



PMA Care24

Receive Immediate Medical Triage for Your Injured Employees

Many times, when an injury occurs, the first thought is to send the employee to the Emergency Room. These visits can be very costly, many of which may be unnecessary.

Don't burden your supervisors with decisions on appropriate medical care. With PMA Care24, immediate assistance from Triage RNs is available 24/7 for your employees – including clinical assessments, care direction and self-care instructions for minor injuries.

- Triage nurses are occupational injury experts, bi-lingual staff available
- Average speed of answers — 30 seconds or less
- Care directed into network providers
- Customizable scripts and procedures
- Easy implementation
- Uses nationally recognized triage guidelines

Key Benefits Offered by PMA Care24

- Better care for injured workers — treatment recommendations from licensed medical professionals
- Early intervention — prompt identification of claims that may benefit from case management
- Reduced reportable claims
- Reduced total cost of risk
- Increased efficiencies — integrates First Notice of Loss Reporting and eliminates separate claim reporting
- Enhanced network penetration — treatment referrals to client's network
- Document narrative of incident immediately after the injury occurs

RESULTS



99%
EMPLOYEE SATISFACTION



38%
REFERRED TO SELF-CARE



30 Minutes
END OF CALL TO POINT
OF INJURY REPORT

Our patient focused model guides injured workers toward healthy recovery and return to work.
To learn more, call us today at **800-222-2749** or visit **PMACOMPANIES.COM**