

# Spotlight<sup>on</sup> Success



## Town of West Hartford, Connecticut

WEST HARTFORD  
CONNECTICUT



West Hartford is a central Connecticut town adjacent to the state's capital and home to 62,000 residents. PMA serves as the Town's TPA and risk management partner.

### Partnership Results

- TPA WC client since 2002; TPA PAL client since 2015
- PMA resolved six PAL takeover claims reducing West Hartford's reserves by \$350,000
- PMA reduced West Hartford's reserves an additional \$100,000+ on a single takeover claim
- Open communication and collaboration make PMA and the Town true partners in risk management

## Town of West Hartford says...

*“PMA does a fabulous job for us. They are professional, confident, committed to taking a proactive role in our self-insured programs, and recommend resolution strategies that work. We couldn't be happier.”*

— Susan Donatelli

Senior Risk Manager



### About PMA Companies

PMA Companies ([www.pmacompanies.com](http://www.pmacompanies.com)) provides risk management solutions and services in the U.S., specializing in workers' compensation for larger accounts.

Headquartered in Blue Bell, PA, PMA Companies is part of the Old Republic General Insurance Group ([www.oldrepublicinsurancegroup.com](http://www.oldrepublicinsurancegroup.com)), the largest business segment within Old Republic International (NYSE: ORI), one of the nation's 50 largest publicly held insurance organizations.

PMA Companies includes:

- **PMA Insurance Group**, specializing in workers' compensation, and providing other commercial property & casualty insurance products
- **PMA Management Corp. and PMA Management Corp. of New England**, providing results-driven TPA and Risk Services for workers' compensation, commercial auto, general liability and commercial property