for us and for our patients."

– Director/Physician September 2016

Service and Support

“The service and support are phenomenal. The representatives are right there to support us in any way we need. Security Audit Manager is a really reliable system, so we don’t have to worry about it too much. But when it does have little issues here and there, Iatric Systems is there to help. They are very good at identifying and troubleshooting issues.”
– Manager/Analyst January 2017

Implementation and Training

“I was very impressed with Iatric Systems project management and with the level of knowledge of the project manager assigned to our implementation. The whole project went very smoothly, and Security Audit Manager was easy to implement.”
– Manager/Analyst March 2016

Interfacing and Integration

“The main thing we like about Security Audit Manager is the integration. It is great at integrating with seemingly difficult-to-integrate systems. It is great in its ability to transcend difficult connectivity. We also really like how reliable it is. We have had it a long time, and it just works. Previously we had some issues with our wireless system, but that happened awhile ago, and Iatric Systems was right on top of it.”
– Manager/Analyst January 2017

(Selected Commentary Collected about Security Audit Manager by KLAS from January 2016 through January 2017 respectively @KLAS Enterprises, LLC. All rights reserved.
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