

# Spotlight<sup>on</sup> Success



## Villanova University

**Nova institutes a holistic risk management approach that's reducing injuries & safeguarding employees**



**VILLANOVA**  
UNIVERSITY

Villanova University has long been a great place to work — an institution that cares for its employees as well as its students. In recent years, their insurance & risk management team set a challenge to do even more to safeguard employees. The team partnered with PMA for risk control assessments to identify loss leaders, reorient its safety committee, enhance new & existing employee training, and spawn a culture of safety that now permeates the entire campus.

## Partnership Results

### **Since 2013**

- Campus-wide walkway, curb & sidewalk beautification & safety project helped reduce slip/fall incidents
- Launched orientation & annual training for slip/fall & strain prevention in loss-leading departments
- Restructured safety committee to raise awareness, learn from accidents, and maximize their visibility & impact on workplace safety
- Implemented periodic safety committee self-inspections using web-based audit software
- 51% reduction in slip/fall frequency (loss leader)
- 33% reduction in total claim frequency rate
- Nearly \$1 million in medical bill savings
- 90% average PPN utilization rate

## Villanova says...

*"PMA has been a trusted partner of Villanova since 1995. We work closely with PMA to understand our loss drivers, offer employees training to specifically address those loss drivers, and actively manage workers' compensation claims to minimize costs."*

— **Ashlie Feick**

*Director of Insurance & Risk Management,  
Villanova University*



*"Villanova University's strong organizational commitment to workplace safety is the bedrock of their first-rate workers' compensation program. PMA values our long-standing partnership with Villanova in risk management excellence."*

— **Heather Smith**

*Strategic Risk Control Consultant,  
PMA Companies*

### About Villanova University

Villanova University is a Roman Catholic institution of higher learning founded by the Order of Saint Augustine in 1842. Within this suburban campus close to Philadelphia, Villanova provides a comprehensive education rooted in the liberal arts; a shared commitment to the Augustinian ideals of truth, unity and love; and a community dedicated to service to others.

### About PMA Companies

With over 100 years of experience, we are a trusted leader and recognized expert in commercial risk management insurance solutions and services. We specialize in workers' compensation and holistic TPA services. With a relentless focus on clients, we work with them to jointly tackle the risk management challenges that impact their total cost of risk and business results. Our service-driven culture is one of accountability, teamwork, and performance—so every day, every employee is working hard on behalf of our clients. PMA Companies includes PMA Insurance Group, PMA Management Corp., and PMA Management Corp. of New England. Headquartered in Blue Bell, Pennsylvania, PMA Companies is part of the Old Republic General Insurance Group ([www.oldrepublicinsurancegroup.com](http://www.oldrepublicinsurancegroup.com)), the largest business segment within the Old Republic International Corporation (NYSE: ORI), one of the nation's 50 largest publicly held insurance organizations.