

TOP 5 THINGS TO CONSIDER: WORKERS' COMP CLAIMS

1 COMPLEXITY

Workers' compensation claims are more complex now than they were in the past due to a variety of issues, including:

Complex regulatory environment



Medical treatment & medical management



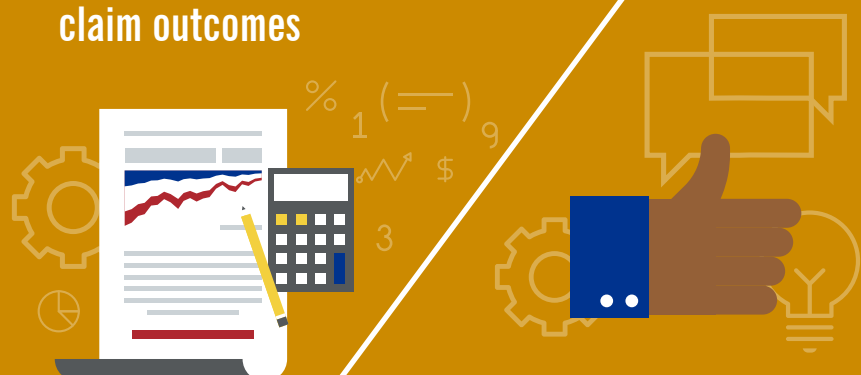
Aging workforce



2

EXPERTISE IN HANDLING CLAIMS

Specialized expertise claims handling models are needed for optimum claim outcomes



Team-based approach helps assign the right claim to the right claim professional

3

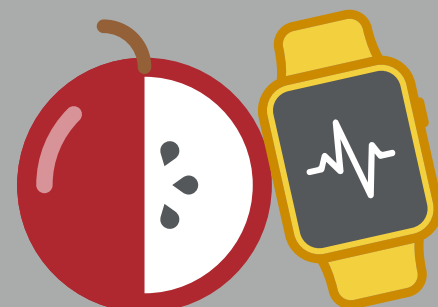
SPECIALIZATION MATTERS



Expertise & specialization in workers' comp claims

4

WELLNESS PROGRAMS



Robust wellness programs can help minimize injury and reduce duration of disability

5

COMMUNICATION / PERSONAL TOUCH MATTERS



Reaching out to injured workers keeps them connected to their employers and their jobs



Injured workers want to know that their employers care & have empathy



Employers need to implement return-to-work programs for injured workers

FOR MORE INFORMATION ON PMA CLAIMS, VISIT OUR WEBSITE AT
[PMACOMPANIES.COM/CLAIMS](https://pmacompanies.com/claims)