



Solutions Center offers a convenient way to deliver PMA Risk Control resources, in conjunction with our brokers, for clients not requiring ongoing support.



RISK CONTROL

Solutions Center

Expert, responsive, and convenient risk control support

Solutions Center is a unique resource for PMA clients who don't need to leverage PMA's full-scale risk control services. This hybrid model offers the expertise of our Risk Control professionals and unlimited access to our safety knowledge resources.

Online Channels for Risk Control Resources

PMA provides expertise in technical areas—ergonomics, industrial safety, occupational health, industrial hygiene, property, and transportation—and industry-specific topics

- **PMA Websource® online resources**, including PMA Safety Forum from PMA experts; online streaming digital videos; convenient live and on-demand learning from the PMA Organizational Safety Institute; safety committee guidance; and many more safety and risk management resources.
- **Here-to-Help online forum** where you can ask safety, compliance, and other risk control questions and receive a reply within 24 business hours.

Expert Support by PMA Risk Control Professionals

You'll have a designated PMA Risk Control Professional to call for concerns. Solution Center clients are contacted, up to three times annually.*

- **Initial contact** at policy inception and renewal, with an introduction to PMA resources, review of your past loss experience, and inquiry into your risk control needs.
- **Second contact:** Mid-year, we check in with you. If any problematic trends have developed, we offer resources, such as technical bulletins, training, or other support materials. A visit to your facility by a PMA Risk Control Consultant can be arranged.
- **Third contact:** Nine months after policy inception, we review your trends, reporting issues and concerns, and offer resources for solutions.

*Schedule subject to change based on individual client needs and preferences.

If you have any questions or would like additional information, please contact your local PMA Risk Control Consultant or reach out to us at heretohelp@pmagroup.com.

PMACOMPANIES.COM

RISK CONTROL COMPREHENSIVE SERVICES

Consulting Services • Business Analytics • Specialized Services • Organizational Safety Management Services • PMA Websource®
Employee Wellness • PMA Organizational Safety Institute • **Solutions Center**

PMA COMPANIES (PMA) is a trusted leader and recognized expert in commercial risk management insurance solutions and services. PMA specializes in workers' compensation, commercial auto, general liability, and commercial package & umbrella coverages as well as offering claims administration and risk management services through PMA Management Corp. (PMAMC), its wholly owned TPA. PMA's issuing insurance companies are Pennsylvania Manufacturers' Association Insurance Company, Manufacturers Alliance Insurance Company, and Pennsylvania Manufacturers Indemnity Company. PMA is part of Old Republic International, a Fortune 500 company (NYSE: ORI). ORIG.COM



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