



# Risk Management Services

*Delivering High-Quality Outcomes for Large Accounts*

PMA Companies is a trusted leader and recognized expert in providing primary insurance coverage for workers' compensation, commercial auto, and general liability for large employers in a variety of industries. We value consistency and collaborative long-term partnerships and know the importance of reliability in our underwriting strategy and staff.



**A.M. BEST A+ RATING**



**CUSTOM PROGRAM DESIGN**



**COLLABORATIVE PROCESS**

## INDUSTRIES SERVED



**HEALTHCARE**



**RETAIL TRADE**



**MANUFACTURING**



**SERVICES**



**WHOLESALE TRADE**



**HIGHER EDUCATION**

## PMA Risk Management Services Provides:

- Risk management underwriting expertise and stability
- Collaborative account management program
- General Liability, Auto Liability, and Package solutions
- Risk financing options tailored to your needs, with a variety of collateral options
- Workers' Compensation specialty
- Customized Risk Control with a single point of contact
- Data analytics at your fingertips with sophisticated RMIS system

## How We Do It

We know we can't achieve outstanding results alone. Our clients value collaboration, understand the importance of setting and working toward ever-higher goals and want a true partner in achieving business objectives through effective risk management.

## THE PMA RISK MANAGEMENT SERVICES DIFFERENCE

### Consistent, Collaborative Approach

We foster long term partnerships with client relationships that span decades.

### Workers' Compensation Specialty

Workers' Compensation is at the core of our business. We know the marketplace, the trends and have unique solutions to address your client's exposures.

### Underwriting Program Design Expertise

Our underwriting teams look at each risk as unique; terms and conditions are tailored to each client's unique exposures with custom risk-financing solutions.

### Results-Oriented Claims and Managed Care Services

Our best-practices program drives positive claims outcomes from day one.

### Proven Results

Based on an independent survey, we have an average of 95% client satisfaction.

### Expertise

PMA Insurance Group's solutions are designed by a collaborative team of professionals and are customized to your risk appetite. Our programs are bundled for claims administration and loss control for optimal and sustainable results.

## PMA Account Management Process Includes:

**Account Management Team** that is highly effective at communication, collaboration and coordination. Team members know each other and our clients. That level of engagement empowers us to be more effective and fosters account management helping to manage our clients' total cost of risk.

**Annual Action Planning** that helps identify clear opportunities to improve safety and address your business risk; includes key action steps, accountabilities and metrics.

**Annual Stewardship Reporting** provides you with the status of your key metrics and their financial impact, and a review of claims outcomes.

## PMA ACCOUNT MANAGEMENT PROCESS

*Helping to Manage Our Clients' Total Cost of Risk*



Visit our website for more information at: [PMACOMPANIES.COM/BUSINESS-INSURANCE](https://PMACOMPANIES.COM/BUSINESS-INSURANCE)

**PMA COMPANIES** is a trusted leader and recognized expert in commercial risk management insurance solutions and services. PMA specializes in Workers' Compensation, Commercial Auto, General Liability, Commercial Package & Umbrella coverages as well as offering Claims Administration and Risk Management services. PMA Companies is part of Old Republic International, a Fortune 500 company (NYSE: ORI). [ORGIG.COM](https://ORGIG.COM)