

# PMA Risk Control Comprehensive Services



# Keeping you on track for

Risk Control Services is a strategic part of PMA Companies' integrated service approach to helping organizations manage their total cost of risk. We help you protect your workers and reduce your loss potential by delivering practical solutions that offer a financial return on investment. Below is a listing of services SUCCESS that can be tailored to fit your organizational needs.



### **Consulting Services**

Risk Control Consulting is the foundation of PMA Risk Control Services. It delivers sustainable solutions to improve your loss frequency and lower your cost of risk. Our consultants work with your staff to get to know your organization, culture, dynamics and management via an assessment of your risk management program. We evaluate your historical losses to uncover trends that point to future losses and examine the human elements affecting loss potential. Together we design a strategic plan with goals to guide the safety improvement process.



# **Business Analytics**

More than ever before, organizations are leveraging data analytics to better understand their business, their industry, their strengths and their opportunities for improvement. We can bring clarity to the complex world of data, analyzing your workers' compensation performance to pinpoint areas needing improvement and ultimately reduce the frequency and severity of your losses over time. We provide a myriad of analytics solutions, including Stewardship reporting, loss trending analysis, industry comparison and goal establishment.



# Specialized Services

PMA Risk Control offers a suite of specialized services for specific loss exposures. Our risk control professionals are certified and experienced in a variety of areas that can be crucial to your employees' safety and your organization's success: Ergonomic Services, Industrial Hygiene & Occupational Health Services, Industrial Safety, Transportation & Fleet Safety, Construction and Property & Business Continuity Services. Everything we do is about reducing your total cost of risk and keeping your organization on the right path.



# Organizational Safety Management Services

Employers face a daily challenge in protecting employees and their business continuity, while at the same time meeting rigorous federal, state and industry regulatory requirements. PMA Risk Control can provide an expert level of assistance with your organizational safety management needs. You can choose from various levels of support, ranging from online resources to onsite assistance from our risk control professionals.



#### PMA Websource®

PMA Websource®, our online portal of safety and risk management resources, helps our clients reduce injuries and loss expenses through proven risk management solutions. It provides a convenient online access to find answers for your most pressing concerns.



# **Employee Wellness**

Increasingly, the health and well-being of your workforce is impacting your workers' compensation program and costs. Any combination of five key comorbidities (diabetes, high blood pressure, BMI, smoking and depression) as well as poor sleep, unhealthy eating, lack of physical exercise and stress can increase the risk of a workplace accident, injury or illness. We provide strategic services designed to impact your workers' compensation performance.



# Organizational Safety Institute

Explore emerging best practices in organizational safety with PMA's Organizational Safety Institute & Client Education Services. We offer virtual training sessions led by seasoned risk control experts who have real-world experience in solving risk management challenges. Signing up for instructor-led, hour-long sessions is as easy as 1-2-3. Can't find the time? Live events are recorded, giving you on-demand access to sessions at your convenience.



#### **Solutions Center**

Not sure your organization requires risk control support on an ongoing basis? Our Solutions Center may be just the answer for you. Access is provided to PMA Risk Control consultants through our convenient, online forum. You'll also have unlimited access to a digital library and online streaming videos. You'll be contacted by one of our consultants to discuss your organization's trends and any other reporting and risk management concerns.

#### **About PMA Companies**

With over 100 years of experience, we are a trusted leader and recognized expert in commercial risk management insurance solutions and services. We specialize in workers' compensation and holistic TPA services. With a relentless focus on clients, we work with them to jointly tackle the risk management challenges that impact their total cost of risk and business results. Our service-driven culture is one of accountability, teamwork and performance—so every day, every employee is working hard on behalf of our clients.

PMA Companies includes PMA Insurance Group, PMA Management Corp., and PMA Management Corp. of New England. Headquartered in Blue Bell, Pennsylvania, PMA Companies is part of the Old Republic General Insurance Group (www.oldrepublicinsurancegroup.com), the largest business segment within the Old Republic International Corporation (NYSE: ORI), one of the nation's 50 largest publicly held insurance organizations.

