# **Clear Process Solutions**



# Managed Services

Winshuttle / SharePoint Server Support Made Easy

### The Challenge

Many Winshuttle customers and prospects desire the features included in Winshuttle Foundation, but have corporate IT roadblocks around SharePoint, hardware and / or the IT support required to maintain this platform.

#### The CPS Solution

The team at CPS has exclusively packaged an integrated Managed Services bundle, powered by SolutionCARE basic monthly support, to provide On-Premise management of the Winshuttle / SharePoint environment.

CPS Hosting is a compelling way for many companies to augment the power of Foundation Workflow without being burdened by IT staffing of SharePoint. By combining the SharePoint expertise at CPS alongside the SolutionCARE monthly block hour process, our customers have a wonderful managed service choice.

-Vikram Chalana, Founder of Winshuttle

#### **About Clear Process Solutions**

Clear Process Solutions (CPS) is the premier global services / implementation partner for Winshuttle with expertise in Winshuttle Foundation. A turnkey provider of Winshuttle packaging, licensing, training, services and support, CPS specializes in process results. Our team has deep experience in both SAP and Winshuttle toolsets. CPS implements both mass data automation and mobility enabled webform and workflow which integrates with SAP and extends across other ERP, PLM, and CRM systems.

## CPS Winshuttle On-Premise Managed Service

- The SharePoint and Winshuttle environment is installed on customer servers on-premise
- CPS Architects will work with your team to qualify any prerequisite servers that might need to be procured
- CPS will configure your Winshuttle Software Installation and SharePoint to enable Winshuttle according to proven best practices
- Your environment will be continually monitored, SharePoint patches applied, Winshuttle monitored and upgrades planned according to your needs
- The CPS ticketing system will be utilized to track all work completed on environmental issues, with complete visibility to customer team members

#### Your Investment

- A one time set-up fee of \$2,500 for up to three environments (2 non-production, 1 production)
- Fixed fee of \$2,500 for upgrades (generally annually)
- A potential one time purchase of additional servers
- Monthly fee of \$950 for 5 hours of general support
- A point person for coordination
- 12 month commitment

CPS has been an invaluable partner, helping us to overcome some complex workflow solutions. If you are using Winshuttle and have complex issues to overcome I would highly recommend using CPS.

- Jim Polley, Raytheon Co.