

PMA Management Corp. Casualty Services

PMA Management Corp. (PMAMC) understands the importance of a rapid and impactful response from your Third Party Administrator. With more than 25 years of experience and a strong national presence, we know that proactively identifying and applying the right resources to each claim drives superior outcomes for your customers and your organization. Our claims professionals have extensive expertise in casualty exposures with an average of 12 years' experience.

PMAMC CASUALTY SERVICES

Claims Specific

- Line-of-Coverage Specialists
- Focused Jurisdictional Expertise
- Dedicated Litigation Management Resources
- Comprehensive Claims Handling Standards
- Exceptional External Audit Results Across All Key Metrics
- Fast-Track Teams

Enhanced Services

- Broad Network of Strategic Partner Relationships for First and Third Party Claims
- Subrogation and Risk Transfer Experts
- Data Analytics and Reporting
- PMA Medicare Solutions (including Medicare Reporting Services)
- Emergency Preparedness Program
- Risk Control and Loss Prevention
- In-House Special Investigative Unit
- Legal Nurse Review and Access to Clinical Staff

Customer Focused

- Experienced Client Service Managers as a Single Point of Contact for All Program Needs
- Customized Financial and Banking Services
- 24/7 Claims Reporting and Customer Service Center
- Primary and Excess Carrier Partnerships
- State and Federal Claims Reporting and Compliance

PMAMC takes a collaborative approach with our clients, designing customized, flexible programs that deliver exceptional service and reduce our clients' total cost of risk. We offer a comprehensive range of casualty offerings:

- **Automobile Liability (Property Damage and Bodily Injury)**
- **UM/UIM, No-fault**
- **First Party Automobile Physical Damage Claims**
- **Collision and Comprehensive Claims**
- **Employer's Liability**
- **General Liability (Property Damage and Bodily Injury)**
- **Products Liability**
- **Professional Liability**
- **Property**
- **Construction**
- **Garage Keepers/Dealers**

Our focus on total cost of **risk reduction**, complemented by our dedication to **superior execution** and outstanding **customer service**, sets PMAMC apart in the marketplace. With a **98%* client retention**, you know **PMAMC is your partner** for the long term.

To learn more about our casualty offerings, contact your PMAMC Account Executive or call us today at **800-222-2749** or visit **PMACOMPANIES.COM**